Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)

Sent: Friday, 11 March 2022 3:24 PM

To: Tan Kah Leong

Cc: Claims Dept of CTI; assignments; SUR

Subject: RE: O/R: SNM20D201800/PA9726K /TKL - FW: Accident Involving GBH 188 B and

PA 9726 K on 27 Mar 20

Dear Kah Leong,

Please be informed that we are unable to conduct the inspection for GBH 188B after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: <u>celinefong@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 22 April 2020 5:42 PM

To: Tan Kah Leong < Kah Leong. Tan@sg.cntaiping.com>; service@kkimhin.com.sg; assignments <assignments@lkkauto.com>; SUR < sur@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Sandra (Gmail) <sandrakhong@gmail.com> Subject: Re: O/R: SNM20D201800/PA9726K /TKL - FW: Accident Involving GBH 188 B and PA 9726

K on 27 Mar 20

Dear Sir/Madam,

Thank you for the assignment.

Please be inform that vehicle not in the workshop,repairer will arrange.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com >

Sent: Wednesday, 22 April 2020 5:29 PM

To: service@kkimhin.com.sg; assignments ssignments@lkkauto.com
Co: Claims Dept of CTI claimsdept@sg.cntaiping.com; Sandra (Gmail) sandrakhong@gmail.com>
Subject: RE: O/R: SNM20D201800/PA9726K /TKL - FW: Accident Involving GBH 188 B and PA 9726

K on 27 Mar 20

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Dear Sandra,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: service [mailto:service@kkimhin.com.sg]

Sent: Tuesday, April 21, 2020 9:17 AM

To: Tan Kah Leong < KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; service@kkimhin.com.sg; Sandra (Gmail)

<sandrakhong@gmail.com>

Subject: RE: O/R: SNM20D201800/PA9726K /TKL - FW: Accident Involving GBH 188 B and PA 9726 K on 27 Mar 20

Dear Kah Leong

Good day to you.

Can you kindly appoint Kenneth Kong?

Also your attached letter (point 2) saying that you do not agree with the list nominated by us. Since when did we nominate anyone?

Can you advise who is the officer in charge so that we can check liability?

Thank you.

Best Regards Sandra 6452 7018 9622 2116 K. Kim Hin Auto Pte Ltd

From: "Tan Kah Leong" < KahLeong. Tan@sq.cntaiping.com>

Sent: Monday, April 20, 2020 7:21 PM

To: "Service KKH" < service@kkimhin.com.sq >

Cc: "Claims Dept of CTI" < com>

Subject: RE: O/R: SNM20D201800/PA9726K /TKL - FW: Accident Involving GBH 188 B and PA 9726 K on 27 Mar 20

Without Prejudice

Dear Sandra,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

NOTICE:

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Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI

Sent: Monday, April 20, 2020 6:03 PM

To: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com >; Service KKH < service@kkimhin.com.sg >

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D201800/PA9726K/TKL - FW: Accident Involving GBH 188 B and PA 9726 K on

27 Mar 20

Dear Kah Leong,

Please conduct PRS GBH188B.

Note: officer in charge - Kah Leong 63896193.

*** Kindly quote our reference number when replying.

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Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: ???? Taiping SG

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From: service < service@kkimhin.com.sg > Sent: Saturday, April 18, 2020 2:14 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: <u>service@kkimhin.com.sg</u>; Sandra (Gmail) <<u>sandrakhong@gmail.com</u>> **Subject:** Accident Involving GBH 188 B and PA 9726 K on 27 Mar 20

Your Ref: PA 9726 K (China Taiping)

Our Ref: GBH 188 B

Dear Officer

Enclosed the GIA report of our client GBH 188 B who was hit by your insured PA 9726 K on 27 Mar 2020.

Please kindly advise if your insured has reported and also the liabiltiy.

Kindly also appoint surveyor. Vehicle is not in yet.

Many thanks Sandra 6452 7018 9622 2116 K. Kim Hin Auto Pte Ltd