## PRE-REPAIR INSPECTION REQUEST - FBJ737G vs SMN2956B (OI) on...

From: Teo, Ericweihong

To: admin-a@lkkauto.com, assignments@lkkauto.com

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Sent: 27/04/2020 2:00:27 pm

Hi,

Please refer to the enclosed request from M/s Roy & Partners.

Claim no : 5072035021SG003

Case Owner : BERNARD JI QIAN LER

If you have any queries/concerns, please let us know.

Kindly assist to assign Marcus Chua as Single Joint Expert as requested.

Thank you.

Kind regards,

# **Eric Teo Wei Hong**

## **AIG**

Claim Adjuster II,

Singapore-Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: jiarong@roypartners.com.sg < jiarong@roypartners.com.sg>

Sent: Monday, April 27, 2020 1:29 PM

To: Teo, Ericweihong < Ericweihong. Teo@aig.com>

**Cc:** Hor, Yinrul <Yinrul.Hor@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com> **Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMN2956B AND

FBJ737G ON 25/02/2020

Dear Sirs,

Our client selects Marcus Chua as the single joint expert for the above pre repair inspection.

Regards,

Jia Rong

From: Teo, Ericweihong

Sent: Mon, 27 Apr 2020 03:40:20 +0000

To: jiarong@roypartners.com.sg

Cc: Hor, Yinrul, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni, Lim, Kok-Chong

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMN2956B AND FBJ737G

ON 25/02/2020

## Without Prejudice

Your Reference: MKR/103/FBJ 7377G/2020/as.jr

Our Reference: 5072035021SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Thank you.

Kind regards,

# **Eric Teo Wei Hong AIG**

Claim Adjuster II,

Singapore-Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong

**Sent:** Friday, April 24, 2020 4:52 PM **To:** <u>jiarong@roypartners.com.sg</u>

Cc: Mithoosingh, Aashweenjeetkaur < <u>Aashweenjeetkaur.Mithoosingh@aig.com</u>>; Lim, Sheng Yang

<<u>ShengYang.Lim@aig.com</u>>; Hor, Yinrul <<u>Yinrul.Hor@aig.com</u>>; Abu Kassim, Noor Mariesa

< NoorMariesa. AbuKassim@aig.com >; Subramaniam, Divyashni < Divyashni. Subramaniam@aig.com >

Subject: RE: aigencrypt [EXTERNAL] Pre Repair inspection

Dear Chia,

Kindly confirm TP vehicle Registration Number.

Thank you.

Kind regards,

# **Eric Teo Wei Hong**

#### AIG

Claim Adjuster II,

Singapore - Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong

**Sent:** Friday, April 24, 2020 2:48 PM **To:** jiarong@roypartners.com.sg

Subject: aigencrypt [EXTERNAL] Pre Repair inspection

Dear Chia.

Kindly confirm TP vehicle Registration Number.

Thank you.

Kind regards,

### **Eric Teo Wei Hong**

#### **AIG**

Claim Adjuster II,

Singapore-Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: jiarong@roypartners.com.sg < jiarong@roypartners.com.sg>

Sent: Friday, April 24, 2020 11:50 AM

To: Mithoosingh, Aashweenjeetkaur <<u>Aashweenjeetkaur.Mithoosingh@aig.com</u>>; Lim, Sheng Yang

<ShengYang.Lim@aig.com>

Subject: [EXTERNAL] Pre Repair inspection

This message is from an external sender; be cautious with links and attachments.

## **Without Prejudice** Save as to cost

Dear Sir,

Our Ref: MKR/103/FBJ 7377G/2020/as.jr Your Ref: Your insured vehicle SMN 2956B

Dear Sirs,

**CLAIMANT:** Rokman Zaman Bin Ibrahim ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. FBJ 7377G AND SMN 2956B ALONG SIGLAP ROAD ON 25.02.2020 AT ABOUT 0740 HOURS.

We refer to the above matter.

We act for Rokman Zaman Bin Ibrahim, the owner of the motorbike No. FBJ 7377G.

We are instructed by our client to notify you of a road traffic accident on 25.02.2020 at about 0740 hours along Siglap Road involving our client's motorbike registration number FBJ 2956B and motor vehicle registration number SMN 2956B driven by your insured at the material time. A copy of the Singapore Police report and Singapore Accident Statement is enclosed.

As a result of the accident, our client's motorbike FBJ 7377G has been damaged. Before our client proceed to repair the damaged motor car, please let us know within two (2) working days of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motorbike FBJ 7377G at our client's repairer workshop, M/s EROFIA MOTOR TRADING PTE LTD NO.1 KAKI BUKIT AVENUE 6 #02-62 AUTOBAY@Kaki Bukit Singapore 417883, Your said surveyor may contact Lee Lee at 6752 7740 to arrange the said inspection. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor car without further reference to you.

In view of the latest advisory on COVID-19 announced on 3<sup>rd</sup> April 2020, our office is operating on 100% telecommuting via email. Please do not send any letter, document and notice to our fax number 6536 1963 with immediate effect. We will not be able to answer any calls too. Please direct all correspondence to us by email.

With regards,

#### Chia Jia Rong

M/s Roy & Partners 133 New Bridge Road #08-09 China Town Point

Singapore 059413

Tel: 6536 8466 Fax: 6536 1963

Email: *jiarong@roypartners.com.sg* 

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