

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: May 26, 2020 11:23 AM
To: 'NEOCBENG@YAHOO.COM.SG'
Subject: ACCIDENT INVOLVING SMH 2372S AND SGZ 9733P ON 01/04/2020

Our Ref: CC4/AIG20005379/Kba3

NEO CHEE BENG (BY EMAIL ONLY)

Dear Sir/Madam,

ACCIDENT INVOLVING SMH 2372S AND SGZ 9733P ON 01/04/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this email.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

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