



Venda Engineering & Trading Pte Ltd

(GST / Company Reg No.: 200411725H)

No 8 Tuas Ave 18 (Level 3), Singapore 638892

Tel : 8126 8587 Email : claims@vendaengrg.com.sg

13-May-20

MS FIRST CAPITAL INSURANCE LIMITED
36 Robinson Road,
#16-01 City House
Singapore 068877

Fax: -

Tel: 6430 7900

Our ref: VEND/2020/0007

Your ref: D20001481MFSH

Attn: Mr. Eric Woo

Dear Sir/Mdm,

VEHICLE: GBF6086H (DoA: 11/03/2020)

Our Costing as follows: -

Final Repair Bill	:	2,461.00
Loss of Use: 5 days @ S\$ 120/day (Including 2 day PRI)	:	600.00
Survey Fee	:	N/A
Third Party Vehicle Insurance Search Fee	:	7.45
Administrative charges to negotiate settlement (Waive if 100% offer made within acknowledge timeframe)	:	107.00
Total	:	3,175.45

Thank You

Yours faithfully

PEI JIN
CLAIM ASSISTANT

Encl.



Venda Engineering & Trading Pte Ltd

GST / Company Reg No.: 200411725H

BILL TO:
FIRST CAPITAL INSURANCE LTD
SINGAPORE

DELIVER TO:
FIRST CAPITAL INSURANCE LTD
SINGAPORE

Tax Invoice

INVOICE NO. : CIV20-0410134
DATE : 30 APR 2020
REFERENCE NO. : GBF6086H
PO NO. :
D/O NO. :
PAYMENT TERMS :
CURRENCY : SGD
PAGE : 1 OF 1

S/N	Item Code	Description	Qty	Unit Price	Amount
1		GBF6086H TOYOTA HIACE KDH2015021886			
2		DOA:11/03/2020 15:15			
3		POLICY NO:-29131844			
4		.			
5		LUMP SUM ACCIDENT REPAIR	1	2,300.0000	2,300.00
6		.			
7		LOSS OF USE (3 DAYS@\$120/DAY)			

Remarks:
TP INSURER: FIRST CAPITAL INSURED'S VEHICLE NO:-SHB2378S (CLAIM
NO:-D20001481MFSH)

SUB-TOTAL 2,300.00
GST (7.00 %) 161.00
TOTAL (SGD) 2,461.00

SINGAPORE DOLLAR: TWO THOUSAND FOUR HUNDRED SIXTY-ONE ONLY.

for VENDA ENGINEERING & TRADING PTE LTD

Received Goods in Good Order and Condition

Authorised Signature

Signature / Date (Company Stamp)

Cheques should be crossed and made payable to : VENDA ENGINEERING & TRADING PTE LTD

If you have enquiries concerning this invoice, please contact account department at Tel: (65) 6355 9015, Fax: (65) 6254 0424

Mailing Address : No.1, Sunview Road, #08-15 Eco-Tech@Sunview, Singapore 627615
Contact Number (HQ) : (Tel) : 6355 9014 (Purchasing Dept.) 6355 9015 (Sales Dept.)
(Fax) : 6254 0424
E-mail : venda_eng@singnet.com.sg



> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 12 Mar 2020 / 11:11:58

Receipt Date/Time : 12 Mar 2020 / 11:11:58

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200312-001015

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SHB2378S

GBF6086H (DOA:11/03/2020)

As at 11 Mar 2020/15:15:00

Owner : GBL

Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED

1 Insurance Enquiry - SHB2378S
Enquiry Fee
20200312111057607287

7.00	0.49	7.49
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Sub-Total

7.00	0.49	7.49
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Total Before Rounding

7.00	0.49	7.49
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Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

20200312111122219	Direct Debit: eNETS Debit (Internet Banking)	7.45
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Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

AUTHORIZATION TO ACT

I, Goldbell Leasing Pte Ltd ("The Third Party Claimant") of
59 Senoko Road, Singapore 758123 (address),
being the owner of GBF6086H (vehicle no.) hereby authorize
Venda Engineering & Trading Pte Ltd ("the workshop") to act for me
with respect to my claim for repair cost and / or rental and / or loss of use ("claim") for my
vehicle bearing registration no. GBF6086H that was damaged pursuant to the accident
which occurred on 11/03/2020 along BISHAN ST 22
involving vehicle's GBF6086H / SHB2378S ("the
accident")

I further authorize the workshop to settle my above mentioned claim in a manner they deem
fit and the workshop is further authorized to receive payment further to settlement of my
claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability in so far as the driver/owner/insurers of
the other vehicle is concerned.

Dated this 13 day of MAY (month) 2020 (year)



Signed by "the Third Party claimant"



Signed by "the workshop"

DISCHARGE RECEIPT

CLAIM REFERENCE : D20001481MFSH
ACCIDENT DATE : 11/03/2020 15:05
ACCIDENT LOCATION : ALONG BISHAN STREET 22 JUNCTION STREET 23
INSURED : CITYCAB PTE LTD
INSURED DRIVER : CHAN YEW WHYE
INSURED VEHICLE : SHB2378S
INVOLVED PARTY : GBF6086H
SETTLEMENT SUM : \$2,708.45

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : Goldbell Leasing Pte Ltd

Signature and Date :


05.06.2020


WITNESS : Venda Engineering & Trading Pte Ltd

Signature and Date :


05.06.2020


Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 5 June 2020 10:27 AM
To: Eric Woo
Cc: Admin A; Serene Ler
Subject: RE: [EXPRESS SETTLEMENT]Re: PRI: SURVEY ASSESSMENT - D20001481MFSH/1 [ACCIDENT INVOLVING SHB 2378S(MS FCI) AND GBF 6086H ON 11/03/2020]

Hi Eric,

We refer to the above matter.

We have settled the matter at \$2,708.45(all-in) with third party repairer.

1. Cost of Repair (w/GST)	\$ 2,461.00
2. Loss of Use	\$ 240.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 2,708.45

We are currently pending for signed DV from third party and will proceed to close file once DV received.

Thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Wednesday, 3 June 2020 4:17 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: [EXPRESS SETTLEMENT]Re: PRI: SURVEY ASSESSMENT - D20001481MFSH/1 [ACCIDENT INVOLVING SHB 2378S(MS FCI) AND GBF 6086H ON 11/03/2020]

Without Prejudice

Dear Hsiao Tong,

ACCIDENT INVOLVING SHB2378S & GBF6086H on 11/3/2020

We refer to your email below.

On without prejudice and without admission of liability, we offer mandate as follows (all in):

Cost of repairs:	\$2,461.00
LOU	: \$180.00 to \$300.00
LTA Search	: \$7.45
Total	: <u>\$2,648.45 to \$2,768.45</u>

To offer \$2,768.45 (all-in).

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 2 June 2020 1:35 pm
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Henry Kao <HenryKao@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXPRESS SETTLEMENT]Re: PRI: SURVEY ASSESSMENT - D20001481MFSH/1 [ACCIDENT INVOLVING SHB 2378S(MS FCI) AND GBF 6086H ON 11/03/2020]

Dear Sirs/Mdm,

We refer to our below email.

Kindly let us have your mandate/instruction as third party is chasing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 20 May 2020 8:58 AM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>; Jim Soon <JimSoon@msfirstcapital.com.sg>
Cc: Henry Kao <HenryKao@msfirstcapital.com.sg>; TeoSweeKeong <TeoSweeKeong@msfirstcapital.com.sg>; Aini@msfirstcapital.com.sg <Aini@msfirstcapital.com.sg>; Admin A

<admin-a@lkkauto.com>

Subject: Re: [EXPRESS SETTLEMENT]Re: PRI: SURVEY ASSESSMENT - D20001481MFSH/1 [ACCIDENT INVOLVING SHB 2378S(MS FCI) AND GBF 6086H ON 11/03/2020]

Your ref : **D20001481MFSH/1**

Our ref : CC4/FCI20005400/R1ps3q2

Dear Sirs,

ACCIDENT INVOLVING SHB 2378S(MS FCI) AND GBF 6086H (TP) ON 11/03/2020

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer " **Venda Engineering & Trading Pte Ltd** " at **\$2,968.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,464.85	\$ 2,461.00
2. Loss of Use (5days x \$120.00)	\$ 600.00	\$ 500.00 (5days x \$100.00)
3. LTA Search Fee	\$ 7.45	\$ 7.45
4. Adminisitrative charges	\$ 107.00	NA
Total	\$ 7,179.30	<u>\$ 2,968.45</u>

Surveyor recommended 3 days for repair + 2PRI = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Wednesday, 29 April 2020 11:41 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Jim Soon <JimSoon@msfirstcapital.com.sg>
Cc: Henry Kao <HenryKao@msfirstcapital.com.sg>; Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>; Aini Binte <Aini@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXPRESS SETTLEMENT]Re: PRI: SURVEY ASSESSMENT - D20001481MFSH/1 [ACCIDENT INVOLVING SHB 2378S(MS FCI) AND GBF 6086H ON 11/03/2020]

Dear Hsiao Tong,

Please proceed with Direct Settlement with TP workshop.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 29 April 2020 8:19 am
To: Jim Soon <JimSoon@msfirstcapital.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Henry Kao <HenryKao@msfirstcapital.com.sg>; Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>; Aini Binte <Aini@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: [EXPRESS SETTLEMENT]Re: PRI: SURVEY ASSESSMENT - D20001481MFSH/1 [ACCIDENT INVOLVING SHB 2378S(MS FCI) AND GBF 6086H ON 11/03/2020]

Claim No: D20001481MFSH/1

LKK Ref: CC4/FCI20005400/R1ps3

Dear Sir/Madam,

ACCIDENT INVOLVING SHB 2378S(MS FCI) AND GBF 6086H ON 11/03/2020

We refer to the above matter.

Liability: 100%

Remark: BOLA 27. Insured driver rear-ended third party.

Kindly let us have your approval on liability.

Thank You.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


From: Jim Soon <JimSoon@msfirstcapital.com.sg>
Sent: Tuesday, 28 April 2020 5:29 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Eric Woo <EricWoo@msfirstcapital.com.sg>; Henry Kao <HenryKao@msfirstcapital.com.sg>; Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>; Aini Binte <Aini@msfirstcapital.com.sg>
Subject: FW: PRI: SURVEY ASSESSMENT - D20001481MFSH/1

Dear Suli,

The above is a copy of our insured's GIA report for your necessary action.

Thank You

Jim Soon
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3852 | Fax No. : 6507 3849 | Email: JimSoon@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

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As a response to the COVID 19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and business partners. We have access to emails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, April 28, 2020 3:07 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: PRI: SURVEY ASSESSMENT - D20001481MFSH/1

YOUR REF: D20001481MFSH

LKK REF: CC4/FCI20005400/R1ps3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle GBF 6086H on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Friday, 24 April 2020 4:23 PM
To: assignments <assignments@lkkauto.com>
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG <CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG>;
ERICWOO@MSFIRSTCAPITAL.COM.SG <ERICWOO@MSFIRSTCAPITAL.COM.SG>
Subject: PRI: SURVEY ASSESSMENT - D20001481MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.