

RE: SNM20D201814/C02 - Accident involving SDW5168Z & SJX72Y (CT) on 17/04/2020

Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Mon 27/4/2020 12:30 PM

To: assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Hi

SUR CASE.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 27 April 2020 10:14 AM

To: Admin A

Subject: Fw: SNM20D201814/C02 - Accident involving SDW5168Z & SJX72Y (CT) on 17/04/2020

Dear Mei Kwan,

Kindly assist.

Talk To : Danny

Veh : Out

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Monday, 27 April 2020 9:49 AM
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Danny Ong <danny.ong@mbmwheelpower.com.sg>
Cc: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>; eryx.tan@mbmwheelpower.com.sg <eryx.tan@mbmwheelpower.com.sg>
Subject: RE: SNM20D201814/C02 - Accident involving SDW5168Z & SJX72Y (CT) on 17/04/2020

Dear Sirs

Please attend to survey – note our position on liability in our email of 24 April 2020.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.
All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Danny Ong [<mailto:danny.ong@mbmwheelpower.com.sg>]
Sent: Monday, 27 April 2020 9:34 AM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: shirley.lee@mbmwheelpower.com.sg; eryx.tan@mbmwheelpower.com.sg
Subject: RE: SNM20D201814/SJX72Y /cecilia - Liability Status - Accident involving SDW5168Z & SJX72Y (CT) on 17/04/2020

Dear Cecilia

We would like to select “Kenneth Kong” to conduct the survey.

Kindly advise on the liability status soonest. Thanks

Best regards,

Danny Ong / Claims Advisor



T 6262 8888 | F 6452 5333 | M 9328 8668
Email: danny.ong@mbmwheelpower.com.sg
MBM Wheelpower Pte Ltd
160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Friday, 24 April 2020 5:27 PM

To: danny.ong@mbmwheelpower.com.sg

Cc: shirley.lee@mbmwheelpower.com.sg; eryx.tan@mbmwheelpower.com.sg

Subject: RE: SNM20D201814/SJX72Y /cecilia - Liability Status - Accident involving SDW5168Z & SJX72Y (CT) on 17/04/2020

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a survey of your client's vehicle jointly with your client/your motor workshop on Direct Settlement basis, subject to your agreement to the number of days of Loss of Use/Loss of Rental as advised by our appointed motor surveyor.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA / LBS

Marcus Chua
Kenneth Kong
See Chew Seng
Mohd Fadhilah Bin Osman
Gary Soon
Chow Bo Xiong
Adrian Ling
Mohd Taufikh
Ben Chua
Ng You Han

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Cecilia Low (Ms)
Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

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From: Claims Dept of CTI**Sent:** Friday, 24 April 2020 4:36 PM**To:** Cecilia Low <cecilia.low@sg.cntaiping.com>; danny.ong@mbmwheelpower.com.sg**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; shirley.lee@mbmwheelpower.com.sg; eryx.tan@mbmwheelpower.com.sg**Subject:** o/r: SNM20D201814/SJX72Y /cecilia - Liability Status - Accident involving SDW5168Z & SJX72Y (CT) on 17/04/2020**Importance:** High

Dear Cecilia,

Please conduct PRS for SDW5168Z.

Note : officer in charge – Cecilia 63896530.

*** Kindly quote our reference number when replying.

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Thank you
Claims Department**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Danny Ong <danny.ong@mbmwheelpower.com.sg>**Sent:** Friday, April 24, 2020 2:59 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: shirley.lee@mbmwheelpower.com.sg; eryx.tan@mbmwheelpower.com.sg
Subject: Liability Status - Accident involving SDW5168Z & SJX72Y (CT) on 17/04/2020
Importance: High

Dear All

Appreciate if you can advise us on the liability status first for the below loss and arrange a pre-survey.

Kindly refer to the attached GIA report & estimate.

Kindly provide us with the list of surveyor firm

Our Client's Vehicle Number:	SDW5168Z
CT Vehicle Number:	SJX72Y
Date/Time of Loss:	17/04/2020 1700 hrs

Please contact Danny 93288668 for the survey arrangement

Best regards,

Danny Ong / Claims Advisor



T 6262 8888 | F 6452 5333 | M 9328 8668

Email: danny.ong@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

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