

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 29 April 2020 11:53 AM
To: Admin-D (LKKAuto); Ye, Yong Kang Melvin; assignments; SUR
Cc: Henry, Irene James; Teo, Grace; Chua, Gek Tiang Ruth
Subject: RE: Ref : CMTD2001490/RUC RE: SJU9820L (PRE-INSPECTION) ; YOUR REF : SLP6437H (SOMPO)-DOA : 20/04/2020

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SJU 9820L on 28/04/2020
We are pending estimate from repairer.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 28 April 2020 4:41 PM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Subject: Re: Ref : CMTD2001490/RUC RE: SJU9820L (PRE-INSPECTION) ; YOUR REF : SLP6437H (SOMPO)-DOA : 20/04/2020

Dear Sir/madam,

Thank you for the assignment.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Tuesday, 28 April 2020 4:38 PM
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; MG Solution <mg3solution@gmail.com>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Subject: FW: Ref : CMTD2001490/RUC RE: SJU9820L (PRE-INSPECTION) ; YOUR REF : SLP6437H (SOMPO)-DOA : 20/04/2020

Dear LKK,

Please make arrangement to conduct the survey for SJU9820L on a without Prejudice Basis.

[Working From Home with effect from 06 April 2020 till further notice](#)

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Sharon <mg3solution@gmail.com>
Sent: Tuesday, 28 April, 2020 4:35 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: RE: Ref : CMTD2001490/RUC RE: SJU9820L (PRE-INSPECTION) ; YOUR REF : SLP6437H (SOMPO)-DOA : 20/04/2020

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Dear All,

Please assign this assignment to LKK Auto as they have not received the assignment and they are also not attached in this email.

Please expedite.

Thank You.

Best Regards,

Sharon Chia

MG Solution Pte Ltd

Phone: 6243-1373 | fax: 6243 1376

23 Kaki Bukit Avenue 4 | S(415933)

From: Ye, Yong Kang Melvin [<mailto:melvin.ye@sompo.com.sg>]

Sent: Monday, 27 April, 2020 4:13 PM

To: MG Solution <mg3solution@gmail.com>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: Ref : CMTD2001490/RUC RE: SJU9820L (PRE-INSPECTION) ; YOUR REF : SLP6437H (SOMPO)-DOA : 20/04/2020

Without Prejudice

Dear Ms Hong,

We acknowledged receipt of your claim documents.

Please be informed that Ms Ruth Chua is the handler of this case.

We have appointed LKK AUTO, Mr Adrian to conduct the survey.

Aside to LKK,

Please make arrangement to conduct the survey for SJU9820L on a without Prejudice Basis.

[Working From Home with effect from 06 April 2020 till further notice](#)

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



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From: MG Solution <mg3solution@gmail.com>

Sent: Monday, 27 April, 2020 3:26 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: SJU9820L (PRE-INSPECTION) ; YOUR REF : SLP6437H (SOMPO)-DOA : 20/04/2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

we prefer our single joint expert as below:

ADRIAN LING WAI PING	LKK AUTO CONSULTANTS PTE LTD
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Thank You.

Best Regards,
Ms Hong

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel : 6744 4165

Fax : 6744 4604