

Khanchna (LKK Auto)

From: Peter Lim <admin@lscauto.com>
Sent: 16 July 2020 5:11 PM
To: Khanchna (LKK Auto)
Cc: GERALD POH WEE BIN; Admin A
Subject: Re: REQUEST FOR COMPLETE TP GIA REPORT - SJR6166C (LIM MOTOR PTE LTD) ***
LKK REF: CC4/LPC20005361/Kka3 [External Confidential]

Hi Khanchna

Thanks for your update.

Let us check with our customer and revert soonest.

Peter
LIM MOTOR PTE LTD

On Thu, Jul 16, 2020 at 2:18 PM Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Mr. Peter,

We refer to the above matter.

Please be informed that liability is unclear for this matter.

We append below our Insured statement:

I was doing a lane change along the above mention road, Yio Chu Kang Road. I had signal my intention to lane change & had check my side mirror & blindspots for vehicles coming from my rear n side but did not notice any. Till when I was about to lane change I notice that a black car was quite close to my front centre of my vehicle dashboard, hench avoided the vehicle and made a lane change further up. About a minute to two minutes later a black car abruptly cut infront of my vehicle forcing me to come to a stop. And alighted at the road-side and claimed that my vehicle had came into contact with him, and force him to the left side of the road.

My vehicle at the point of time had no damage, I too also inform my company of this incident and my company insurance. To date the person has filed a insurance claim against my company vehicle which has no accident during my time of drive. Am only making this report as instructed by my company insurance and my company which I work for as a Trailer Operator.

We are in a course of investigating into the circumstances of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of accident scene photos/police investigation result(if any) in order for us to look into the matter.

Thank You.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 16 July 2020 12:26 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'Peter Lim' <admin@lscauto.com>
Subject: FW: REQUEST FOR COMPLETE TP GIA REPORT - SJR6166C (LIM MOTOR PTE LTD) *** LKK REF: CC4/LPC20005361/Kka3 [External Confidential]

Lonpac External - Confidential

Dear Khanchna,

Kindly proceed to assess liability and revert to them.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Peter Lim [<mailto:admin@lscauto.com>]
Sent: Thursday, 16 July 2020 12:19 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: REQUEST FOR COMPLETE TP GIA REPORT - SJR6166C (LIM MOTOR PTE LTD) *** LKK REF: CC4/LPC20005361/Kka3 [External Confidential]

Hi Gerald

Thanks for the update.

Kindly confirm whether our client is able to claim liability from LONGPAC before we proceed next.

Peter/Samantha

LIM MOTOR PTE LTD

On Tue, Jul 14, 2020 at 12:24 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - Confidential

Dear Samantha,

Our insured has lodged the reports and copies have been given to LKK

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Peter Lim [mailto:admin@lscauto.com]

Sent: Tuesday, 14 July 2020 12:23 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: REQUEST FOR COMPLETE TP GIA REPORT - SJR6166C (LIM MOTOR PTE LTD) *** LKK REF: CC4/LPC20005361/Kka3 [External Confidential]

Hi Gerald

We would like to know whether a GIA/Police report has been made by the said party.

Thanks

Samantha

On Tue, Jul 14, 2020 at 12:21 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - Confidential

Without Prejudice

Dear Samantha,

LKK is handling Direct Settlement cases on our behalf including assessing liability.

Please liaise with them on this aspect.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Peter Lim [mailto:admin@lscauto.com]

Sent: Tuesday, 14 July 2020 12:02 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Fwd: REQUEST FOR COMPLETE TP GIA REPORT - SJR6166C (LIM MOTOR PTE LTD) *** LKK REF: CC4/LPC20005361/Kka3 [External Confidential]

Hi Gerald

Kindly update status on the above case.

Thanks

Samantha

LIM MOTOR PTE LTD

----- Forwarded message -----

From: **Khanchna (LKK Auto)** <khanchna@lkkauto.com>

Date: Wed, Jul 8, 2020 at 9:29 AM

Subject: REQUEST FOR COMPLETE TP GIA REPORT - SJR6166C (LIM MOTOR PTE LTD) *** LKK REF: CC4/LPC20005361/Kka3 [External Confidential]

To: admin@lscauto.com <admin@lscauto.com>

Cc: Admin A <admin-a@lkkauto.com>

WITHOUT PREJUDICE

Dear Peter,

Please send us the complete TP GIA report with all the photos of your client's vehicle taken at the reporting center.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Peter Lim [<mailto:admin@lscauto.com>]

Sent: Tuesday, 7 July 2020 5:38 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: Re: FW: FW: REQUEST FOR INSPECTION - SJR6166C (LIM MOTOR PTE LTD) *** LKK REF: CC4/LPC20005361/Kka3 [External Confidential]

Hi Gerald

Thanks for your reply.

We have shared the video footage to Kenneth (thru whatsapps) on 27 April 2020.

Please let us have your reply in due course.

Peter / Samantha

LIM MOTOR PTE LTD

On Tue, Jul 7, 2020 at 5:08 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - Confidential

WITHOUT PREJUDICE

Dear Peter,

For liability clearance, please liaise with LKK and at the same time, please forward the video footage

to them.

As to whether our insured had lodged the police/accident report, I need to go back to office to check on 13/7/2020 as I am currently WFH arrangement.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Peter Lim [mailto:admin@lscauto.com]

Sent: Tuesday, 7 July 2020 4:56 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Fwd: FW: FW: REQUEST FOR INSPECTION - SJR6166C (LIM MOTOR PTE LTD) [External Confidential] *** LKK
REF: CC4/LPC20005361/Kka3

Hi Gerald

Hope this email finds you well.

Is there any update on the above vehicle? Did the owner make any police / accident reports?

Thanks

Peter/Samantha

LIM MOTOR PTE LTD

----- Forwarded message -----

From: **Peter Lim** <admin@lscauto.com>

Date: Tue, Apr 28, 2020 at 1:52 PM

Subject: Re: FW: FW: REQUEST FOR INSPECTION - SJR6166C (LIM MOTOR PTE LTD) [External Confidential] *** LKK

REF: CC4/LPC20005361/Kka3

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>, Admin A <admin-a@lkkauto.com>

Hi Mei Kwan

We have passed the hard copy to your surveyor, Kenneth on the day of inspection.

Thanks

Samantha

On Tue, Apr 28, 2020 at 1:47 PM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Peter / Samantha,

We refer to the above matter.

Please provide us your client's GIA/ police report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Peter Lim <admin@lscauto.com>

Sent: Thursday, 23 April 2020 1:43 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: assignments <assignments@lkkauto.com>

Subject: Re: FW: FW: REQUEST FOR INSPECTION - SJR6166C (LIM MOTOR PTE LTD) [External Confidential]

Hi Summer

We spoke and thanks for the confirmation.

As informed, Kenneth Kong will be here for the inspection.

Gerald - Video footage for your records and necessary action. Kindly confirm receipt.

Thanks

Samantha / Peter

65527761(O)

LIM MOTOR PTE LTD

On Thu, Apr 23, 2020 at 1:34 PM Admin-D (LKKAuto) <admin-d@lkkauto.com> wrote:

Dear Samantha,

Appointment confirm Monday (27 Apr 2020) at 1pm.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Peter Lim <admin@lscauto.com>

Sent: Thursday, 23 April 2020 1:00 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: assignments <assignments@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: FW: FW: REQUEST FOR INSPECTION - SJR6166C (LIM MOTOR PTE LTD) [External Confidential]

Hi Gerald

Thanks for your reply but we did not receive any rejected email after we sent out our email.

Kindly confirm you have received our **video footage**.

Summer - Kindly confirm our proposed date and time for the survey. Please reply in writing.

Thanks

Samantha

On Thu, Apr 23, 2020 at 12:48 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - Confidential

Our ref : 20/20/20/VC05/023317

Dear Summer,

Please proceed to contact the workshop for the survey.

Aside to Lim Motor Pte Ltd – Attn: Samantha,

We did not received your email of 22 April 2020

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Peter Lim [mailto:admin@lscauto.com]

Sent: Thursday, 23 April 2020 12:35 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Re: FW: REQUEST FOR INSPECTION - SJR6166C (LIM MOTOR PTE LTD) [External Confidential]

Hi Gerald

Kindly update status.

Thanks

Samantha

On Wed, Apr 22, 2020 at 12:06 PM Peter Lim <admin@lscauto.com> wrote:

Hi Gerald

Thanks for your reply.

Any surveyor is fine with us. Kindly arrange the inspection to be conducted on Monday (27 Apr 2020) at 1pm.

Enclosed video footage for your record.

Thanks

Samantha/Peter

65527761(O)

On Wed, Apr 22, 2020 at 10:05 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - Confidential

Re-send

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: GERALD POH WEE BIN
Sent: Wednesday, 22 April 2020 10:00 am
To: 'admin@lsauto.com' <admin@lsauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR INSPECTION - SJR6166C (LIM MOTOR PTE LTD) [External Confidential]

Lonpac External - Confidential

WITHOUT PREJUDICE

Our Ref: 20/20/20/VC05/023317

Dear Peter,

Your email of 21 April refers.

We intend to conduct a pre-repair survey 's vehicle and enclose below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Faizal Gulam Mohd _ Appraisal
4	Adrian Ling- LKK
5	Mohd Rasul -LKK
6	Steve Chen- LKK
7	Kenneth Kong- LKK
8	Marcus Chua) LKK

9	Mohd Rasul -LKK
10	

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: CATHERINE CHAN MIEW HAN
Sent: Tuesday, 21 April 2020 4:19 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: ELIZABETH GOH SUAN CHOO <elizabethgoh@lonpac.com>
Subject: FW: REQUEST FOR INSPECTION - SJR6166C (LIM MOTOR PTE LTD) [External Confidential]

Lonpac External - Confidential

Dear Claims, PLs assist.

Best Regards,

Catherine Chan

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From: Peter Lim [<mailto:admin@lscauto.com>]

Sent: Tuesday, 21 April 2020 4:14 pm

To: Customer SG <customer_sg@lonpac.com>

Subject: REQUEST FOR INSPECTION - SJR6166C (LIM MOTOR PTE LTD)

Dear officer in charge

We would like to submit a claim against vehicle number XD4524Z (Insured under LONPAC INSURANCE BHD). Kindly arrange for pre-inspection.

Enclosed reports for your easy reference.

Given the severity of the coronavirus pandemic, please be informed that our workshop has shortened our operation hours and on appointment basis only. Kindly arrange and let us have the inspection date/time 2 days in advance.

If you need any clarifications, please contact us accordingly.

Samantha / Peter

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Thank You & Best Regards

Lim Motor Pte Ltd

160 Sin Ming Drive

Sin Ming Auto City

#05-20

Singapore 575722

65527761 (O)

69092494 (F)

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Thank You & Best Regards

Lim Siang Chow Auto Service / Lim Motor Pte Ltd

160 Sin Ming Drive

Sin Ming Auto City

#05-20

Singapore 575722

65527761 (O)

69092494 (F)

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Thank You & Best Regards

Lim Siang Chow Auto Service / Lim Motor Pte Ltd

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Thank You & Best Regards

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Thank You & Best Regards

Lim Siang Chow Auto Service / Lim Motor Pte Ltd

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Thank You & Best Regards

Lim Siang Chow Auto Service / Lim Motor Pte Ltd

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Thank You & Best Regards

Lim Motor Pte Ltd

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Thank You & Best Regards

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Lim Siang Chow Auto Service

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Thank You & Best Regards

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Thank You & Best Regards

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Thank You & Best Regards

Lim Motor Pte Ltd

Lim Siang Chow Auto Service

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Thank You & Best Regards

Lim Motor Pte Ltd

Lim Siang Chow Auto Service

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