

Veron Chen (LKKAuto)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Tuesday, 28 April 2020 10:10 AM
To: Admin nht
Cc: Reena.; Chloe Chew; Teo, Grace; Admin-D (LKKAuto); assignments; SUR
Subject: Direct Settle ; ; RE: LKK/ CMTD2001496/GPL - FBH476U(nr) & SKS7669U DOA: 22.04.2020

Dear Sukyi,

Thank you for your email below and as above, we would like to Direct Settle and please liaise with agreed joint surveyor, M/s LKK to survey / finalise, thank you.

By copy to M/S LKK,

Please assist above, thank you.

[Work From Home]

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Admin nht <admin@nhtmotor.com>

Sent: Tuesday, April 28, 2020 9:32 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Reena . <reena@nhtmotor.com>; Chloe Chew <chloe@nhtmotor.com>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: Pls fwd footage / e-file ; RE: LKK/ CMTD2001496/GPL - FBH476U(nr) & SKS7669U DOA: 22.04.2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Hi Pau Loong

There was no scene video at our end.

Btw, understand from you insured that his had file the GIA on **yesterday(27.04.20)**, you may check at your end,thanks.

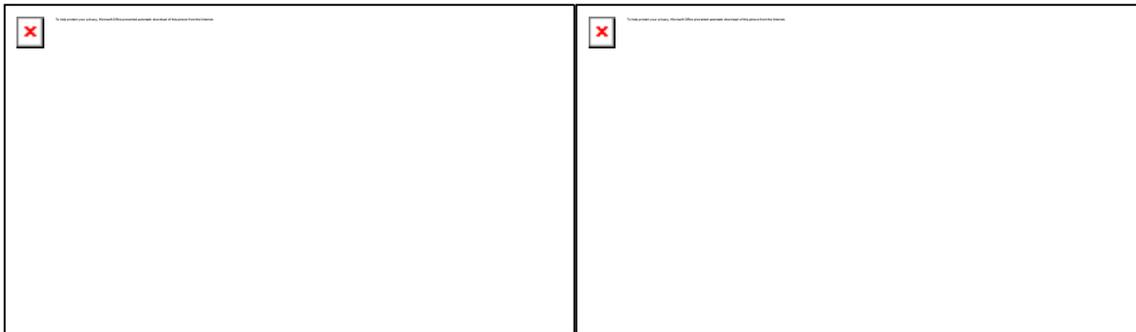
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Mon, Apr 27, 2020 at 10:36 AM Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg> wrote:

Dear Yun Li,

With reference above, as our insured / driver of FBH476U has not e-file yet, we are following up with the insurance agent concerned and we would appreciate your assistance

to forward the footage, e-file for this case, thank you.

[Work From Home]

Best Regards

Gnoh Pau Loong

Claims Division

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From: Teo, Grace

Sent: Thursday, April 23, 2020 9:31 AM

To: 'Reena.' <reena@nhtmotor.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com'

<assignments@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>

Cc: Admin nht <ADMIN@nhtmotor.com>; Chloe Chew <chloe@nhtmotor.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: LKK/ CMTD2001496/GPL - FBH476U(nr) & SKS7669U DOA: 22.04.2020

Our Reference: CMTD2001496/GPL

Your Reference: SKS7669U

Without Prejudice

Date: 23/04/2020

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S NEW HOCK TECK MOTOR PTE LTD

Dear Yun Li,

ACCIDENT INVOLVING FBH1476U & SKS7669U ON 22.04.2020

We refer to your email reply of today.

We will appoint **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please make arrangement to conduct the survey for **SKS7669U** on a without Prejudice and any admission of liability basis.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg .

Please submit with your report upon completion of survey to my colleague, Mr. Pau Loong.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Reena . <reena@nhtmotor.com>

Sent: Thursday, April 23, 2020 9:27 AM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Admin nht <ADMIN@nhtmotor.com>; Chloe Chew <chloe@nhtmotor.com>

Subject: Re: PRI/ CMTD2001496/GPL - FBH476U(nr) & SKS7669U DOA: 22.04.2020

Without Prejudice

Hi Grace,

Please arrange for LKK Auto Consultants, thanks.

*****Please take note this claim is under New Hock Teck Motor Pte Ltd *****

Yun Li

新福德车厂

NEW HOCK TECK MOTOR PTE LTD

1 Kaki Bukit Avenue 6, #01-43 Block C @ Autobay, Singapore 417883

T: 6747 9241 | F: 6741 7276

On Thu, Apr 23, 2020 at 8:52 AM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2001496/GPL

Your Reference: SKS7669U

Without Prejudice

Date: 23/04/2020

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S NEW HOCK TECK MOTOR PTE LTD

Dear Yun Li,

ACCIDENT INVOLVING FBH1476U & SKS7669U ON 22.04.2020

We refer to your Notice of Accident dated 22/04/2020.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/PauLoong.Gnoh@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey			Selection (Indicate as tick)
	Motor Surveyor	Surveyor	
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Reena . <reena@nhtmotor.com>

Sent: Wednesday, April 22, 2020 5:55 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Admin nht <ADMIN@nhtmotor.com>; Chloe Chew <chloe@nhtmotor.com>

Subject: SKS7669U CLAIMING AGAINST FBH476U DOA: 22.04.2020

Without Prejudice

Hi Motor Claim Dept

Please send us the surveyor list,thanks.

*****Please take note this claim is under New Hock Teck Motor Pte Ltd *****

Yun Li

新福德车厂

NEW HOCK TECK MOTOR PTE LTD

**1 Kaki Bukit Avenue 6, #01-43 Block C @ Autobay, Singapore 417883
T : 6747 9241 | F: 6741 7276**