

## **Khanchna (LKK Auto)**

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**From:** Khanchna (LKK Auto)  
**Sent:** Tuesday, May 12, 2020 11:35 AM  
**To:** Bowie Teng; Leonard Wee  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SGH4401A AND SGC6K ALONG/AT AMARANDA GARDENS CONDO SERANGOON AVE 3 ON 23/04/2020

OUR REF: CC4/AIG20005447/Kka3

**BKW RENT A CAR PTE LTD**  
**[POLICY HOLDER]**

Dear Sir/ Mdm,

**ACCIDENT INVOLVING SGH4401A AND SGC6K ALONG/AT AMARANDA GARDENS CONDO SERANGOON AVE 3 ON 23/04/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have any evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **21/05/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

**Kindly also let us know the counter claim status/outcome and also the name of the workshop that is helping you to make the counter claim against Third party.**

Please e-mail us if you have further queries.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

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