Denise Tay (LKKAuto)

From: MTCL@income.com.sq

Sent: Thursday, 30 April 2020 3:26 PM

To: Denise Tay (LKKAuto)

Subject: RE: REQUEST CLAIM NUMBER

Hi

Claim created.

* In view of the stricter measures impose on the Covid-19 situation, we would strongly request you to email all claims document to us at mtcl@income.com.sg so that we can attend to it. You may wish to know that we would not be able to receive any documents send to our office at Trade Union House or any of our branches during this period.

Azlin Rani

Senior Administrator Operations, Motor & Personal Lines



From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Thursday, 30 April 2020 2:20 PM

To: MTCL@income.com.sg

Subject: REQUEST CLAIM NUMBER

[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.]

Dear Sir/Mdm,

REQUEST CLAIM NUMBER

| S/No | | Claimant (Owner / | Claimant | Income | Date of | Time of | Estimate | Tentative |
|------|--------------------|---------------------------|--------------|---------|------------|----------|----------|-------------|
| | | Taxi Company) | Vehicle | Vehicle | Accident | Accident | | repair cost |
| | | | No. | No. | | | | |
| 1 | MT/1092042- 002 | COMFORT TRANSPORTATION | SHD 3440C | YQ 369B | 28/04/2020 | 04:30 | \$1479 | \$1,000 |

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: <u>sur@lkkauto.com</u> | fax: 6271-8802 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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