

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, May 12, 2020 11:35 AM
To: Bowie Teng; Leonard Wee
Cc: Admin A
Subject: ACCIDENT INVOLVING SGH4401A AND SGC6K ALONG/AT AMARANDA GARDENS CONDO SERANGOON AVE 3 ON 23/04/2020

OUR REF: CC4/AIG20005447/Kka3

BKW RENT A CAR PTE LTD
[POLICY HOLDER]

Dear Sir/ Mdm,

ACCIDENT INVOLVING SGH4401A AND SGC6K ALONG/AT AMARANDA GARDENS CONDO SERANGOON AVE 3 ON 23/04/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have any evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **21/05/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Kindly also let us know the counter claim status/outcome and also the name of the workshop that is helping you to make the counter claim against Third party.

Please e-mail us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAUTO)

From: ivy.lwi@mbmwheelpower.com.sg
Sent: Wednesday, 29 December 2021 1:17 PM
To: Asher Sng (LKKAUTO)
Subject: SGC6K - DOA 23/04/2020

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

We refer to the accident case, DOA 23.04.2020 for vehicle number SGC6K.
Please be informed that our insurer have doing the private settlement for this case.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 30 December 2021 12:35 PM
To: Syed-Yusoff, Saliha
Subject: RE: AIG ref: 7024864201SG-003 II OFR 13 months review

Dear Saliha,

We refer to the above matter.

Third party repairer informed that TP claimant have private settle the matter with insured and withdrew the claim.

In view of above, we will submit W/P report and close off the matter at our end.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Monday, 31 May 2021 9:30 AM
To: CS A Team <cs-a@lkkauto.com>
Subject: AIG ref: 7024864201SG-003 II OFR 13 months review

Dear Team,

May we have update on this matter please?

Kind Regards,
Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1917
saliha.syed-yusoff@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

Follow us:



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