

Re: SNM20D201784/PC6837H/BEN & Y/ Ref: TKS/A343-SJN4808T.20/cc

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Tue 21/4/2020 3:43 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Charlotte Choy <charlotte.choy@ksteoptr.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; assignments <assignments@lkkauto.com>

Dear Ben Tang,

Kindly assist to provide the workshop detail thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>

Sent: Tuesday, 21 April 2020 3:41 PM

To: Charlotte Choy <charlotte.choy@ksteoptr.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; assignments <assignments@lkkauto.com>

Subject: RE: SNM20D201784/PC6837H/BEN & Y/ Ref: TKS/A343-SJN4808T.20/cc

WITHOUT PREJUDICE

Dear Sirs

We refer to your email below.

We noted that you are not agreeable to our proposed list of surveyors. We will assign our panel surveyor M/s LKK to conduct the Pre-repair survey.

Please contact our surveyor to conduct the pre repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please arrange for the survey.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Charlotte Choy <charlotte.choy@ksteoptr.com>
Sent: Friday, April 17, 2020 10:40 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D201784/PC6837H/BEN & Y/ Ref: TKS/A343-SJN4808T.20/cc

WP

Dear Sir/Madam,

We refer to your email above.

Our client do not agree to your list. We propose to use one of the motor surveyors named herein to conduct the joint pre-repair survey as a single-joint expert:

Name of Surveyor	Name of Company
Michael Yap	MC-COY Appraiser Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single-joint expert.

Thank you.

(A343 Lay Auto PRS)

Please note that our office will be closed from the 7th April 2020 to 4th May 2020 to curb the spread of Covid-19. During this period, we have limited access to all our documents, records or services. As such, we are likely to take longer than usual to seek our instructions and respond to your emails. Please do correspond via email and avoid sending letters/documents by hand, fax and posts during this time. Thank you and Stay Safe.

Regards,
Charlotte Choy
Teo Keng Siang LLC
111 North Bridge Road
#29-07/08, Peninsula Plaza

Singapore 179098
Tel: 6333 4222 Ext (72)
Fax: 6333 5688

On Fri, Apr 17, 2020 at 10:38 AM Ben Tang <Ben.Tang@sg.cntaiping.com> wrote:

Dear Sirs

We refer to your email dated 16 April 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

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From: Claims Dept of CTI
Sent: Friday, April 17, 2020 10:12 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; charlotte.choy@ksteoptr.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D201784/PC6837H/BEN & Y/ Ref: TKS/A343-SJN4808T.20/cc

Dear Ben,

Please conduct PRS for SJN4808T.

Note : officer in charge – Ben Tang 63896175

*** Kindly quote our reference number when replying.

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Thank you.
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Charlotte Choy <charlotte.choy@ksteoptr.com>
Sent: Thursday, April 16, 2020 5:53 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Albert Chua <albert.chua@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>
Subject: Your Ref: PC 6837 H Our Ref: TKS/A343-SJN4808T.20/cc

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

We enclosed herewith our PRS letter for your attention.

Please let us have your list of Surveyors on an urgent basis.

Thank you.

Please note that our office will be closed from the 7th April 2020 to 4th May 2020 to curb the spread of Covid-19. During this period, we have limited access to all our documents, records or services. As such, we are likely to take longer than usual to seek our instructions and respond to your emails. Please do correspond via email and avoid sending letters/documents by hand, fax and posts during this time. Thank you and Stay Safe.

Regards,
Charlotte Choy
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#29-07/08, Peninsula Plaza
Singapore 179098
Tel: 6333 4222 Ext (72)
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