

RE: TCS REF: AAD2004-088 -- Accident involving SMM560C & SHD258H on 27/04/2020 * LKK REF: CC3/AIG20005468/Kga3**

Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Thu 7/7/2022 4:07 PM

To: 'Wai Yin Ng' <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@transcab.com.sg>

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Your ref: SHD 258H

Our Ref: CC3/AIG20005468/Kga3

Dear Sir/Madam,

ACCIDENT INVOLVING SMM560C & SHD258H on 27/04/2020

We refer to the above matter.

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s AIG ASIA PACIFIC INSURANCE PTE LTD.

Please revert on the offer acceptance within 3 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: [<mailto:CeciliaChong@lkkauto.com%7C>]CeciliaChong@lkkauto.com] FAX:

6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)

Sent: Friday, 27 May 2022 9:07 am

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD2004-088 -- Accident involving SMM560C & SHD258H on 27/04/2020 *** LKK REF: CC3/AIG20005468/Kga3

3RD REMINDER

WITHOUT PREJUDICE

Dear Wai Yin,

We have our principal instruction to maintained our stand at 50/50 settlement.

Therefore, we maintain our last offer of \$1488.15 (all-in).

Kindly confirm acceptance.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [\[mailto:CeciliaChong@lkkauto.com\]](mailto:CeciliaChong@lkkauto.com) CeciliaChong@lkkauto.com | FAX: 6741-4108

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From: Cecilia Chong (LKK Auto)

Sent: Wednesday, 16 March 2022 8:25 am

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD2004-088 -- Accident involving SMM560C & SHD258H on 27/04/2020 *** LKK REF: CC3/AIG20005468/Kga3

2ND REMINDER

-
WITHOUT PREJUDICE

Dear Wai Yin,

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Therefore, we maintain our last offer of \$1488.15 (all-in).

Kindly confirm acceptance.

Thanks

-

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Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [\[mailto:CeciliaChong@lkkauto.com\]](mailto:CeciliaChong@lkkauto.com) CeciliaChong@lkkauto.com | FAX: 6741-4108

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From: Cecilia Chong (LKK Auto)

Sent: Friday, 14 January 2022 5:03 pm

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD2004-088 -- Accident involving SMM560C & SHD258H on 27/04/2020 *** LKK REF: CC3/AIG20005468/Kga3

WITHOUT PREJUDICE

Dear Wai Yin,

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Therefore, we maintain our last offer of \$1488.15 (all-in).

Kindly confirm acceptance.

Thanks

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [\[mailto:CeciliaChong@lkkauto.com\]](mailto:CeciliaChong@lkkauto.com) CeciliaChong@lkkauto.com | FAX: 6741-4108

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From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Thursday, 2 December 2021 11:53 am

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD2004-088 -- Accident involving SMM560C & SHD258H on 27/04/2020 *** LKK REF: CC3/AIG20005468/Kga3

Without prejudice

Dear Cecilia

We do not have PIR due to no police involve for this case.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Tuesday, 30 November, 2021 3:42 PM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD2004-088 -- Accident involving SMM560C & SHD258H on 27/04/2020 *** LKK REF: CC3/AIG20005468/Kga3

2ND REMINDER

WITHOUT PREJUDICE

Dear Wai Yin,

Our principal instructs to request for scene photos and PIR.

Kindly let us have a copy of it.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: [\[mailto:CeciliaChong@lkkauto.com%7C\]](mailto:CeciliaChong@lkkauto.com%7C)CeciliaChong@lkkauto.com, fax: 6741-4108

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From: Cecilia Chong (LKK Auto)

Sent: Monday, 6 September 2021 6:26 pm

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD2004-088 -- Accident involving SMM560C & SHD258H on 27/04/2020 *** LKK REF: CC3/AIG20005468/Kga3

WITHOUT PREJUDICE

Dear Wai Yin,

Our principal instruct to request for scene photos and PIR.

Kindly let us have a copy of it.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: [<mailto:CeciliaChong@lkkauto.com%7C>]CeciliaChong@lkkauto.com, fax: 6741-4108

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From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Monday, 5 July 2021 4:33 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD2004-088 -- Accident involving SMM560C & SHD258H on 27/04/2020 *** LKK REF: CC3/AIG20005468/Kga3

Without prejudice

Dear Cecilia

We only request for the breakdown of 50% instead of accept the offer.

When the accident happening, our taxi is quite distance from the parking lot and in straight position while your insured is turning position.

As such, we regret to inform that we are maintain our position to settle at 100%.

Kindly confirm.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Monday, 5 July, 2021 12:24 PM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD2004-088 -- Accident involving SMM560C & SHD258H on 27/04/2020 *** LKK REF: CC3/AIG20005468/Kga3

WITHOUT PREJUDICE

Dear Wai Yin,

We refer to our 50/520 email to your end on 12/11/2020 and your acknowledge acceptance of 50/50 email dd 13/11/2020.

You have accepted and request for 50/50 breakdown of offer.

Thus, in view of above we maintain stand at our last offer.

Moreover, your driving is coming out of parking lot, and that our insured is turning right. Thus, 50/50 is fair and reasonable.

Kindly confirm acceptance.

Thanks

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: [\[mailto:CeciliaChong@lkkauto.com%7C\]](mailto:CeciliaChong@lkkauto.com%7C)CeciliaChong@lkkauto.com | fax: 6741-4108

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Auto
Consultants
Pte Ltd

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From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Monday, 5 July 2021 11:03 AM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD2004-088 -- Accident involving SMM560C & SHD258H on 27/04/2020 *** LKK REF: CC3/AIG20005468/Kga3

Without prejudice

Dear Cecilia

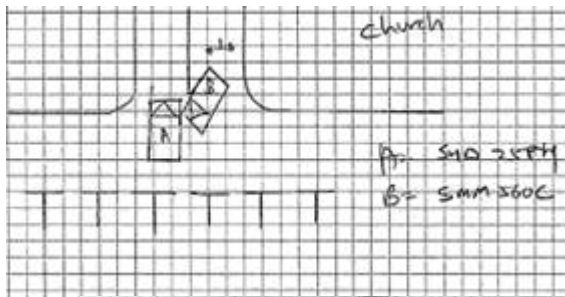
Based on both parties report and sketch plan, our taxi is ALREADY moving out from the parking lot. Furthermore, when the impact happening our taxi is straight position and your client is turning to the right. As such, we are of the view that our driver is not liable for the accident.

Your client refuse to give way to our taxi who traveling straight, if your client making a stop before turning, the collision won't be happening.

For a quick amicable settlement, we are prepared to settle our claims at \$2,968.88.

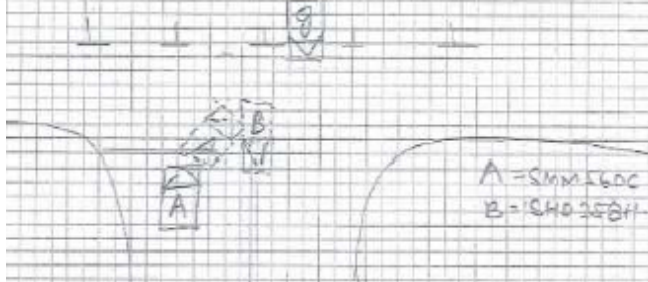
Please proceed to send us the DV.

[Our taxi \(SHD258H\) sketch plan](#)



plan

Your client (SMM560C) sketch



Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]
Sent: Wednesday, 21 April, 2021 5:39 PM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Claims <claims@transcab.com.sg>
Subject: RE: TCS REF: AAD2004-088 -- Accident involving SMM560C & SHD258H on 27/04/2020 *** LKK REF: CC3/AIG20005468/Kga3

WITHOUT PREJUDICE

Dear Wai Yin,

We are pleased to offer \$ 1488.15 (all-in).

Kindly confirm acceptance.

Thanks

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: [\[mailto:CeciliaChong@lkkauto.com%7C\]](mailto:CeciliaChong@lkkauto.com%7C)CeciliaChong@lkkauto.com | fax: 6741-4108

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From: Wai Yin Ng [<mailto:waiyin.ng@transcab.com.sg>]

Sent: Friday, 13 November 2020 8:28 AM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims <claims@transcab.com.sg>

Subject: FW: TCS REF: AAD2004-088 -- Accident involving SMM560C & SHD258H on 27/04/2020 *** LKK REF: CC3/AIG20005468/Kga3

Without prejudice

Dear Cecilia

Kindly let us have the breakdown of 50%.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Thursday, 12 November, 2020 7:11 PM

To: 'Wai Yin Ng' <waiyin.ng@transcab.com.sg>

Cc: 'Claims' <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD2004-088 -- Accident involving SMM560C & SHD258H on 27/04/2020 *** LKK REF: CC3/AIG20005468/Kga3

WITHOUT PREJUDICE

Dear Wai Yin,

We refer to the above matter. Attached is a copy of Our Insured's report for your reference.

Based on both parties report, your client was moving out from the parking lot and Our Insured was making a right turn. However, our insured has make a stop at the stop line before proceeding to make a right turn.

We are in the view that both parties should practice caution in a fairly manner.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer 50% towards your client's claim.

Kindly confirm.

Thanks

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: [\[mailto:CeciliaChong@lkkauto.com\]](mailto:CeciliaChong@lkkauto.com) CeciliaChong@lkkauto.com | fax: 6741-4108

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From: Cecilia Chong (LKK Auto)

Sent: Wednesday, 16 September 2020 2:49 PM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Claims <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD2004-088 -- Accident involving SMM560C & SHD258H on 27/04/2020 *** LKK REF: CC3/AIG20005468/Kga3

WITHOUT PREJUDICE

Dear Wai Yin,

We have yet to receive OI report.

We will revert back when OI report receive.

Thanks

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

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Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte LtdPhone: 6749-4274 | email: [\[mailto:CeciliaChong@lkkauto.com\]](mailto:CeciliaChong@lkkauto.com) CeciliaChong@lkkauto.com | fax: 6741-4108

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*Save the Earth. Print only when necessary.*

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>**Sent:** Wednesday, 16 September 2020 2:24 PM**To:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>**Cc:** Claims <claims@transcab.com.sg>**Subject:** FW: TCS REF: AAD2004-088 -- Accident involving SMM560C & SHD258H on 27/04/2020 *** LKK REF: CC3/AIG20005468/Kga3[Without prejudice](#)

Dear Cecilia

Are there any offer making to us?

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

**** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]**Sent:** Thursday, 4 June, 2020 4:26 PM**To:** Zhe Wei <zhewei.kek@transcab.com.sg>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>**Cc:** claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>**Subject:** RE: TCS REF: AAD2004-088 -- Accident involving SMM560C & SHD258H on 27/04/2020 *** LKK REF: CC3/AIG20005468/Kga3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Cecilia,**Kindly assist.****To check availability of the case handler, you may contact the undersigned.****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zhe Wei [<mailto:zhewei.kek@transcab.com.sg>]

Sent: Thursday, 4 June 2020 4:23 PM

To: Admin A

Cc: claims

Subject: RE: TCS REF: AAD2004-088 -- Accident involving SMM560C & SHD258H on 27/04/2020

Without Prejudice

Dear Sir

We are making a claim against your client SMM560C.

Enclosed is our LOD for your perusal and action.

Original hard copy will mailed to you by post.

Hope to receive your offer soon.

Thank you.

Best Regards,
Kek Zhewei
Claims Officer

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330

Website: www.transcab.com.sg



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www.avg.com

