

Re: SNM20D201706/YP6175J /ADELINE - SKG1262L - China TP - DOA: 07/04/2020 - Yr  
Ref: YP6175J - Liability Confirmation

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Tue 28/4/2020 10:06 AM

To: Admin @ VAuG <admin@vinsautogroup.com.sg>

Cc: assignments <assignments@lkkauto.com>

Dear Raymond,

Noted with thanks.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin @ VAuG <admin@vinsautogroup.com.sg>

**Sent:** Tuesday, 28 April 2020 9:55 AM

**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Cc:** assignments <assignments@lkkauto.com>

**Subject:** Re: SNM20D201706/YP6175J /ADELINE - SKG1262L - China TP - DOA: 07/04/2020 - Yr Ref: YP6175J - Liability Confirmation

Good morning,

The vehicle is in for survey please arrange surveyor

Thanks!

Best Regards

Raymond Teo

On Wed, Apr 8, 2020 at 1:07 PM Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)> wrote:

Dear Sir/Madam,

Thank you for the assignment.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Wednesday, 8 April 2020 12:47 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin @ VAuG <[admin@vinsautogroup.com.sg](mailto:admin@vinsautogroup.com.sg)>

**Subject:** RE: SNM20D201706/YP6175J /ADELINE - SKG1262L - China TP - DOA: 07/04/2020 - Yr Ref: YP6175J - Liability Confirmation

Dear LKK

Please refer to below email and liaise with third party workshop.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Admin @ VAuG [mailto:[admin@vinsautogroup.com.sg](mailto:admin@vinsautogroup.com.sg)]

**Sent:** Wednesday, 8 April 2020 11:48 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: SNM20D201706/YP6175J /ADELINE - SKG1262L - China TP - DOA: 07/04/2020 - Yr Ref: YP6175J - Liability Confirmation

Good morning,

Please assign to Mr. Xing Guo Qiang

Thanks!

Best Regards

Raymond Teo

On Wed, Apr 8, 2020 at 11:46 AM Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

**Without Prejudice**

Our reference: **SNM20D201706C02/ YP6175J /Chngpw**

Your reference: SKG1262L

Dear Sirs

**ACCIDENT INVOLVING YP6175J & SKG1262L ON 07/04/2020**

We refer to your email of 08/04/2020

We regret to advice that we are unable to advice on liability as our insured has yet to file accident report.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. ADRIAN LING	6. KENNETH KONG
2. Kelvin Ang	7. SIMON HO
3. SEE CHEW SENG	8. CHUA WEIJIE
4. MOHD FADHILAH BIN OSMAN	9. MARCUS CHUA
5. XING QUO QIANG	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Executive

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI

**Sent:** Wednesday, 8 April 2020 11:09 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Admin at VAuG  
<[admin@vinsautogroup.com.sg](mailto:admin@vinsautogroup.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D201706/YP6175J /ADELINE - SKG1262L - China TP - DOA: 07/04/2020 - Yr  
**Ref:** YP6175J - Liability Confirmation

Dear Adeline,

Please conduct PRS for SKG1262L.

Note : officer in charge – Adeline 63896155.

\*\*\* Kindly quote our reference number when replying.

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Thank you.

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Admin @ VAuG <[admin@vinsautogroup.com.sg](mailto:admin@vinsautogroup.com.sg)>

**Sent:** Wednesday, April 8, 2020 9:42 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** SKG1262L - China TP - DOA: 07/04/2020 - Yr Ref: YP6175J - Liability Confirmation

Good morning,

Can we confirm the liability of this case and do direct settlement?

The car is not in for survey yet.

Thank you.

Best regards,  
Christina.

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Sin Ming AutoCity  
160 Sin Ming Drive  
Singapore 575722  
Showroom/Office: #03-03  
Workshops: #08-08/09/10  
Tel: 64532121 (4 lines)  
Fax: 64599795  
Website: [www.vinsautogroup.com.sg](http://www.vinsautogroup.com.sg)  
Email: [admin@vinsautogroup.com.sg](mailto:admin@vinsautogroup.com.sg)

Follow us on :



\*\* w.e.f 15th May 2017, we have shifted location! \*\*

\*\* w.e.f 20th November 2017, we have changed our email address! \*\*

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Workshops: #08-08/09/10  
Tel: 64532121 (4 lines)  
Fax: 64599795  
Website: [www.vinsautogroup.com.sg](http://www.vinsautogroup.com.sg)  
Email: [admin@vinsautogroup.com.sg](mailto:admin@vinsautogroup.com.sg)

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