Veron Chen (LKKAuto)

From: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com >

Sent: Friday, 24 July 2020 6:29 PM

To: service@kkimhin.com.sg; Claims Dept of CTI

survey2@kkimhin.com.sg; Sandra (Gmail); Admin-D (LKKAuto) Cc:

RE: Fwd: O/R: SNM20D201800/PA9726K /TKL - FW: Accident Involving GBH 188 B and **Subject:**

PA 9726 K on 27 Mar 20

Without Prejudice

Dear Sandra,

We refer to your email below.

We regret that our insured has yet to report the accident.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: service <service@kkimhin.com.sg> Sent: Friday, July 24, 2020 1:50 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com> Cc: service@kkimhin.com.sg; survey2@kkimhin.com.sg; Sandra (Gmail) <sandrakhong@gmail.com>; admin-

d@lkkauto.com

Subject: re: Fwd: O/R: SNM20D201800/PA9726K /TKL - FW: Accident Involving GBH 188 B and PA 9726 K on 27 Mar 20

Dear Kah Leong/ Officer China Taiping

Good day to you.

Can you reply me on the liability of this case urgently as I have not received any replies on liability. Has your insured report?

My client is chasing.

Many thanks. Sandra 6452 7018 9622 2116

K. Kim Hin Auto Pte Ltd

----- Forwarded message ------

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Date: Wed, Apr 22, 2020 at 5:42 PM

Subject: Re: O/R: SNM20D201800/PA9726K /TKL - FW: Accident Involving GBH 188 B and PA 9726 K on 27 Mar 20

To: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com >, service@kkimhin.com.sg < service@kkimhin.com.sg >, assignments

<assignments@lkkauto.com>, SUR <sur@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sq.cntaiping.com>, Sandra (Gmail) <sandrakhong@gmail.com>

Dear Sir/Madam,

Thank you for the assignment.

Please be inform that vehicle not in the workshop, repairer will arrange.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 22 April 2020 5:29 PM

To: service@kkimhin.com.sg; assignments assignments@lkkauto.com
Cc: Claims Dept of CTI com; Sandra (Gmail) sandrakhong@gmail.com>

Subject: RE: O/R: SNM20D201800/PA9726K/TKL - FW: Accident Involving GBH 188 B and PA 9726 K on 27 Mar 20

Without Prejudice

Dear Sandra,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.
Aside to LKK,
Please refer to the email below & proceed to survey the third party vehicle.
Thank you.
NOTICE: In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for
handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 62247175 . An inconvenience caused is much regretted.
Regards
Tan Kah Leong
Assistant Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 F: (65) 6222 7175
W: www.sg.cntaiping.com FB: www.facebook.com/chinataipingsg/
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From: service [mailto:service@kkimhin.com.sg] Sent: Tuesday, April 21, 2020 9:17 AM To: Tan Kah Leong < KahLeong.Tan@sg.cntaiping.com > Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; service@kkimhin.com.sg; Sandra (Gmail) < sandrakhong@gmail.com > Subject: RE: O/R: SNM20D201800/PA9726K /TKL - FW: Accident Involving GBH 188 B and PA 9726 K on 27 Mar 20
Dear Kah Leong
Good day to you.
Can you kindly appoint Kenneth Kong?
Also your attached letter (point 2) saying that you do not agree with the list nominated by us. Since when did we nominate anyone?
Can you advise who is the officer in charge so that we can check liability?
Thank you.
Best Regards Sandra

From: "Tan Kah Leong" < KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, April 20, 2020 7:21 PM

To: "Service KKH" < service@kkimhin.com.sg >
Cc: "Claims Dept of CTI" < claimsdept@sg.cntaiping.com >
Subject: RE: O/R: SNM20D201800/PA9726K /TKL - FW: Accident Involving GBH 188 B and PA 9726 K on 27 Mar 20

Without Prejudice

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd

Dear Sandra,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

NOTICE:

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Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Claims Dept of CTI

Sent: Monday, April 20, 2020 6:03 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Service KKH <service@kkimhin.com.sg>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D201800/PA9726K /TKL - FW: Accident Involving GBH 188 B and PA 9726 K on 27 Mar 20

Dear Kah Leong,

Please conduct PRS GBH188B.

Note: officer in charge – Kah Leong 63896193.

*** Kindly quote our reference number when replying.

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Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: ???? Taiping SG

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From: service < service@kkimhin.com.sg > Sent: Saturday, April 18, 2020 2:14 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: service@kkimhin.com.sg; Sandra (Gmail) <sandrakhong@gmail.com> Subject: Accident Involving GBH 188 B and PA 9726 K on 27 Mar 20

Your Ref: PA 9726 K (China Taiping)

Our Ref: GBH 188 B

Dear Officer

Enclosed the GIA report of our client GBH 188 B who was hit by your insured PA 9726 K on 27 Mar 2020.

Please kindly advise if your insured has reported and also the liability.

Kindly also appoint surveyor. Vehicle is not in yet.

Many thanks Sandra 6452 7018 9622 2116 K. Kim Hin Auto Pte Ltd