

Diana (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 27 April 2020 3:33 PM

To: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims <claims@procarcare.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>

Subject: RE: ACC ON 20.02.2020 INVLG SLF 1449 J & SHC 3931 H

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLF1449J](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

*Kindly upload this survey request email to merimen.

***We started using audatex since 1st dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.**

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Zuhaidah Samsuri <aida@iii.com.sg>

Sent: Monday, 27 April 2020 1:35 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Claims <claims@procarcare.com.sg>

Subject: RE: ACC ON 20.02.2020 INVLG SLF 1449 J & SHC 3931 H

Hi Gab,

Please arrange for LKK.

Thanks.

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

From: Peiwen [<mailto:peiwen@procarcare.com.sg>] **On Behalf Of** Claims
Sent: Monday, 27 April, 2020 1:01 PM
To: Zuhaidah Samsuri <aida@iii.com.sg>
Cc: Claims <claims@procarcare.com.sg>
Subject: RE: ACC ON 20.02.2020 INVLG SLF 1449 J & SHC 3931 H

Hi Aida,

There is no surveyor assign for this case in Merimen.

Could you assign and I will make arrangement with my client.

Thank You.

Regards,

Pei Wen NG
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



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From: Zuhaidah Samsuri [<mailto:aida@iii.com.sg>]
Sent: Monday, April 27, 2020 12:53 PM
To: Claims
Subject: RE: ACC ON 20.02.2020 INVLG SLF 1449 J & SHC 3931 H

WITHOUT PREJUDICE

Hi Pei Wen,

My insured driver adamant that there was no contact.

Please arrange for survey first so that our surveyor can manage insured driver with damage consistency.

Thanks.

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

From: Peiwen [<mailto:peiwen@procarcare.com.sg>] **On Behalf Of** Claims
Sent: Friday, 24 April, 2020 2:54 PM
To: Zuhaidah Samsuri <aida@iii.com.sg>
Cc: Claims <claims@procarcare.com.sg>
Subject: RE: ACC ON 20.02.2020 INVLG SLF 1449 J & SHC 3931 H

Hi Aida,

Any update for this case? Appreciate if you could advise the status.

Thank You.

Regards,

Pei Wen NG

Claims Advisory
Progressive Car Care Pte Ltd
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From: Peiwen **On Behalf Of** Claims
Sent: Wednesday, April 15, 2020 1:58 PM
To: Zuhaidah Samsuri
Cc: Claims
Subject: RE: ACC ON 20.02.2020 INVLG SLF 1449 J & SHC 3931 H

Hi Aida,

Please refer to my email below and revert.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

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From: Peiwen **On Behalf Of** Claims

Sent: Friday, March 27, 2020 12:24 PM

To: Zuhaidah Samsuri

Cc: Claims

Subject: RE: ACC ON 20.02.2020 INVLG SLF 1449 J & SHC 3931 H

Hi Aida,

Have your insured revert? Please advise.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

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From: Zuhaidah Samsuri [<mailto:aida@iii.com.sg>]
Sent: Friday, March 13, 2020 4:30 PM
To: Claims
Subject: RE: ACC ON 20.02.2020 INVLG SLF 1449 J & SHC 3931 H

Yes but they have yet to come back.

Will send them reminder.

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

From: Peiwen [<mailto:peiwen@procarcare.com.sg>] **On Behalf Of** Claims
Sent: Friday, 13 March, 2020 3:03 PM
To: Zuhaidah Samsuri <aida@iii.com.sg>
Cc: Claims <claims@procarcare.com.sg>
Subject: RE: ACC ON 20.02.2020 INVLG SLF 1449 J & SHC 3931 H

Hi Aida,

Any update for this case? Have you check with your insured?

Please advise.

Thank You.

Regards,

Pei Wen NG

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From: Zuhaidah Samsuri [<mailto:aida@iii.com.sg>]
Sent: Thursday, February 27, 2020 12:37 PM
To: Claims
Subject: RE: ACC ON 20.02.2020 INVLG SLF 1449 J & SHC 3931 H

Ok we will check with our insured.

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

From: Peiwen [<mailto:peiwen@procarcare.com.sg>] **On Behalf Of** Claims
Sent: Thursday, 27 February, 2020 12:20 PM
To: Zuhaidah Samsuri <aida@iii.com.sg>
Cc: Claims <claims@procarcare.com.sg>
Subject: RE: ACC ON 20.02.2020 INVLG SLF 1449 J & SHC 3931 H

Hi Aida,

Our client don't have video footage.

Attached with scene photo and my client's vehicle damaged photo shown blue scratched mark from your insured's taxi.

Kindly review and revert.

Thank You.

Regards,

Pei Wen NG

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From: Zuhaidah Samsuri [<mailto:aida@iii.com.sg>]
Sent: Thursday, February 27, 2020 11:59 AM
To: Claims
Subject: RE: ACC ON 20.02.2020 INVLG SLF 1449 J & SHC 3931 H

WITHOUT PREJUDICE

Dear Pei Wen,

Our insured driver reported that he was not involved in the accident.

Please send us your client's video footage.

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

From: Peiwen [<mailto:peiwen@procarcare.com.sg>] **On Behalf Of** Claims
Sent: Thursday, 27 February, 2020 11:42 AM
To: Zuhaidah Samsuri <aida@iii.com.sg>
Cc: Claims <claims@procarcare.com.sg>
Subject: ACC ON 20.02.2020 INVLG SLF 1449 J & SHC 3931 H

Hi Aida,

Please advise liability status for said accident.

Thank You.

Regards,

Pei Wen NG

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