

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 28 April 2020 4:17 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Khanchna (LKK Auto); Admin A
Subject: RE: FW: FW: REQUEST FOR INSPECTION - SJR6166C (LIM MOTOR PTE LTD) [External Confidential]
Attachments: TP ESTIMATE - MARKED.PDF; TP GIA REPORT.PDF; Preliminary Advice.pdf
Categories: HMK

YOUR REF: 20/20/20/VC05/023317

LKK REF: CC4/LPC20005361/Kka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SJR 6166C on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 23 April 2020 1:33 PM
To: GERALD POH WEE BIN; Admin A; SUR
Cc: assignments; MT_Claim_SG
Subject: Re: FW: FW: REQUEST FOR INSPECTION - SJR6166C (LIM MOTOR PTE LTD) [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Please be inform that vehicle not in the workshop,repairer will arrange.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Peter Lim <admin@lscauto.com>

Sent: Thursday, 23 April 2020 1:00 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: assignments <assignments@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: FW: FW: REQUEST FOR INSPECTION - SJR6166C (LIM MOTOR PTE LTD) [External Confidential]

Hi Gerald

Thanks for your reply but we did not receive any rejected email after we sent out our email.

Kindly confirm you have received our **video footage**.

Summer - Kindly confirm our proposed date and time for the survey. Please reply in writing.

Thanks
Samantha

On Thu, Apr 23, 2020 at 12:48 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - Confidential

Our ref : 20/20/20/VC05/023317

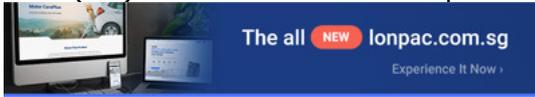
Dear Summer,

Please proceed to contact the workshop for the survey.

Aside to Lim Motor Pte Ltd – Attn: Samantha,

We did not received your email of 22 April 2020

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Peter Lim [mailto:admin@lscauto.com]
Sent: Thursday, 23 April 2020 12:35 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: Re: FW: REQUEST FOR INSPECTION - SJR6166C (LIM MOTOR PTE LTD) [External Confidential]

Hi Gerald

Kindly update status.

Thanks
Samantha

On Wed, Apr 22, 2020 at 12:06 PM Peter Lim <admin@lscauto.com> wrote:

Hi Gerald

Thanks for your reply.

Any surveyor is fine with us. Kindly arrange the inspection to be conducted on Monday (27 Apr 2020) at 1pm.

Enclosed video footage for your record.

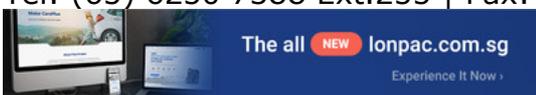
Thanks
Samantha/Peter
65527761(O)

On Wed, Apr 22, 2020 at 10:05 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - Confidential

Re-send

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: GERALD POH WEE BIN
Sent: Wednesday, 22 April 2020 10:00 am
To: 'admin@lsauto.com' <admin@lsauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR INSPECTION - SJR6166C (LIM MOTOR PTE LTD) [External Confidential]

Lonpac External - Confidential
WITHOUT PREJUDICE

Our Ref: 20/20/20/VC05/023317

Dear Peter,

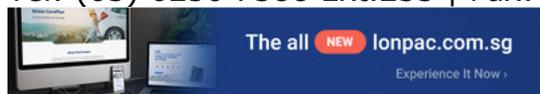
Your email of 21 April refers.

We intend to conduct a pre-repair survey `s vehicle and enclose below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Faizal Gulam Mohd _ Appraisal
4	Adrian Ling- LKK
5	Mohd Rasul -LKK
6	Steve Chen- LKK
7	Kenneth Kong- LKK
8	Marcus Chua) LKK
9	Mohd Rasul -LKK
10	

Please let us hear from you within the next 2 working days.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: CATHERINE CHAN MIEW HAN
Sent: Tuesday, 21 April 2020 4:19 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: ELIZABETH GOH SUAN CHOO <elizabethgoh@lonpac.com>
Subject: FW: REQUEST FOR INSPECTION - SJR6166C (LIM MOTOR PTE LTD) [External Confidential]

Lonpac External - Confidential

Dear Claims, PLs assist.

Best Regards,
Catherine Chan

Lonpac External - Confidential data is for use by authorised external parties only.

From: Peter Lim [<mailto:admin@lscauto.com>]
Sent: Tuesday, 21 April 2020 4:14 pm
To: Customer SG <customer_sg@lonpac.com>
Subject: REQUEST FOR INSPECTION - SJR6166C (LIM MOTOR PTE LTD)

Dear officer in charge

We would like to submit a claim against vehicle number XD4524Z (Insured under LONPAC INSURANCE BHD). Kindly arrange for pre-inspection.

Enclosed reports for your easy reference.

Given the severity of the coronavirus pandemic, please be informed that our workshop has shortened our operation hours and on appointment basis only. Kindly arrange and let us have the inspection date/time 2 days in advance.

If you need any clarifications, please contact us accordingly.

Samantha / Peter

--

Thank You & Best Regards

Lim Motor Pte Ltd
160 Sin Ming Drive
Sin Ming Auto City
#05-20
Singapore 575722
65527761 (O)
69092494 (F)

--

Thank You & Best Regards

Lim Siang Chow Auto Service / Lim Motor Pte Ltd
160 Sin Ming Drive
Sin Ming Auto City
#05-20
Singapore 575722
65527761 (O)
69092494 (F)

--

Thank You & Best Regards

Lim Siang Chow Auto Service / Lim Motor Pte Ltd

160 Sin Ming Drive

Sin Ming Auto City

#05-20

Singapore 575722

65527761 (O)

69092494 (F)

--

Thank You & Best Regards

Lim Siang Chow Auto Service / Lim Motor Pte Ltd

160 Sin Ming Drive

Sin Ming Auto City

#05-20

Singapore 575722

65527761 (O)

69092494 (F)