Veron Chen (LKKAuto)

From: Oi Sun Pin (LKK Auto)

Sent: Monday, 4 May 2020 10:09 AM

To: Veron Chen (LKKAuto)

Subject: RE: TP Survey assignment for GBH 2388 C DOA:25/12/2019 Our ref: NSV1900637/KW

Attachments: C2_GBH2388C_TP_2020.04.28_TP SR for PaperR.PDF

Hi Veron,

Please refer attachment.

Final amount \$7,300. Repair day 7 days.

Thank you.

Best Regards,

Oi Sun Pin | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: <u>Sunpin@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, May 4, 2020 9:28 AM

To: Oi Sun Pin (LKK Auto) <sunpin@lkkauto.com>

Subject: FW: TP Survey assignment for GBH 2388 C DOA:25/12/2019 Our ref: NSV1900637/KW

Dear Sun Pin,

Paper survey done?

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Veron Chen | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 30 April 2020 9:28 AM

To: Oi Sun Pin (LKK Auto) (sunpin@lkkauto.com) <sunpin@lkkauto.com>

Subject: FW: TP Survey assignment for GBH 2388 C DOA:25/12/2019 Our ref: NSV1900637/KW

Dear Sun Pin,

Paper survey done?

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, Veron Chen | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 28 April 2020 12:05 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>; Oi Sun Pin (LKK Auto) < sunpin@lkkauto.com>; Celine Fong

(LKKAuto) < celinefong@lkkauto.com>

Subject: Fw: TP Survey assignment for GBH 2388 C DOA:25/12/2019 Our ref: NSV1900637/KW

Dear Veron/Sun Pin,

Paper survey FYNA, document upload in views.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

From: Goh, Stella < stella.goh@awac.com > on behalf of Motorsurvey < Motorsurvey@awac.com >

Sent: Tuesday, 28 April 2020 11:10 AM

To: Motorsurvey < Motorsurvey@awac.com>; Admin-D (LKKAuto) < admin-d@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Goh, Stella <stella.goh@awac.com>

Subject: RE: TP Survey assignment for GBH 2388 C DOA:25/12/2019 Our ref: NSV1900637/KW

Dear Nivitha,
We refer to our earlier email.
My apologies, we had received the survey report.
We have received TP LOD, please kindly assist on PaperRe.
Thank you.
Regards Stella Goh Claims Analyst Claims Group Global Markets
Allied World Assurance Company, Ltd 60 Anson Road #08-01 Mapletree Anson Singapore 079914 T: +65 423 0857 F: +65 423 0864 E: stella.goh@awac.com W: www.awac.com
From: Goh, Stella On Behalf Of Motorsurvey Sent: Tuesday, 28 April 2020 10:54 AM To: Nivitha (LKK Auto) admin-d@lkkauto.com ; Motorsurvey Motorsurvey@awac.com ; assignments@lkkauto.com Cc: sur@lkkauto.com Subject: RE: TP Survey assignment for GBH 2388 C DOA:25/12/2019 Our ref: NSV1900637/KW
Sent: Tuesday, 28 April 2020 10:54 AM To: Nivitha (LKK Auto) admin-d@lkkauto.com">assignments@lkkauto.com ; Motorsurvey@awac.com; assignments@lkkauto.com Cc: sur@lkkauto.com
Sent: Tuesday, 28 April 2020 10:54 AM To: Nivitha (LKK Auto) admin-d@lkkauto.com ; Motorsurvey Motorsurvey@awac.com ; assignments@lkkauto.com Cc: sur@lkkauto.com Subject: RE: TP Survey assignment for GBH 2388 C DOA:25/12/2019 Our ref: NSV1900637/KW
Sent: Tuesday, 28 April 2020 10:54 AM To: Nivitha (LKK Auto) admin-d@lkkauto.com ; Motorsurvey Motorsurvey@awac.com ; assignments@lkkauto.com Cc: sur@lkkauto.com ; Bubject: RE: TP Survey assignment for GBH 2388 C DOA:25/12/2019 Our ref: NSV1900637/KW Dear Nivitha,
Sent: Tuesday, 28 April 2020 10:54 AM To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; Motorsurvey <amorange c<="" composition="" description="" of="" td="" the=""></amorange></admin-d@lkkauto.com>
Sent: Tuesday, 28 April 2020 10:54 AM To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; Motorsurvey <amoretical motorsurvey@awac.com="">; assignments@lkkauto.com Cc: sur@lkkauto.com Subject: RE: TP Survey assignment for GBH 2388 C DOA:25/12/2019 Our ref: NSV1900637/KW Dear Nivitha, We refer to the above captioned matter. We have yet to receive the survey report.</amoretical></admin-d@lkkauto.com>
Sent: Tuesday, 28 April 2020 10:54 AM To: Nivitha (LKK Auto) <admin-d@lkkauto.com> Hotorsurvey Motorsurvey@awac.com ; assignments@lkkauto.com Cc: sur@lkkauto.com Subject: RE: TP Survey assignment for GBH 2388 C DOA:25/12/2019 Our ref: NSV1900637/KW Dear Nivitha, We refer to the above captioned matter. We have yet to receive the survey report. Please kindly expedite.</admin-d@lkkauto.com>

60 Anson Road #08-01 Mapletree Anson Singapore 079914

T: +65 423 0857 F: +65 423 0864

E: stella.goh@awac.com

W: www.awac.com

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: Thursday, 2 January 2020 9:53 AM

To: Motorsurvey < Motorsurvey@awac.com; assignments@lkkauto.com

Cc: sur@lkkauto.com

Subject: RE: TP Survey assignment for GBH 2388 C DOA:25/12/2019 Our ref: NSV1900637/KW

Dear Sir/Mdm,

Thank you for the assignment.



Wishes you a Merry Christmas & Happy New Year 2020

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Kin [mailto:Kin.Wong@awac.com] On Behalf Of Motorsurvey

Sent: Tuesday, 31 December 2019 11:53 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: 'sur@lkkauto.com' < sur@lkkauto.com >

Subject: TP Survey assignment for GBH 2388 C DOA:25/12/2019 Our ref: NSV1900637/KW

The above captioned accident refers.

Pursuant to the Practice Directions Amendment No. 1 of 2016 which was effective on 1 April 2016, we like to advise that the third party claimant and us <u>do not have</u> consensus in the appointment of <u>LKK Auto Consultants Pte Ltd</u> as the Single Joint Expert to conduct the pre-repair survey of the third party claimant's vehicle.

Please conduct "THIRD PARTY" survey on without prejudice basis. The information as are follows:

3 rd Party Vehicle	:	GBH 2388 C
Insured Vehicle	:	YM 5342 R
Policy Number	:	BVFCSB0013661900
Name of Workshop	:	ETALIA AUTOWORKZ PTE LTD
Contact Number	÷	67475277
Person to Contact	:	MICHELLE

Estimated Cost of : \$NA repairs

Regards, Claims Division

Copy to Etalia Autoworkz Pte Ltd (Your Ref: GBH 2388 C) via Email.

Note -

(x)

- 1. This is to keep you informed that we have appointed surveyors to conduct inspection to your client's damaged vehicle on a without prejudice basis.
- 2. Please keep our motor surveyor and us informed so as to enable the surveyor to conduct a post repair inspection once your client's vehicle has been repaired and before returning the repaired vehicle to your customer.
- Please quantify your client's claim with all relevant supporting documents once your client's vehicle has been repaired.
- 4. Please do not construe this appointment of surveyor and our above request as an admission of liability.

Regards Motor Claims Claims Group Global Market

Thank you.

Regards,

Kin Wong (Mr.)
Assistant Claims Manager, Asia-Pacific Claims Group
Allied World Assurance Company, Ltd.
60 Anson Road #08-01
Singapore 079914
T: +65 6423 0894

T: +65 6423 0894 F: +65 6423 0864 E: <u>kin.wong@awac.com</u> W: <u>www.awac.com</u>

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