

Veron Chen (LKKAUTO)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>
Sent: Monday, 23 May 2022 5:33 PM
To: Bryan Ang (LKKAUTO); Veron Chen (LKKAUTO)
Subject: RE: SKE9898K Own Policy Claim S0M02MH6

Good Evening Bryan,

Can we close this case and send invoice to AXA, thank you for assisting.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



Please consider the environment before printing this e-mail.

From: Alan Quek
Sent: Thursday, 5 May 2022 5:05 PM
To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: SKE9898K Own Policy Claim S0M02MH6

Good Afternoon Bryan,

May I know we are able to close this case, owner had collected all the parts back and discharge letter is with us. Thank you Sir.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272



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From: Bryan Ang (LKKAUTO) [<mailto:bryanang@lkkauto.com>]
Sent: Monday, 18 April 2022 4:41 PM
To: Alan Quek <alan.quek@cyclecarriage.com.sg>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: SKE9898K Own Policy Claim SOM02MH6

This email was sent from outside of your organisation

Dear Alan

There is require some clarifications needed by AXA, which we are in the midst of explaining.

This case should be settled soon. Will update asap.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>
Sent: Monday, 18 April 2022 4:31 pm
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: RE: SKE9898K Own Policy Claim SOM02MH6

Hi Veron,

May you assist to check we able to invoice out, thank you.

Warmest Regards,

Alan Quek

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, 14 April 2022 1:19 PM
To: Alan Quek <alan.quek@cyclecarriage.com.sg>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: RE: SKE9898K Own Policy Claim SOM02MH6

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Dear Alan,

Bryan will revert on the matter.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>

Sent: Wednesday, 13 April 2022 5:20 PM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: SKE9898K Own Policy Claim SOM02MH6

Importance: High

Hi Veron,

Kindly assist to check we are allow to do closing for this car SKE9898K, \$62K maximum repair sum. Thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



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Please consider the environment before printing this e-mail.

From: Alan Quek

Sent: Monday, 11 April 2022 10:44 AM

To: 'Bryan Ang (LKKAuto)' <bryanang@lkkauto.com>; veronchen@lkkauto.com

Subject: RE: SKE9898K Own Policy Claim SOM02MH6

Hi Veron,

May you check with Bryan if we can invoice out to AXA. Thank you.

Warmest Regards,
Alan Quek

From: Alan Quek
Sent: Tuesday, 15 March 2022 11:35 AM
To: 'Bryan Ang (LKKAUTO)' <bryanang@lkkauto.com>
Subject: RE: SKE9898K Own Policy Claim SOM02MH6

Good Morning Bryan,

Can I bill AXA now, thank you bro.

Warmest Regards,
Alan Quek

From: Alan Quek
Sent: Tuesday, 22 February 2022 4:53 PM
To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: RE: SKE9898K Own Policy Claim SOM02MH6

Hi Bro,

Noted, thank you and have a great week ahead.

Warmest Regards,
Alan Quek

From: Bryan Ang (LKKAUTO) [<mailto:bryanang@lkkauto.com>]
Sent: Tuesday, 22 February 2022 4:52 PM
To: Alan Quek <alan.quek@cyclecarriage.com.sg>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: SKE9898K Own Policy Claim SOM02MH6

This email was sent from outside of your organisation

Dear Alan

My side is currently typing report to seek final mandate from AXA.

I will come back to you once AXA has approved so that you can submit your invoice.

Best Regards,
Bryan Ang
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>
Sent: Tuesday, 22 February 2022 2:54 pm
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: RE: SKE9898K Own Policy Claim SOM02MH6

Good Afternoon Bryan,

Good day to you bro, saw your email reply that you are attending course. Hope you enjoyed your course.
Bro may I know if we may close and invoice out now, thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Please consider the environment before printing this e-mail.

From: Alan Quek
Sent: Monday, 14 February 2022 7:56 PM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: RE: SKE9898K Own Policy Claim SOM02MH6

Hi Bryan,

Bro may we close the invoice, waiting for your confirmation. Thank you bro.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



 Please consider the environment before printing this e-mail.

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From: Alan Quek
Sent: Tuesday, 8 February 2022 6:16 PM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: RE: SKE9898K Own Policy Claim SOM02MH6

Good Evening Bryan,

Happy New Year!!! I wish you and family a very prosperous, healthy and a smooth year ahead.

Bro may I close this case and bill AXA, thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



 Please consider the environment before printing this e-mail.

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From: Alan Quek
Sent: Tuesday, 11 January 2022 1:16 PM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: RE: SKE9898K Own Policy Claim SOM02MH6

Good Afternoon Bryan,

Good day to you, Discharge is with me now, may I know we may proceed to bill insurance. Thank you Sir.

Your Sincerely

Alan Quek

Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



 Please consider the environment before printing this e-mail.

From: Bryan Ang (LKKAUTO) [<mailto:bryanang@lkkauto.com>]
Sent: Saturday, 4 December 2021 12:34 PM
To: Alan Quek <alan.quek@cyclecarriage.com.sg>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: SKE9898K Own Policy Claim SOM02MH6

This email was sent from outside of your organisation

Hi Alan

Will drop you a confirmation within this coming week.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>
Sent: Friday, 3 December 2021 3:52 PM
To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: RE: SKE9898K Own Policy Claim SOM02MH6

Good Afternoon Bryan,

Good day to you bro, Mr Ang has visited us and inspected his vehicle. DV has sign and we have told him that we kept all the old parts on aside till he arrange to pick up. Allow me to know if I may invoice out now, thank you bro.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd



Exceptional Journeys



 Please consider the environment before printing this e-mail.

-----Original Message-----

From: Alan Quek
Sent: Tuesday, 9 November 2021 10:56 AM
To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: RE: SKE9898K Own Policy Claim S0M02MH6

Good Morning Bryan,

Bro the car and all the old parts is still here, let me know when you free to drop by to take parts and go through the parts. I still not bill insurance, waiting for your confirmation, thank you bro.

Warmest Regards,
Alan Quek

-----Original Message-----

From: Alan Quek
Sent: Monday, 27 September 2021 12:34 PM
To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: SKE9898K Own Policy Claim S0M02MH6

Good Afternoon Bryan,

Attach is the finalization, will not bill insurance. Have prepare a big box for all the old parts for you bro, anything you need let me know I will assist you. Thank you.

Warmest Regards,
Alan Quek

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