

PRE-REPAIR INSPECTION REQUEST – SDA8289D vs SBT28S (OI) on D.O.A.: 10/04/2020

From: Teo, Ericweihong
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Chan, Yoke Shi, Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Azlan, Syazairdina, Chew Goon Motor - Mrs Chew,
Sent: 24/04/2020 5:24:37 pm

Hi,

Please refer to the enclosed request from **Chew Goon Motor**.
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
Thank you.

Kind regards,

Eric Teo Wei Hong
AIG
Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>
Sent: Friday, April 24, 2020 5:04 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SBT28S AND SDA8289D ON 10/04/2020

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Mdm,

Vehicle **SDA8289D** is lying at our workshop.
According to your list, we will prefer **LKK Auto Consultants Pte Ltd** to survey the vehicle.
Kindly arrange for survey.

Thanks & Regards,
Kelly

Chew Goon Motor
Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

From: [Teo, Ericweihong](#)
Sent: Friday, 24 April 2020 12:15 PM
To: [Chew Goon Motor\(ad3\)](#)
Cc: [Chan, Yoke Shi](#); [Fong, Andy-SY](#); [Kaur, Baljit](#); [Chin, Lee-Ying](#); [Abu Kassim](#); [Noor Mariesa](#); [Lim, Sheng Yang](#); [Mithoosingh, Aashweenjeetkaur](#); [Azlan, Syazairdina](#); [Chew Goon Motor - Mrs Chew](#); [Eric, Hor, Yinrul](#); [Subramaniam, Divyashni](#)
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SBT28S AND SDA8289D ON 10/04/2020

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这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

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[Click here](#) by 2020-05-01 12:15 +08 to read your message.
After that, open the attachment.

[More Info](#)

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From: Ericweihong.Teo@aig.com
To: ad3@chewgoonmotor.com.sg
Cc: yokeshi.chan@aig.com ,Andy-SY.Fong@aig.com ,Baljit.Kaur@aig.com ,Lee-Ying.Chin@aig.com ,NoorMariesa.AbuKassim@aig.com ,ShengYang.Lim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com ,Syazairdina.Azlan@aig.com ,chewgoon@singnet.com.sg ,eric@chewgoonmotor.com.sg ,Yinrul.Hor@aig.com ,Divyashni.Subramaniam@aig.com
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SBT28S AND SDA8289D ON 10/04/2020
Date: Fri, 24 Apr 2020 04:15:44 +0000
Dear Kelly,

Kindly refer to the attached email thread to proceed with the surveyor selection.
Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore— Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>
Sent: Friday, April 24, 2020 11:55 AM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Supramaniam, Darshene <Darshene.Supramaniam@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chew Goon Motor - Mrs Chew <chewgoon@singnet.com.sg>; Eric <eric@chewgoonmotor.com.sg>
Subject: [EXTERNAL] FW: Our ref: SDA8289D; Your Ref: SBT28S; Acc Date: 10/4/20

This message is from an external sender; be cautious with links and attachments.

Reminder

Dear Sir / Mdm,

Vehicle SDA8289D is at our workshop, we have to arrange surveyor.
Could you provide us with a list of surveyor name.

Thanks & Regards,
Kelly

Chew Goon Motor
Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

From: [Chew Goon Motor\(ad3\)](#)
Sent: Wednesday, 22 April 2020 5:08 PM
To: [AIG SGP, Claims-Survey](#); [Chan, Yoke Shi](#)
Cc: [Fong, Andy-SY](#); [Kaur, Baljit](#); [Chin, Lee-Ying](#); [Abu Kassim, Noor Mariesa](#); [Lim, Sheng Yang](#); [Supramaniam, Darshene](#); [Mithoosingh, Aashweenjeetkaur](#); [Azlan, Syazairdina](#); chewgoon@singnet.com.sg; [eric](mailto:eric@chewgoonmotor.com.sg)
Subject: FW: Our ref: SDA8289D; Your Ref: SBT28S; Acc Date: 10/4/20

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Blk 10, Ang Mo Kio Ind Park 2A,
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Singapore 568047
Tel : 6484 1626
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From: Ericweihong.Teo@aig.com
To: ad3@chewgoonmotor.com.sg
Cc: ShengYang.Lim@aig.com ,NoorMariesa.AbuKassim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com ,Syazairdina.Azlan@aig.com ,yokeshi.chan@aig.com ,Kok-Chong.Lim@aig.com ,Yinrul.Hor@aig.com ,Divyashni.Subramaniam@aig.com ,eric@chewgoonmotor.com.sg
Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SBT28S AND SDA8289D ON 10/04/2020
Date: Thu, 23 Apr 2020 10:22:29 +0000

Dear Sir/Madam,

Reminder for pre-repair survey.
Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.
Thank you.

Kind regards,

Eric Teo Wei Hong
AIG
Claim Adjuster II,
Singapore- Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong
Sent: Wednesday, April 22, 2020 6:23 PM
To: ad3@chewgoonmotor.com.sg
Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; eric@chewgoonmotor.com.sg
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SBT28S AND SDA8289D ON 10/04/2020

Without Prejudice

-
Your Reference: SDA8289D
Our Reference : SBT28S

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.
Thank you.

Regards,
Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL

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Ericweihong.Teo@aig.com | www.aig.com

From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>

Sent: Wednesday, April 22, 2020 5:08 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>

Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Supramaniam, Darshene <Darshene.Supramaniam@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>

Subject: [EXTERNAL] FW: Our ref: SDA8289D; Your Ref: SBT28S; Acc Date: 10/4/20

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