

## Jasper Chua (LKK Auto)

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**From:** pohkin@kgcworkshop.com.sg  
**Sent:** Tuesday, 4 August 2020 5:22 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: <Reminder>: AIG Ref: 7948231990SG003; KGC Ref: TP/200404 ACCIDENT INVOLVING OUR INSURED VEHICLE SGZ9733P AND SMH2372S ON 01/04/2020  
**Attachments:** DV SMH 2372S.pdf

### **WITHOUT PREJUDICE**

Your Ref: to be advise (AIG Insured vehicle nos. SGZ 9733P)  
Our Ref: TP/200404

Dear Jasper,

We refer to the above matter.

We attached herewith a copy of the signed DV for kind attention and necessary action.

Kindly let us have the settlement cheque of **\$2,100.00** in favor of "KGC Workshop Pte Ltd" within next 14 days.

Thank you.

Regards,

**Poh Kin, Chong**

*Claims Executive*

**KGC WORKSHOP PTE LTD**

14 Ang Mo Kio St 63, Block B (Singapore 569116)

Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986

E [pohkin@kgcworkshop.com.sg](mailto:pohkin@kgcworkshop.com.sg)



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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Monday, 3 August 2020 10:25 AM  
**To:** pohkin@kgcworkshop.COM.SG  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: <Reminder>: AIG Ref: 7948231990SG003; KGC Ref: TP/200404 ACCIDENT INVOLVING OUR INSURED VEHICLE SGZ9733P AND SMH2372S ON 01/04/2020

### **Without Prejudice**

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the **DV** enclosed and return document to **us (LKK)** for our necessary action.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [pohkin@kgcworkshop.com.sg](mailto:pohkin@kgcworkshop.com.sg) <[pohkin@kgcworkshop.COM.SG](mailto:pohkin@kgcworkshop.COM.SG)>

**Sent:** Thursday, 30 July 2020 6:01 PM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: <Reminder>: AIG Ref: 7948231990SG003; KGC Ref: TP/200404 ACCIDENT INVOLVING OUR INSURED VEHICLE SGZ9733P AND SMH2372S ON 01/04/2020

**Importance:** High

**WITHOUT PREJUDICE**

Your Ref: to be advise (AIG Insured vehicle nos. SGZ 9733P)

Our Ref: TP/200404

Dear Jasper,

We refer to the above matter and below e-mail.

We hereby confirmed settlement as per your offer.

Kindly let us have the DV as soon as possible.

Your prompt reply will be very much appreciated.

Thank you.

Regards,

**Poh Kin, Chong**

*Claims Executive*

**KGC WORKSHOP PTE LTD**

14 Ang Mo Kio St 63, Block B (Singapore 569116)

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**From:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Sent:** Thursday, 30 July 2020 4:22 PM

**To:** [pohkin@kgcworkshop.COM.SG](mailto:pohkin@kgcworkshop.COM.SG)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: <Reminder>: AIG Ref: 7948231990SG003; KGC Ref: TP/200404 ACCIDENT INVOLVING OUR INSURED VEHICLE SGZ9733P AND SMH2372S ON 01/04/2020

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your email.

We propose a settlement at a global sum of **\$2,100.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [pohkin@kgcworkshop.com.sg](mailto:pohkin@kgcworkshop.com.sg) <[pohkin@kgcworkshop.COM.SG](mailto:pohkin@kgcworkshop.COM.SG)>

**Sent:** Friday, 17 July 2020 10:04 AM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** <Reminder>: AIG Ref: 7948231990SG003; KGC Ref: TP/200404 ACCIDENT INVOLVING OUR INSURED VEHICLE SGZ9733P AND SMH2372S ON 01/04/2020

**WITHOUT PREJUDICE**

Your Ref: to be advise (AIG Insured vehicle nos. SGZ 9733P)

Our Ref: TP/200404

Dear Jasper,

We refer to the above matter and our LOD submitted almost **two MONTHS**.

Till todate, we are still pending offer from your side.

Kindly assist expedite on this matter.

Your prompt reply will be very much appreciated.

Thank you.

Regards,

**Poh Kin, Chong**

*Claims Executive*

**KGC WORKSHOP PTE LTD**



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**From:** [pohkin@kgcworkshop.com.sg](mailto:pohkin@kgcworkshop.com.sg) <[pohkin@kgcworkshop.COM.SG](mailto:pohkin@kgcworkshop.COM.SG)>  
**Sent:** Saturday, 4 July 2020 5:22 PM  
**To:** 'Jasper Chua (LKK Auto)' <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: <Reminder>: AIG Ref: 7948231990SG003; KGC Ref: TP/200404 ACCIDENT INVOLVING OUR INSURED VEHICLE SGZ9733P AND SMH2372S ON 01/04/2020  
**Importance:** High

**WITHOUT PREJUDICE**

Your Ref: to be advise (AIG Insured vehicle nos. SGZ 9733P)  
Our Ref: TP/200404

Dear Jasper,

We refer to the above matter and our LOD submitted SIX week ago.

Till todate, we are still pending offer from your side.

Kindly assist expedite on this matter.

Your prompt reply will be very much appreciated.

Thank you.

Regards,  
Poh Kin, Chong

*Claims Executive*

**KGC WORKSHOP PTE LTD**

14 Ang Mo Kio St 63, Block B (Singapore 569116)  
Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986  
E [pohkin@kgcworkshop.com.sg](mailto:pohkin@kgcworkshop.com.sg)



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**From:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Sent:** Tuesday, 23 June 2020 12:39 PM  
**To:** [pohkin@kgcworkshop.COM.SG](mailto:pohkin@kgcworkshop.COM.SG)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: <Reminder>: AIG Ref: 7948231990SG003; KGC Ref: TP/200404 ACCIDENT INVOLVING OUR INSURED VEHICLE SGZ9733P AND SMH2372S ON 01/04/2020

Without Prejudice

Dear Sir/ Madam,

We refer to your below email.

Please be informed that we are currently seeking for mandate approval to our principal.

We will get back to you for an update/offer in due course.

Thank you.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [pohkin@kgcworkshop.com.sg](mailto:pohkin@kgcworkshop.com.sg) <[pohkin@kgcworkshop.COM.SG](mailto:pohkin@kgcworkshop.COM.SG)>

**Sent:** Monday, 22 June 2020 1:39 PM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** <Reminder>: AIG Ref: 7948231990SG003; KGC Ref: TP/200404 ACCIDENT INVOLVING OUR INSURED VEHICLE SGZ9733P AND SMH2372S ON 01/04/2020

**Importance:** High

**WITHOUT PREJUDICE**

Your Ref: to be advise (AIG Insured vehicle nos. SGZ 9733P)

Our Ref: TP/200404

Dear Jasper,

We refer to the above matter and below e-mail.

Kindly assist advise an update on this matter.

Your prompt reply will be very much appreciated.

Thank you.

Regards,

**Poh Kin, Chong**

*Claims Executive*

**KGC WORKSHOP PTE LTD**

14 Ang Mo Kio St 63, Block B (Singapore 569116)

Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986

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**From:** [pohkin@kgcworkshop.com.sg](mailto:pohkin@kgcworkshop.com.sg) <[pohkin@kgcworkshop.COM.SG](mailto:pohkin@kgcworkshop.COM.SG)>

**Sent:** Tuesday, 16 June 2020 11:54 AM

**To:** 'Jasper Chua (LKK Auto)' <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** RE: AIG Ref: 7948231990SG003; KGC Ref: TP/200404 ACCIDENT INVOLVING OUR INSURED VEHICLE SGZ9733P AND SMH2372S ON 01/04/2020

**Importance:** High

**WITHOUT PREJUDICE**

Your Ref: to be advise (AIG Insured vehicle nos. SGZ 9733P)

Our Ref: TP/200404

Dear Jasper,

We refer to the above matter.

Any update on this matter?

Your prompt reply will be very much appreciated.

Thank you.

Regards,

Poh Kin, Chong

*Claims Executive*

**KGC WORKSHOP PTE LTD**

14 Ang Mo Kio St 63, Block B (Singapore 569116)

Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986

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**From:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Sent:** Tuesday, 26 May 2020 11:45 AM

**To:** [pohkin@kgcworkshop.COM.SG](mailto:pohkin@kgcworkshop.COM.SG)

**Subject:** RE: AIG Ref: 7948231990SG003; KGC Ref: TP/200404 ACCIDENT INVOLVING OUR INSURED VEHICLE SGZ9733P AND SMH2372S ON 01/04/2020

**WITHOUT PREJUDICE**

Dear Sirs/Madam,

Thank you for the email.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the

BOLA guideline settlement. Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

We are currently seeking for mandate approval to our principal and we will get back to you for an update/offer in due course.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [pohkin@kgcworkshop.com.sg](mailto:pohkin@kgcworkshop.com.sg) [<mailto:pohkin@kgcworkshop.COM.SG>]

**Sent:** May 23, 2020 6:32 PM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** RE: AIG Ref: 7948231990SG003; KGC Ref: TP/200404 ACCIDENT INVOLVING OUR INSURED VEHICLE SGZ9733P AND SMH2372S ON 01/04/2020

**WITHOUT PREJUDICE**

Your Ref: to be advise (AIG Insured vehicle nos. SGZ 9733P)

Our Ref: TP/200404

Dear Jasper,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SMH 2372S AND SGZ 9733P ON 01/04/2020  
AT/ALONG CARPARK OF MARINE PARADE CENTRAL**

We refer to the above matter.

We attached herewith a copy of our letter of demand with supporting documents for your kind attention.

Appreciate if you could kindly let us have your offer as soon as possible.

Your prompt reply will be very much appreciated.

Thank you.

Regards,

Poh Kin, Chong

Claims Executive

**KGC WORKSHOP PTE LTD**

14 Ang Mo Kio St 63, Block B (Singapore 569116)

Tel (65) 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986

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---

**From:** [pohkin@kgcworkshop.com.sg](mailto:pohkin@kgcworkshop.com.sg) <[pohkin@kgcworkshop.COM.SG](mailto:pohkin@kgcworkshop.COM.SG)>

**Sent:** Thursday, 23 April 2020 2:22 PM

**To:** 'Teo, Ericweihong' <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Cc:** 'Lim, Kok-Chong' <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; 'Abu Kassim, Noor Mariesa'

<[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; 'Hor, Yinrul' <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; 'Subramaniam, Divyashni'

<[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - AIG Ref: 7948231990SG003; KGC Ref: TP/200404

ACCIDENT INVOLVING OUR INSURED VEHICLE SGZ9733P AND SMH2372S ON 01/04/2020

**Importance:** High

**WITHOUT PREJUDICE**

Your Ref: 7948231990SG003

Our Ref: TP/200404

Dear Sirs,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SMH 2372S AND SGZ 9733P ON 01/04/2020  
AT/ALONG CARPARK OF MARINE PARADE CENTRAL**

We refer to the above matter and below e-mail.

Please be informed that we will like to select [Mr Kenneth Kong \(M/s LKK Auto Consultants Pte Ltd\)](#) as SJE.

Kindly get your surveyor contact us to arrange Pre-Repair Inspection.

Thank you.

Regards,

Poh Kin Chong

Claims Executive

**KGC WORKSHOP PTE LTD**

14 Ang Mo Kio St 63, Block B (Singapore 569116)

Tel (65) 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986

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**From:** Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Sent:** Thursday, 23 April 2020 1:30 PM

**To:** [pohkin@kgcworkshop.COM.SG](mailto:pohkin@kgcworkshop.COM.SG)

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa

<[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni

<[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE  
SGZ9733P AND SMH2372S ON 01/04/2020

**Importance:** High



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ  
เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면  
첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka  
attachment.

[Click here](#) by 2020-04-30 13:30 +08 to read your message.  
After that, open the attachment.

[More Info](#)

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