

RE: SNM20D201824/SJN4211P/PAULINE - PRI Notification - Yr ref: SJN 4211P // Our ref: L.20.0434.It

Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Mon 27/4/2020 12:30 PM

To: assignments <assignments@lkkauto.com>

*Hi*

*SUR CASE.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)

**Sent:** Monday, 27 April 2020 8:46 AM

**To:** Admin A

**Subject:** Fw: SNM20D201824/SJN4211P/PAULINE - PRI Notification - Yr ref: SJN 4211P // Our ref: L.20.0434.It

Dear Mei Kwan,

Kindly assist.

Talk to : Ms Lee

Veh : In

Sur : Adrian

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Sent:** Friday, 24 April 2020 6:17 PM  
**To:** Kuru & Co <[kurulegal@yahoo.com.sg](mailto:kurulegal@yahoo.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** RE: SNM20D201824/SJN4211P/PAULINE - PRI Notification - Yr ref: SJN 4211P // Our ref: L.20.0434.It

## Without Prejudice

Dear Lena,

Thanks for your response.

Dear LKK

Please conduct PRS.

## **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

### **Pauline Tham**

Senior Executive  
Claims Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

---

**From:** Kuru & Co <[kurulegal@yahoo.com.sg](mailto:kurulegal@yahoo.com.sg)>  
**Sent:** Friday, April 24, 2020 6:12 PM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Subject:** Re: SNM20D201824/SJN4211P/PAULINE - PRI Notification - Yr ref: SJN 4211P // Our ref: L.20.0434.It

Dear Sirs,

Our client is agreeable to the following surveyor(s) as SJE: **Adrian Ling**

Please arrange for your surveyor to survey our client's vehicle at the following address:

### **BEST SOLUTION AUTOCARE PTE LTD**

53 Ubi Ave 1  
#03-01 Paya Ubi Ind Pk  
Singapore 408934

**Tel: 85880777 - Ms Lee**

Please instruct your surveyor to conduct the pre-repair survey **immediately** and complete the pre-repair survey within 2 working days of his appointment.

Kindly let us have the pre-repair and/or post repair survey report upon completion of the survey(s).

As solicitors on record, our client shall look to you for payment of our legal costs plus disbursements should you reach a direct settlement with our client's repairer.

Regards,  
Lena  
Kuru & Co  
150 South Bridge Road  
#04-06 Fook Hai Building  
Singapore 058727  
Tel: 6532 2009  
Fax: 6532 2007

**CONFIDENTIALITY CAUTION:** This message is intended for the addressee(s) only and may contain confidential information and/or may be subjected to legal privilege. If you have received in error, please notify us immediately by return email, delete this message and you shall not disseminate, distribute or copy any information contained herein.

On Friday, 24 April 2020, 5:22:20 pm SGT, Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)> wrote:

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA/ LBS

Marcus Chua
Kenneth Kong
See Chew Seng
Mohd Fadhillah Bin Osman

Gary Soon
Chow Bo Xiong
Adrian Ling
Mohd Taufikh
Ben Chua
Ng You Han

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI

**Sent:** Friday, April 24, 2020 4:42 PM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; Kuru & Co <[kurulegal@yahoo.com.sg](mailto:kurulegal@yahoo.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D201824/SJN4211P/PAULINE - PRI Notification - Yr ref: SJN 4211P // Our ref: L.20.0434.It

Dear Pauline,

Please conduct PRS for SGP8758C.

Note : officer in charge – Pauline 63896541

\*\*\* Kindly quote our reference number when replying.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Kuru & Co <[kurulegal@yahoo.com.sg](mailto:kurulegal@yahoo.com.sg)>

**Sent:** Friday, April 24, 2020 3:38 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Pre-Repair Inspection Notification - Yr ref: SJN 4211P // Our ref: L.20.0434.It

Dear Sirs,

**ACCIDENT INVOLVING SGP 8758C AND SJN 4211P ON 23.04.2020  
ALONG MSCP OF BLOCK 446A FAJAR SHOPPING CENTRE  
NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY**

We act for **Ling Zhi Wei (Lin Zhiwei)**, whose vehicle registration number **SGP 8758C** was damaged in the above accident.

A copy of the Singapore Accident Statement filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards,  
Lena  
Kuru & Co  
150 South Bridge Road

#04-06 Fook Hai Building  
Singapore 058727  
Tel: 6532 2009  
Fax: 6532 2007

**CONFIDENTIALITY CAUTION:** This message is intended for the addressee(s) only and may contain confidential information and/or may be subjected to legal privilege. If you have received in error, please notify us immediately by return email, delete this message and you shall not disseminate, distribute or copy any information contained herein.