

INS. CASE OWNER:

Xiao You KC | CC 4 / AXA1700 0184 / K2342

IDAC:

Surveyor:

KENNETH

DOI:

04.01.17

Date / Time:

04.01.17

Registered in Merimen:

04.01.17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJM 6492 L

Name of Insured:

Tan Long Kong

Insured Tel No.:

HP: 96142718

Excess Sec II :S\$

D.O.A: 25/12/2016

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

C0415213

Policy No.:

GA049815

Make / Model:

Mazda CX7

Place of Accident:

Kempas Reservoir Road

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SJM 6492 L



INSRS:

WSP:

Tel:

Liability:

RMKS:

Antonyou Hong



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time		STAGE	DATE / PIC
9/1/17	SJM 6492 L	Non-Reporting ltr (1st)	
11/03/2017 @ 3:34pm	call OI Mr Tan @ 96142718 but no response	Non-Reporting ltr (2nd)	
11/03/2017 @ 9:35am	call OI but no response	Non-Reporting ltr (Final)	
11/3/2017 @ 1:24pm	call OI but no response. OI email to SJM 6492 L	Notification ltr (if non-pickup)	
29/1/17	Send letter and email to OI	Call OI	
29/1/17 @ 11:44pm	OI called in. Spoke to OI (Mr Tan @ 96142718) confirm accident details and OI mentioned that he was on a full time but went straight instead OI mentioned that he was	After call ltr to OI: 16/03/2017 form	16/5
27-02-17	Send any additional photos of the damage of TP via email. Inform OI TP claim, amount of NCD rules and agree to the post to type mandate	Documentation Check List: Handler Typist	
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

RECEIVED 27 JUN 2010

<b>PRELIMINARY ADVICE</b>		Date/Time: 26/3/2017	Sent By: Cplc
<b>FINALIZATION</b>		Date/Time:	Confirm with:
Repair Cost:	S\$	( ) days	Reduction: %
<b>FINAL SETTLEMENT</b>		Date/Time:	Confirm with:
Final Liability:	%	100	(Agreed / Assessed) BOLA S/N No.: PIL
Repair Cost:	S\$		
Loss of Rental (LOR):	S\$	( ) days	
Loss of Use (LOU):	S\$	( \$ x days)	
Loss of Income (LOI):	S\$	( \$ x days)	
LOR only <input type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/> [Tick only one]
GIA/LTA Search	S\$		
Medical:	S\$		
Disbursement:	S\$	(e.g. Tow/ Independent)	
Legal Cost	S\$		
Total:	S\$	Global Sum S\$:	
<b>FINAL PAYMENT</b>		Date/Time:	Confirm with:
Payee 1:	S\$	Name 1:	
Payee 2: (Strike if N.A.)	S\$	Name 2:	
Payee 3: (Strike if N.A.)	S\$	Name 3:	

1) Claim status: Normal/Reject/Private Settle  
 2) Report Format: W8  
 3) Survey fee: 4250.00

28/3/17





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/AXA17000184/Kza3	
8 SHENTON WAY #27-01SINGAPORE 068811			Date : 04-01-2017	
			Code : AXA2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
	<b>Insured Veh.</b>	SJM 6492L	<b>Veh. Inspected</b>	SJU 102K
	<b>Policy No.</b>		<b>Coverage (\$)</b>	0.00
	<b>Claim No.</b>		<b>Excess (\$)</b>	0.00
	<b>Assign From</b>		<b>Assign Date</b>	04/01/2017
<b>2. Vehicle Particulars &amp; Condition</b>				
	<b>Make &amp; Model</b>		<b>c.c</b>	0
	<b>Engine No.</b>	HIDDEN	<b>Year of Reg.</b>	
	<b>Chassis No.</b>		<b>Colour</b>	
	<b>Odometer</b>	-	<b>Steering</b>	
	<b>Brakes</b>		<b>Modification</b>	
	<b>General</b>			
<b>3. Conditions of Tyres</b>				
		<b>Size</b>	<b>Make</b>	<b>Balance</b>
	<b>R/H Front Tyre</b>			mm
	<b>L/H Front Tyre</b>			mm
	<b>R/H Rear Tyre</b>			mm
	<b>L/H Rear Tyre</b>			mm
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
	<b>Accident Date</b>	25/12/2016	<b>Inspection Date</b>	04/01/2017
	<b>Survey held at</b>	AUTOWORX HOUSE 176 SIN MING DRIVE #02-01 SINGAPORE 575721		
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# AUTOWORX HOUSE

c/o 176 SIN MING DRIVE #02-01 SINGAPORE 575721  
TEL: 6452 8211 FAX: 6451 7420

## ESTIMATE

VINCENT KOH YAM HWEЕ  
c/o 46 Lenton Plain  
Singapore 786548

*Not Notation*  
*11 Bay 83800*  
*Resurvey After Paint*  
*4 days*

Date: 06-01-17

QUANTITY	PARTICULARS	AMOUNT (\$)
<b>RE: CITREON PICASSO / SJU102K</b>		
1 pc	front bumper	1,070.00
1 pc	front bumper fog lamp cover	460.00
1 pc	front fender	656.00
1 pc	front fender sticker "picasso"	89.00
1 pc	front door	1,070.00
1 pc	front door protector	340.00
1 pc	front bumper fog lamp cover chrome moulding	175.00
1 pc	front door side mirror assy	1,077.00
1 pc	front alloy rim	680.00
1 pc	front alloy rim cover	180.00
1 pc	front lower arm	315.00
1 pc	front shock absorber	478.00
1 pc	front knuckle arm	560.00
1 pc	front wheel bearing	170.00
1 pc	front wheel hub	240.00
1 pc	front steering tie rod	215.00
1 pc	front steering rod end ball joint	160.00
	<b>sub-total</b>	<b>7,935.00</b>
	To remove and replace all the parts mentioned above, panel beat and realign the necessary affected areas.	860.00
	To check wiring system and repair wiring system.	50.00
	To apply rust proofing on affected areas.	100.00
	To apply putty and spray painting on affected areas.	1,200.00
	To perform 4 wheels computerised alignment.	85.00
	To remove and install front undercarriage parts to enable repair.	300.00
	<b>Total:</b>	<b>10,530.00</b>

LKK Auto Consultants hence notify the Reparer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer  
Signature:  
Date:

Work Order: R016576  
VIN: SJU102K  
Year: 09  
Date: 4.1.17 15:49



SJU102K

Citroën : C4 Picasso : 2006-13 : except Rough Road Suspension : Steel Suspension

Front : Left

Actual	Before	Specified Range
0°16'	0°16'	-0°20' 0°40'
3°48'	3°48'	4°24' 5°24'
-0°03'	-0°04'	-0°15' -0°06'
13°21'	13°21'	11°02' 12°02'
13°38'	13°38'	10°42' 12°42'

Camber  
Caster  
Toe  
SAI  
Included Angle  
Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-2°26'	-2°25'	-0°40' 0°20'
3°57'	3°57'	4°24' 5°24'
-0°21'	-0°22'	-0°15' -0°06'
13°33'	13°53'	11°22' 12°22'
11°07'	11°07'	10°42' 12°42'

Front

Cross Camber  
Cross Caster  
Cross SAI  
Total Toe  
Cross Turn Diff.

Actual	Before	Specified Range
2°42'	2°42'	-0°20' 0°20'
-0°09'	-0°09'	-0°20' 0°20'
-0°12'	-0°11'	-0°20' 0°20'
-0°24'	-0°25'	-0°30' -0°12'

Rear : Left

Actual	Before	Specified Range
-1°31'	-1°32'	-2°12' -1°12'
0°20'	0°21'	0°20' 0°32'

Camber  
Toe

Rear : Right

Actual	Before	Specified Range
-1°22'	-1°21'	-2°12' -1°12'
0°16'	0°15'	0°20' 0°32'

Rear

Cross Camber  
Total Toe  
Thrust Angle  
Axle Offset

Actual	Before	Specified Range
-0°09'	-0°10'	-0°20' 0°20'
0°36'	0°36'	0°43' 1°01'
0°02'	0°03'	-0°06' 0°06'
0mm	0mm	

**Poh Kin (LKKAUTO)**

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**From:** Dylan Chew <autoworkhouse@hotmail.com>  
**Sent:** Thursday, 12 July 2018 2:43 PM  
**To:** Poh Kin (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO); Admin A; Admin-Yuki Ho  
**Subject:** Re: request document; Our Ref: CC4/AXA17000184/Kfa3; Your Re: SJU 102K  
**Attachments:** FW SJU 102 K 3RD PARTY- AXA (reminder) .msg

Hi Poh Kin,

Sorry for attaching the wrong information.

Now is the correct attachment.

Best regards,  
Dylan Chew

On 5/7/2018 11:53 AM, Dylan Chew wrote:

Hi Poh Kin,

Attached the information that you had required.

Best regards,

Dylan Chew

30/1/2018  
Mr Dylan  
26/1/2018  
Admin  
- E-mail to Kenneth  
- re-finalize

On 5/7/2018 10:53 AM, Poh Kin (LKKAUTO) wrote:

**WITHOUT PREJUDICE**

Our Ref: CC4/AXA17000184/Kfa3  
Your Re: SJU 102K

Dear Sirs,

**ROAD TRAFFIC ACCIDENT INVOLVING SJM 6492L AND SJU 102K ON 25.12.2016**

We refer to the above matter and our tele conversation a moment ago.

As spoken over the phone, kindly forwards those e-mail to us for our necessary action.

Your prompt reply will be very much appreciate.

## Poh Kin (LKKAuto)

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**From:** Poh Kin (LKKAuto)  
**Sent:** Thursday, 5 July 2018 10:53 AM  
**To:** 'autoworxhouse@hotmail.com'  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** request document; Our Ref: CC4/AXA17000184/Kfa3; Your Re: SJU 102K  
**Importance:** High

### WITHOUT PREJUDICE

Our Ref: CC4/AXA17000184/Kfa3  
Your Re: SJU 102K

Dear Sirs,

### ROAD TRAFFIC ACCIDENT INVOLVING SJM 6492L AND SJU 102K ON 25.12.2016

We refer to the above matter and our tele conversation a moment ago.

As spoken over the phone, kindly forwards those e-mail to us for our necessary action.

Your prompt reply will be very much appreciate.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**Poh Kin (LKKAUTO)**

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**From:** Poh Kin (LKKAUTO)  
**Sent:** Friday, 13 July 2018 4:34 PM  
**To:** 'Dylan Chew'  
**Cc:** Hsiao Tong (LKKAUTO); Admin A; 'admin@supreme.sg'  
**Subject:** RE: request document; Our Ref: CC4/AXA17000184/Kfa3; Your Re: SJU 102K  
**Attachments:** TP\_Estimate\_Marked.pdf

**Importance:** High

Without Prejudice

Our Ref: CC4/AXA17000184/Kfa3  
Your Ref: SJU 102K

Dear Dylan,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE SJM 6492L AND SJU 102K ON 25/12/2016**

We refer to the above matter and your e-mail dated .

For COR, our surveyor had recommended amount at L/S **\$3,900.00** (before GST) with **4** repair days.

Please note that: All finalisation is subject to our Principal insurer's approval.

In the meantime, kindly furnish a copy of the after repair photo for our file record.

\*\*\* Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Your prompt reply will be very much appreciate.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

15 MAY 2017

**TAN LENG KONG  
BLOCK 16 MARINE TERRACE  
#11-58  
SINGAPORE 440016**

Dear Sir/Madam,

**OUR REF : CC4/AXA17000184/Kza3**

**YOUR REF : SJM 6492L**

**ACCIDENT INVOLVING SJM 6492L AND SJU 102K ALONG BEDOK RESERVOIR  
ROAD ON 25.12.2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from AUTOWORX HOUSE, acting on behalf of the owner of **SJU 102K** against your motor insurance policy.

Based on the accident report, accident scenario, this is a conflicting version pending concrete evidence from both parties to determine the liable party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Zaini  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE

**IMPORTANT NOTE** : Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

**ADDENDUM**

**(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:**

Original Report No : \_\_\_\_\_

Vehicle Registration No : SJM6492L

Name(as shown in NRIC): \_\_\_\_\_

(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate

NRIC/Passport No : \_\_\_\_\_

Address : \_\_\_\_\_

Contact (Tel) : \_\_\_\_\_

(H/P) : \_\_\_\_\_

(Email) : \_\_\_\_\_

Date of Accident : 25/12/2016

Time of Accident : 20:00

Place of Accident : Bedok Reservoir Road

Insurance Company : AXA Insurance pte Ltd.

**(B) ADDITIONAL INFORMATION / AMENDMENTS:**

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

" Amendments to the Third party vehicle registration  
number to SJU 102K. That's all "

Signature of Vehicle Owner / Driver

Date:

## **Zaini (LKK Auto)**

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**From:** Zaini (LKK Auto)  
**Sent:** Monday, 29 May, 2017 1:55 PM  
**To:** 'matthewlktan@gmail.com'  
**Cc:** Zayyer (LKKAuto); Vic (LKKAuto)  
**Subject:** YOUR REF: SJM 6492L\_ACCIDENT INVOLVING SJM 6492L AND SJU 102K ALONG BEDOK RESERVOIR ROAD ON 25.12.2017

**29 MAY 2017**

**TAN LENG KONG**

Dear Sir/Madam,

**OUR REF : CC4/AXA17000184/Kza3**

**YOUR REF : SJM 6492L**

**ACCIDENT INVOLVING SJM 6492L AND SJU 102K ALONG BEDOK RESERVOIR ROAD ON 25.12.2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from AUTOWORX HOUSE, acting on behalf of the owner of SJU 102K against your motor insurance policy.

Based on the accident report, accident scenario, this is a conflicting version pending concrete evidence from both parties to determine the liable party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this email.

Your full co-operation in the handling of the claim is required and kindly submit the following to Zaini@lkkauto.com within 10 days from the date of this email **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This email should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Zaini Kusaini** | Case Handler

**LKK Auto Consultants**

DID: 6841-2132 | email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com) | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Proceed Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Jan 2017		04 Jan 2017 13:39 <a href="#">Edit Adj Rpt</a>	<b>S\$3,300.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,300.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured: <b>TAN, LENG KONG</b> , ID: S1038768Z, Tel: +6596062216, Email: CASSI@FLEXI-ASSURE.COM									
Main Claimant: <b>VINCENT KOH YAM HWEE</b> , ID: S7817983Z									
Vehicle Reg. No.: <b>SJU102K</b>		Date of Loss: 25/12/2016 20:00 - :59 [62 Months and 24 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / C0415213</b>		Policy/Cover Note No.: GA049815 (Comprehensive)							
Vehicle Reg. No. (Insured): <b>SJM6492L</b>		Policy No. (Claimant): MT/00338042							
		Excess: S\$0.00							
Reparer: <b>Autoworx House (HQ)</b> 111 North Bridge Road, #21-01 Peninsula Plaza, 179098 City Hall - Tel:									
Handling Insurer: <b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288 ... [Handled by <b>Chan Kian Chuan</b> - 6880 4269]									
Claimant's Insurer: <b>Direct Asia Insurance (Singapore) Pte Ltd (HQ)</b> - Tel: 65322888									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... <b>[Final Rpt due 13/01/2017]</b>									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AXA_SG (10/08/2018): Re: File Review - please update Ernest of the status of the case</li> <li>AXA_SG (25/04/2018): File Review - please update Ernest of the status of the case</li> <li>AXA_SG (08/02/2017): TP settlement - C0415213/GA049815</li> <li>AXA_SG (04/01/2017): WP / New TP Assignment - C0415213/GA049815</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SJU102K (C0415213)  
[SJM6492L]

TP

VINCENT KOH YAM HWEE

Dec 25 2016 8:00PM

[TAN, LENG KONG]

Autoworx House

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### Assessment Reports

1 per page



No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	08/02/17 09:54	<b>Accident Statement</b> <small>From: SC - Reg. No: SJM6492L, Claimant: TAN LENG KONG</small>	Load HTML	

### Documentation

1 per page



No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	04/01/17 10:54	<b>EMAIL_ABS</b>	Load PDF	
2	04/01/17 10:54	<b>CO CLAIMAINT &amp; TP GIA REPORT_ABS</b>	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/01/17 11:45	<b>LKK SURVEY PHOTO</b>	Load PDF	
2	15/05/17 09:36	<b>Letter Sent to OI</b>	Load PDF	
3	26/03/19 13:56	<b>LKK resurvey photo- after repair</b>	Load PDF	
4	26/03/19 13:56	<b>LKK Resurvey photo</b>	Load PDF	
5	26/03/19 13:56	<b>TP Estimate Marked-revise</b>	Load PDF	
6	26/03/19 14:01	<b>Immediate Advice</b>	Load PDF	

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### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co. Reg No 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17000184/KFA3Q2

Date: 01/04/2019

## REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

GA049815

Claimant Vehicle  
No : SJU102K

Insured Vehicle No :

SJM6492L

Date of Loss: 25/12/2016

Nature of Claim:

TP

Claim No: C0415213

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SJU102K

Make & Model: CITROEN GRAND C4 PICASSO, 1.6 D e-HDi ETG6  
Intensive (A)

Engine No: HIDDEN

Reg. Date: 01/10/2011 (Man. Year: 2011)

Chassis No: VF7UA5FV8BJ699459

Colour: White

Odometer: 103333 km

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/50Z R17

Rear Tyre Size:

215/50Z R17

Front Left Side: Verenti 8 mm

Rear Left Side:

Verenti 8 mm

Front Right Side: Verenti 8 mm

Rear Right Side:

Verenti 8 mm

The above values represent the remaining tyre treads depth

## COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	7,935.00	4,179.60	3,755.40	47.33
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,595.00	1,295.00	1,300.00	50.10
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>10,530.00</b>	<b>5,474.60</b>	<b>5,055.40</b>	<b>48.01</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>3,300.00</b>		
<b>Nett Amount (S\$)</b>	<b>10,530.00</b>	<b>3,300.00</b>	<b>7,230.00</b>	<b>68.66</b>

## INSPECTION

Date of Assignment: 04/01/2017

Date Inspected: 04/01/2017 Inspected At:

Autoworx House (HQ)  
111 North Bridge Road, #21-01 Peninsula  
Plaza  
Singapore 179098

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: Chong Poh Kin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 01 Apr 2019)
<b>Parts:</b>	M1-MPV	CITROEN GRAND C4 PICASSO 1.6 D e-HDi ETG6 Intensive (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SJU102K)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER (CONSISTENT)	Serviceable	1,070.00 F	*- FL
2	1		*FRONT BUMPER FOG LAMP COVER	Serviceable	460.00 F	*- FL
3	1		*FRONT FENDER (CONSISTENT)	Repair	656.00 F	*- FL
4	1		*FRONT FENDER STICKER PICASSO (CONSISTENT)	Necessary	89.00 F	*89.00 FL
5	1		*FRONT DOOR (CONSISTENT)	Dented / Warped	1,070.00 F	*1,070.00 FL
6	1		*FRONT DOOR PROTECTOR (CONSISTENT)	Necessary	340.00 F	*340.00 FL
7	1		*FRONT BUMPER FOG LAMP COVER CHROME MOULDING (CONSISTENT)	Serviceable	175.00 F	*- FL
8	1		*FRONT DOOR SIDE MIRROR ASSY (CONSISTENT)	Cracked	1,077.00 F	*1,077.00 FL
9	1		*FRONT ALLOY RIM (CONSISTENT)	Dented	680.00 F	*680.00 FL
10	1		*FRONT ALLOY RIM COVER (CONSISTENT)	Dented / Cut	180.00 F	*180.00 FL
11	1		*FRONT LOWER ARM (CONSISTENT)	Serviceable	315.00 F	*- FL
12	1		*FRONT SHOCK ABSORBER (CONSISTENT)	Bent	478.00 F	*478.00 FL
13	1		*FRONT KNUCKLE ARM (CONSISTENT)	Bent	560.00 F	*560.00 FL
14	1		*FRONT WHEEL BEARING (CONSISTENT)	Necessary	170.00 F	*170.00 FL
15	1		*FRONT WHEEL HUB (CONSISTENT)	Serviceable	240.00 F	*- FL
16	1		*FRONT STEERING TIE ROD (CONSISTENT)	Serviceable	215.00 F	*- FL
17	1		*FRONT STEERING ROD END BALL JOINT (CONSISTENT)	Serviceable	160.00 F	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$) **7,935.00** **4,644.00**  
 - List Item Discount on L Items 0.00/10.00% (S\$) **0.00** **464.40**

Total Parts (S\$) **7,935.00** **4,179.60**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND REPLACE ALL THE PARTS MENTIONED ABOVE ,PANEL BEAT AND REALIGN THE NECESSARY AFFECTED AREAS	New	860.00	450.00
2	TO CHECK WIRING SYSTEM AND REPAIR WIRING SYSTEM	New	50.00	15.00
3	TO APPLY RUST PROOFING ON AFFECTED AREAS	New	100.00	30.00
4	TO APPLY PUTTY AND SPRAY PAINTING ON AFFECTED AREAS	New	1,200.00	680.00
5	TO PERFORM 4 WHEELS COMPUTERISED ALIGNMENT	New	85.00	60.00
6	TO REMOVE AND INSTALL FRONT UNDERCARRIAGE PARTS TO ENABLE REPAIR	New	300.00	60.00
<b>Gross Labour Cost (S\$)</b>			<b>2,595.00</b>	<b>1,295.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >