

Re: SNM20D201832/YL5813D/ELIZABETH - NOTICE OF ACCIDENT FOR SJH788A & YL5813D

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Tue 28/4/2020 1:28 PM

To: Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>

Cc: Gan Li Hui <lihui@completevms.com.sg>; admin@lbs-auto.com <admin@lbs-auto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Dear Sir/Madam,

Thank you for the assignment.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>

Sent: Tuesday, 28 April 2020 1:03 PM

To: Darren Chiu <darren@completevms.com.sg>

Cc: Lily Leow <lily@completevms.com.sg>; Gan Li Hui <lihui@completevms.com.sg>; admin@lbs-auto.com <admin@lbs-auto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SNM20D201832/YL5813D/ELIZABETH - NOTICE OF ACCIDENT FOR SJH788A & YL5813D

Without Prejudice

Dear Darren,

Noted. We will arrange LKK to survey your client's vehicle.

Dear LKK,

Please conduct a pre-repair inspection of third party's vehicle SJH788A . We will forward the GIA reports to you shortly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Elizabeth Chew

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | F: (65) 6222 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Darren Chiu <darren@completevms.com.sg>**Sent:** Tuesday, April 28, 2020 10:13 AM**To:** Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>**Cc:** Lily Leow <lily@completevms.com.sg>; Gan Li Hui <lihui@completevms.com.sg>; admin@lbs-auto.com**Subject:** Re: SNM20D201832/YL5813D/ELIZABETH - NOTICE OF ACCIDENT FOR SJH788A & YL5813D

Hi Elizabeth,

Since LBS unable to arrange survey, can you assign Kenneth Kong from LKK to come and survey the vehicle ASAP?

Regards,
Darren Chiu

**Complete VMS PTE LTD**

The Premier One-Stop Vehicle Accident Claims Centre

Hp: 83332118

Tel: 64550012

Fax: 65540012

Block 176 Sin Ming Drive, #03-14 / 07

Sin Ming Autocare Complex, Singapore 575721

On Mon, Apr 27, 2020 at 10:53 PM Elizabeth Chew <elizabeth.chew@sg.cntaiping.com> wrote:

Without Prejudice

Dear Lily,

Noted. We will arrange LBS to survey your client's vehicle.

Dear LBS,

Please conduct a pre-repair inspection of third party's vehicle SJH788A . We will forward the GIA reports to you shortly.

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Thanks and Best Regards

Elizabeth Chew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Lily Leow <lily@completevms.com.sg>

Sent: Monday, April 27, 2020 11:53 AM

To: Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>

Cc: Gan Li Hui <lihui@completevms.com.sg>; Darren Chiu <darren@completevms.com.sg>

Subject: Re: SNM20D201832/YL5813D/ELIZABETH - NOTICE OF ACCIDENT FOR SJH788A & YL5813D

WITHOUT PREJUDICE

Dear Elizabeth

With reference to your email, please appoint MOHD FADHILAH BIN OSMAN.

Thank you and best regards

Lily Leow

Tel: 64550012

Complete VMS Pte Ltd

Blk 176 Sing Ming Drive #03-14

Sin Ming Autocare Complex

Singapore 575721

[E-mail:lily@completevms.com.sg](mailto:lily@completevms.com.sg)

On Mon, Apr 27, 2020 at 11:47 AM Elizabeth Chew <elizabeth.chew@sg.cntaiping.com> wrote:

Without Prejudice

Dear Lily

We refer to your email dated 25/04/2020.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA/ LBS

Marcus Chua
Kenneth Kong
See Chew Seng
Mohd Fadhilah Bin Osman
Gary Soon
Chow Bo Xiong
Adrian Ling
Mohd Taufikh
Ben Chua
Ng You Han

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks and Best Regards

Elizabeth Chew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI

Sent: Monday, April 27, 2020 10:35 AM

To: Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>; lily@completevms.com.sg; Gan Li Hui

<lihui@completevms.com.sg>; Darren Chiu <darren@completevms.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D201832/YL5813D/ELIZABETH - NOTICE OF ACCIDENT FOR SJH788A & YL5813D

Dear Elizabeth,

Please conduct PRS YL5813D.

Note : officer in charge – Elizabeth 63896172

*** Kindly quote our reference number when replying.

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Lily Leow <lily@completevms.com.sg>

Sent: Saturday, April 25, 2020 11:59 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Gan Li Hui <lihui@completevms.com.sg>; Darren Chiu <darren@completevms.com.sg>

Subject: NOTICE OF ACCIDENT FOR SJH788A & YL5813D

WITHOUT PREJUDICE

Dear OIC

Please arrange surveyor to survey vehicle as mentioned above asap. Attached is notice of accident for your reference.

Thank you and best regards

Lily Leow

Tel: 64550012

Complete VMS Pte Ltd

Blk 176 Sing Ming Drive #03-14

Sin Ming Autocare Complex

Singapore 575721

E-mail: lily@completevms.com.sg

