

Veron Chen (LKKAuto)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Monday, 27 April 2020 10:36 AM
To: Reena .
Cc: Admin nht; Chloe Chew; Admin-D (LKKAuto); assignments; SUR; Teo, Grace
Subject: Pls fwd footage / e-file ; RE: LKK/ CMTD2001496/GPL - FBH476U(nr) & SKS7669U
DOA: 22.04.2020

Dear Yun Li,

With reference above, as our insured / driver of FBH476U has not e-file yet, we are following up with the insurance agent concerned and we would appreciate your assistance to forward the footage, e-file for this case, thank you.

[Work From Home]

Best Regards
Gnoh Pau Loong
Claims Division
D: 6329 5217 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Teo, Grace
Sent: Thursday, April 23, 2020 9:31 AM
To: 'Reena .' <reena@nhtmotor.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>
Cc: Admin nht <ADMIN@nhtmotor.com>; Chloe Chew <chloe@nhtmotor.com>; Gnoh, Pau Loong

<PauLoong.Gnoh@sompo.com.sg>

Subject: LKK/ CMTD2001496/GPL - FBH476U(nr) & SKS7669U DOA: 22.04.2020

Our Reference: CMTD2001496/GPL

Your Reference: SKS7669U

Without Prejudice

EMAIL ONLY

Date: 23/04/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S NEW HOCK TECK MOTOR PTE LTD

Dear Yun Li,

ACCIDENT INVOLVING FBH1476U & SKS7669U ON 22.04.2020

We refer to your email reply of today.

We will appoint **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please make arrangement to conduct the survey for **SKS7669U** on a without Prejudice and any admission of liability basis.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg .

Please submit with your report upon completion of survey to my colleague, Mr. Pau Loong.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Reena . <reena@nhtmotor.com>

Sent: Thursday, April 23, 2020 9:27 AM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Admin nht <ADMIN@nhtmotor.com>; Chloe Chew <chloe@nhtmotor.com>

Subject: Re: PRI/ CMTD2001496/GPL - FBH476U(nr) & SKS7669U DOA: 22.04.2020

Without Prejudice

Hi Grace,

Please arrange for LKK Auto Consultants, thanks.

*****Please take note this claim is under New Hock Teck Motor Pte Ltd *****

Yun Li

新福德车厂

NEW HOCK TECK MOTOR PTE LTD

1 Kaki Bukit Avenue 6, #01-43 Block C @ Autobay, Singapore 417883

T: 6747 9241 | F: 6741 7276

On Thu, Apr 23, 2020 at 8:52 AM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2001496/GPL

Your Reference: SKS7669U

Without Prejudice

Date: 23/04/2020

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S NEW HOCK TECK MOTOR PTE LTD

Dear Yun Li,

ACCIDENT INVOLVING FBH1476U & SKS7669U ON 22.04.2020

We refer to your Notice of Accident dated 22/04/2020.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	

2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Reena . <reena@nhtmotor.com>

Sent: Wednesday, April 22, 2020 5:55 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Admin nht <ADMIN@nhtmotor.com>; Chloe Chew <chloe@nhtmotor.com>

Subject: SKS7669U CLAIMING AGAINST FBH476U DOA: 22.04.2020

Without Prejudice

Hi Motor Claim Dept

Please send us the surveyor list,thanks.

*****Please take note this claim is under New Hock Teck Motor Pte Ltd *****

Yun Li

新福德车厂
NEW HOCK TECK MOTOR PTE LTD

1 Kaki Bukit Avenue 6, #01-43 Block C @ Autobay, Singapore 417883
T: 6747 9241 | F: 6741 7276