

LKK/ CMTD2001447/GPL - YN1412T & SLQ4173B ACC ON 13.04.20

Teo, Grace <grace.teo@sompo.com.sg>

Wed 22/4/2020 12:34 PM

To: admin@mycar.sg <admin@mycar.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

 1 attachments (970 KB)

SLQ4173B_13042020.pdf;

Our Reference: CMTD2001447/GPL

Your Reference: SLQ4173B

Without Prejudice

EMAIL ONLY

Date: 22/04/2020

OUR Email:

motorsurvey@sompo.com.sg

Attention:

M/S MY CAR CONSULTANT PTE LTD

Dear Hui Qin,

ACCIDENT INVOLVING YN1412T & SLQ4173B ON 13.04.2020

We refer to your email reply of today.

We will appoint **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please make arrangement to conduct the survey for **SLQ4173B** on a without Prejudice and any admission of liability basis.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg .

Please submit with your report upon completion of survey to my colleague, Mr. Pau Loong.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: My Car Consultant <admin@mycar.sg>

Sent: Wednesday, April 22, 2020 12:24 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: PRI/ CMTD2001447/GPL | FW: OUR REF: SLQ4173B YOUR REF: YN1412T PRE-REPAIR INSPECTION FOR SLQ4173B

WITHOUT PREJUDICE

Dear Grace,

Please appoint LKK consultant for survey.

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd

[+65 88668832](tel:+6588668832)

Admin@mycar.sg

Mycar.sg

53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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From: "Teo, Grace" <grace.teo@sompo.com.sg>

Sent: 4/22/20 12:17 PM

To: "admin@mycar.sg" <admin@mycar.sg>, "Gnoh, Pau Loong" <PaulLoong.Gnoh@sompo.com.sg>

Subject: PRI/ CMTD2001447/GPL | FW: OUR REF: SLQ4173B YOUR REF: YN1412T PRE-REPAIR INSPECTION FOR SLQ4173B

Our Reference: CMTD2001447/GPL

Your Reference: SLQ4173B

Without Prejudice

Date: 22/04/2020

EMAIL ONLY

OUR Email:

motorsurvey@sompo.com.sg

Attention:

M/S MY CAR CONSULTANT PTE LTD

Dear Hui Qin,

ACCIDENT INVOLVING YN1412T & SLQ4173B ON 13.04.2020

We refer to your Notice of Accident dated 22/04/2020.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

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From: Gnoh, Pau Loong <PaulLoong.Gnoh@sompo.com.sg>
Sent: Wednesday, April 22, 2020 11:56 AM
To: admin@mycar.sg; Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: claimsreport <claimsreport@sompo.com.sg>
Subject: RE: CLM NO: CMTD2001447/GPL | FW: OUR REF: SLQ4173B YOUR REF: YN1412T PRE-REPAIR INSPECTION FOR SLQ4173B

Dear Hui Chin,

With reference to your email, for all future pre-repair inspection, please send your email to motorsurvey@sompo.com.sg thank you.

Dear Grace,

Please assist for this PRI, thank you.

[Work From Home]

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555



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From: claimsreport <claimsreport@sompo.com.sg>**Sent:** Wednesday, April 22, 2020 11:49 AM**To:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; admin@mycar.sg**Subject:** CLM NO: CMTD2001447/GPL | FW: OUR REF: SLQ4173B YOUR REF: YN1412T PRE-REPAIR INSPECTION FOR SLQ4173B

Dear Mdm,

Thank you for your email.

Our officer in-charge will review your submission and will be in touch with you soon.

You may quote our claim reference number, **CMTD2001447/GPL**, when communicating with us.

Thank you and Have a good day ahead!

Dear Pau Loong,

For your attention and necessary action.

Best Regards,

Tham Jia Wen

Claims Division



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From: My Car Consultant <admin@mycar.sg>

Sent: Wednesday, April 22, 2020 11:32 AM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: OUR REF: SLQ4173B YOUR REF: YN1412T PRE-REPAIR INSPECTION FOR SLQ4173B

WITHOUT PREJUDICE

OUR REF: SLQ4173B

YOUR REF: YN1412T

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SLQ4173B
ACCIDENT INVOLVING SLQ4173B AND YN1412T

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction - Amendment No. 1 of 2016 of 2016 of Pre-repair Inspection for your attention

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd

[+65 88668832](tel:+6588668832)

Admin@mycar.sg

Mycar.sg

53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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