

Summer Lee (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 23 April, 2020 11:01 AM
To: Irene Tay; Claims Dept of CTI
Cc: assignments; SUR
Subject: Re: O/R : SNM20D201799/GBG9180T/IRENE - SFG36P & GBG9180T ON 20/04/2020

Dear Sir/Madam,

Thank you for the assignment.

Please be inform that vehicle not in the workshop,repairer will arrange.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 23 April 2020 10:46 AM
To: PBSP <pml-pbsp@simedarby.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: O/R : SNM20D201799/GBG9180T/IRENE - SFG36P & GBG9180T ON 20/04/2020

Dear Caroline,

We refer to the above matter.

Liability is down on our insured, hence, we are prepared to do a direct settlement with you.

Aside to LKK,

Dear LKK,

Please get your surveyor to liaise with PML to conduct survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Irene Tay

Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Thursday, April 23, 2020 9:36 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Re: O/R : SNM20D201799/GBG9180T/IRENE - SFG36P & GBG9180T ON 20/04/2020

Dear Irene,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 20 April 2020 5:48 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; PBSP <pml-pbsp@simedarby.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R : SNM20D201799/GBG9180T/IRENE - SFG36P & GBG9180T ON 20/04/2020

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

Dear Irene,

Please conduct PRS for SFG36P.

Note : officer in charge – Irene Tay 63896192.

***** Kindly quote our reference number when replying.**

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, April 20, 2020 12:41 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: REQUEST FOR DIRECT SETTLEMENT - SFG36P & GBG9180T ON 20/04/2020

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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