

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit Autohub,
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921
Tel No. : +65 6842 0051 / 6744 0510 Fax No. : +65 6741 0510
Company Reg. No. : 200616038C
GST Registration No. : 200616038C

12 October 2020

Our Ref : CLM16211 / SMA5871K / APR-25/2020

MS FIRST CAPITAL INSURANCE LIMITED

6 RAFFLES QUAY

#21-00

SINGAPORE 048580

ATTN: MOTOR CLAIMS DEPARTMENT

Dear Sir @ Madam,

Re: Accident involving SMA5871K & SHA610P on 18/04/2020
Along Pick-Up/Drop-off Point @ White Sands Shopping Ctr

We refer to the above accident which was caused due to the negligence of your insured driver of vehicle No: **SHA610P** whose vehicle was insured with you at the material date of the accident.

We are proposing for a direct settlement on the claims as following EXCLUDE personal injury in respect of claim arising out of the above mentioned accident.

Cost of repairs	\$ 4,708.00	(Include 7% GST)
Loss of rental	\$ 455.70	(\$75.95 X 6 Days)
Additional 2 days loss of use for pre repair	\$ 151.90	(\$75.95 X 2 Days)
3rd party GIA report	\$ 29.00	
LTA Search	\$ 7.45	
	S \$ 5,352.05	

We enclosed herein the following documents for your necessary attention.

- 1) Our Final Bill No: CLM16211
- 2) Grab Rentals Pte Ltd - Letter of Understanding
- 3) Tax Invoice of 3rd party GIA report
- 4) LTA search
- 5) Letter of Authorisation to Act
- 6) GIA report of SMA5871K

We look forward to your prompt reply.

Yours faithfully,



N-51 AUTOMOTIVE PTE LTD

S.Y.NEO

Director



bizSAFE₃

P.I.C - Melody Chin

Reply to : huixin@n51.com.sg

AUTHORISATION TO ACT

I, Grab Rentals Pte Ltd of 18 Sin Ming Lane #01-08 Midview City Singapore 573960, owner of SMA5871K hereby authorize N-51 Automotive Pte Ltd to act for me with respect to my claim for repair costs and / or rental and / or loss of use ('claim') for my vehicle no. SMA5871K that was damaged pursuant to the accident which occurred on 18/04/2020 along Pick-up/Drop-off Point@White Sands Shopping Ctr involving vehicle no/s SHA610P.

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 of APR 2020


Signed by 'the third party claimant'
(with chop if applicable)


Signed by 'the workshop'
(with chop)

DISCHARGE RECEIPT

CLAIM REFERENCE : D20001955MFSH
ACCIDENT DATE : 18/04/2020
ACCIDENT LOCATION : WHITE SANDS MRT STATION
INSURED : CITYCAB PTE LTD
INSURED DRIVER : TAN BUAN SENG JAMES
INSURED VEHICLE : SHA 610P
INVOLVED PARTY : SMA 5871K
SETTLEMENT SUM : \$ 5,150.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

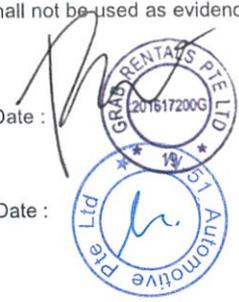
1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest.

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : GRAB RENTALS PTE LTD

Signature and Date :



13/01/2021

WITNESS : N-SI AUTOMOTIVE PTE LTD

Signature and Date :



13/01/2021

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921
Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
E-Mail : sales@n51.com.sg
Company Reg. No. : 200616038C
GST Registration No. : 200616038C

MS FIRST CAPITAL INSURANCE LIMITED
6 RAFFLES QUAY
#21-00
SINGAPORE 048580

GRAB RENTALS PTE LTD
18 SIN MING LANE #01-08 MIDVIEW CITY
SINGAPORE 573960

TAX INVOICE

Date : 03/09/2020
Date in : 04/05/2020
Vehicle Num. : SMA5871K
Make/Model : TOYOTA SIENTA HYBRID 1.5X CVT-2018
Chassis/Eng# : NHP1707126823/1NZ8548883
Accident Date : 18/04/2020
Claim No : CLM16211
Reference : APR-25/2020
Policy No. : A29141713MKF (31/12/2020)

LUMPSUM REPAIR BILL
REF : CLM16211-N51 DATED 04/05/2020
BY DIRECT

Amount S\$
4,400.00

E. & O.E.	Sub S\$:	4,400.00
	Add GST (7%) S\$:	308.00
	Total Amount S\$:	<u>4,708.00</u>



for N-51 AUTOMOTIVE PTE LTD



*bizSAFE*₃

CONFIDENTIAL



Grab Rentals Pte Ltd
201617200G
18 Sin Ming Lane
#01-08 Midview City
Singapore 573960

Date of Accident: 18/04/2020	Time: 16:30 HRS
Accident Location: PICK-UP / DROP-OFF POINT @ WHITE SANDS SHOPPING CTR	

Rental information of the accident vehicle

Registered Owner:	Grab Rentals Pte Ltd
Vehicle Number:	SMA 5871 K
Hirer Name:	LEONG CHEE WAI RICHARD
Hirer NRIC last 4 Digit: (XXXXB)	980 I
Rental Rate: (inclusive GST)	\$75.95

Details of repair

Date in:	04/05/2020
Date out:	06/05/2020

We hereby authorize our appoint workshop, N51 Automotive Ptd Ltd to handle any settlement of claims and receiving settlement payments in respect of the said accident.



Grab Rentals – Accident Team



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-059472

Date of Request: 23/04/2020

Your Ref No: BY MAIL

N-51 AUTOMOTIVE PTE LTD (KAKI BUKIT AUTOHUB)
KAKI BUKIT AUTOHUB 2 KAKI BVUKIT AVE 2 #01-18
SINGAPORE 417921

Dear Sir/Madam,

Date of Accident: 18/04/2020

Vehicle No: SMA5871K

Place of Accident: PICK-UP/DROP-OFF POINT @ WHITE SANDS SHOPPING CTR

Involving Vehicle No: SHA610P

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SHA610P	PICK-UP/DROP-OFF POINT @ WHITE SANDS SHOPPING CTR	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-059470

Date of Request: 23/04/2020

Your Ref No: BY MAIL

N-51 AUTOMOTIVE PTE LTD (KAKI BUKIT AUTOHUB)
KAKI BUKIT AUTOHUB 2 KAKI BVUKIT AVE 2 #01-18
SINGAPORE 417921

Dear Sir/Madam,

Your Vehicle No: SMA5871K

Date of Accident: 18/04/2020

Place of Accident: WHITE SAND

Involving Vehicle No: SHA610P

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 21 Apr 2020 / 09:36:04

Receipt Date/Time : 21 Apr 2020 / 09:36:03

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200421-000453

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHA610P As at 18 Apr 2020/16:30:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHA610P Enquiry Fee 20200421093204306284	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	411911XXXXXX0379 eNETS Credit Card			7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jasper Chua (LKK Auto)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Friday, 6 November 2020 12:36 PM
To: Jasper Chua (LKK Auto)
Cc: Admin A
Subject: RE: D20001955MFSH [SMA5871K & SHA610P - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS/ LKK ref : CC4/FCI20005333/Aba3s2

Without Prejudice

Dear Jasper,

You have our mandate to settle as follow:

COR : \$4,708.00
LOR : \$426 - \$607.60 (\$71 - \$75.95 x 6-8days)
LTA : \$36.45 (supported)
Total : \$5,170.45 - \$5,352.05

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848
A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Monday, October 19, 2020 10:29 AM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: D20001955MFSH [SMA5871K & SHA610P - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS/ LKK ref : CC4/FCI20005333/Aba3s2

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **N-51 AUTOMOTIVE PTE LTD** is as follows:

TP CLAIMED	REVISED -TO OFFER
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Cost of Repair (w/gst)	\$ 9,268.88	\$ 4,708.00
Loss of Rental (\$75.95 x 8 days)	\$ 607.60	\$ 607.60
LTA + GIA	\$ 36.45	\$ 36.45
Proposed Total	\$ 9,912.93	\$ 5,352.05

Breakdown of days is as follows:

Recommended repair days	6
Weekends / Downtime	2
CLAIM DAYS	8

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 23 April 2020 9:04 AM

To: Serene Ler <Sereneler@msfirstcapital.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: Re: D20001955MFSH [SMA5871K & SHA610P - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Sir/Madam,

Thank you fro the email.

Dear Vic,

Kindly assist.

FYNA Our Ref : **CC4/FCI20005333/ha3**

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)