FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHI...

From: Teo, Ericweihong

To: admin-a@lkkauto.com, assignments@lkkauto.com

Cc: Hor, Yinrul, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni

Sent: 4/28/2020 4:56:55 PM

Hi LKK,

Kindly assist on attached PRI.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore – Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

<u>Ericweihong.Teo@aig.com</u> | <u>www.aig.com</u>

From: Teo, Ericweihong

Sent: Tuesday, April 28, 2020 4:55 PM **To:** Prestina prestina@jklc.com.sg>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor,

Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; General

<general@jklc.com.sg>; Theresa <theresa@jklc.com.sg>

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBD7638U AND SLL7997Y

ON 24/04/2020

Without Prejudice

Your Reference: JK.20.SLL 7997Y.PD Our Reference: 2519784501SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Kindly provide us with details of repairer's contact number and address. Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore- Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

<u>Ericweihong.Teo@aig.com</u> | <u>www.aig.com</u>

From: Prestina
prestina@jklc.com.sg>
Sent: Tuesday, April 28, 2020 4:16 PM

To: Teo, Ericweihong < <u>Ericweihong.Teo@aig.com</u>>

Cc: Lim, Kok-Chong < Kok-Chong, Lim@aig.com >; Abu Kassim, Noor Mariesa

< NoorMariesa. AbuKassim@aig.com >; Hor, Yinrul < Yinrul. Hor@aig.com >; Subramaniam, Divyashni

<<u>Divyashni.Subramaniam@aig.com</u>>; General <<u>general@jklc.com.sg</u>>; Theresa <<u>theresa@jklc.com.sg</u>> **Subject:** [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED

VEHICLE GBD7638U AND SLL7997Y ON 24/04/2020

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE OUR REF: JK.20.SLL 7997Y.PD

Dear Sir/Mdm,

We refer to your email of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors sated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose appointment as Single Joint Expert the following surveyors for your consideration:

- 1. Alan Cheong
- 2. Amos Ong

Please reply within 2 working days

PS: In light of COVID-19 and the raise of the DORSCON level to Orange, our firm has implemented a business continuity plan wherein our staff are working from home. We apologize for any delayed response. Your kind understanding is greatly appreciated in the interim. Thank you.

OUR FAX NUMBER IS NO LONGER IN USE. KINDLY REPLY BY EMAIL ONLY.

Regards, Prestina Legal Executive

More Info

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From: Ericweihong.Teo@aig.com

To: prestina@jklc.com.sg

Cc: Kok-Chong.Lim@aig.com ,NoorMariesa.AbuKassim@aig.com ,Yinrul.Hor@aig.com ,Divyashni.Subramaniam@aig.com

,general@jklc.com.sg

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBD7638U AND SLL7997Y ON

24/04/2020

Date: Tue, 28 Apr 2020 07:43:52 +0000

Without Prejudice

Your Reference: JK.20.SLL 7997Y.PD Our Reference: 2519784501SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

Eric Teo Wei Hong AIG

Claim Adjuster II,

Singapore- Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Prestina prestina@jklc.com.sg>
Sent: Tuesday, 28 April, 2020 1:47 PM

To: Lim, Sheng Yang < ShengYang.Lim@aig.com; Azlan, Syazairdina Syazairdina.Azlan@aig.com; Mithoosingh,

Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>

Cc: General < general@jklc.com.sg>

Subject: [EXTERNAL] PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 24.04.2020 at about 1655 hours along Yishun Central / Yishun Avenue 2 traffic junction involving SLL 7997Y and GBD 7638U (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE
OUR REF: JK.20.SLL 7997Y.PD

Dear Sir/Mdm,

We are instructed by **DREAM LEASING PTE LTD** to notify you of a road traffic accident on **24.04.2020** at about **1655** hours along **Yishun Central / Yishun Avenue 2** traffic junction involving our client's vehicle registration number **SLL 7997Y** and vehicle registration number **GBD 7638U** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not received any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards, Prestina Legal Executive



UEN No. 53394571B 6A Shenton Way #04-02 to 08 OUE Downtown Gallery Singapore 068815

Tel: 6914 2682 Fax: 6429 1048

Email: prestina@jklc.com.sg