PRE-REPAIR INSPECTION REQUEST - SGC6K vs SGH4401A (OI) on D...

From: Teo, Ericweihong

To: admin-a@lkkauto.com, assignments@lkkauto.com

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Sent: 28/04/2020 11:30:43 am

Attachments: SIA Report.pdf Estimate.pdf

Hi,

Please refer to the enclosed request from MBM Wheelpower PTE. LTD..

Kindly carry out Policy coverage verification <u>first</u> before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested. Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore-Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>

Sent: Tuesday, April 28, 2020 11:00 AM

To: Teo, Ericweihong < Ericweihong. Teo@aig.com >

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGH4401A AND SGC6K

ON 23/04/2020

Dear Eric,

We would like to have Kenneth Kong - LKK Auto Consultant as the SJE.

Thank you.

Best Regards,

Lee Shirley | Claims Advisor

T 6262 8888 | F 6250 9015 | M 8686 5188

Email: eric.woo@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg

From: Teo, Ericweihong

Sent: Tue, 28 Apr 2020 02:52:39 +0000 To: shirlev.lee@mbmwheelpower.com.sg

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGH4401A AND SGC6K ON

23/04/2020

Without Prejudice

Your Reference: SGC6K Our Reference: SGH4401A

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Thank you.

Kind regards,

Eric Teo Wei Hong AIG

Claim Adjuster II, Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: shirley.lee@mbmwheelpower.com.sg>

Sent: Tuesday, April 28, 2020 10:46 AM

To: Teo, Ericweihong < <u>Ericweihong.Teo@aig.com</u>>

Subject: RE: FW: SGC6K & SGH4401A DOA 24.04.2020 - SURVEY

Dear Eric,

The date of accident is 23 April 2020.

Thank you.

Best Regards,

Lee Shirley | Claims Advisor

T 6262 8888 | F 6250 9015 | M 8686 5188

Email: eric.woo@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg

From: Teo, Ericweihong

Sent: Tue, 28 Apr 2020 02:40:45 +0000

To: shirley.lee@mbmwheelpower.com.sg

Cc:

Subject: FW: SGC6K & SGH4401A DOA 24.04.2020 - SURVEY

Dear Shirley,

Kindly confirm the DOA.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore-Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: shirley.lee@mbmwheelpower.com.sg [mailto:shirley.lee@mbmwheelpower.com.sg]

Sent: Tuesday, April 28, 2020 8:53 AM

To: AIG SGP, Claims-Survey

Subject: [EXTERNAL] FW: SGC6K & SGH4401A DOA 24.04.2020 - SURVEY

This message is from an external sender; be cautious with links and attachments.

Dear All

Appreciate if you can advise us on the liability status first for the below loss and please arrange for a survey.

Kindly refer to the attached GIA report & estimate.

Our Client's Vehicle Number:	SGC6K
AIG Vehicle Number:	SGH4401A
Date/Time of Loss:	20/04/2020 18:30hrs

Please contact Shirley 8686 5188 for the survey arrangement

Thank you.

Best Regards, Lee Shirley | Claims Advisor

T 6262 8888 | F 6250 9015 | M 8686 5188 Email: <u>eric.woo@mbmwheelpower.com.sg</u>

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.