

Jasper Chua (LKK Auto)

From: shirley.lee@mbmwheelpower.com.sg
Sent: Thursday, 16 July 2020 2:20 PM
To: Jasper Chua (LKK Auto)
Cc: Admin A
Subject: RE: FW: FW: GBE3181R & GBG6272G DOA 17.04.2020 - SURVEY *** LKK REF: CC4/AIG20005332/Kba3

Dear Jasper,

Kindly close the case as owner already claims his own damage.

Thank you.

Best Regards,
Lee Shirley | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: shirley.lee@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Thursday, 16 July 2020 2:14 PM
To: shirley.lee@mbmwheelpower.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: FW: FW: GBE3181R & GBG6272G DOA 17.04.2020 - SURVEY *** LKK REF: CC4/AIG20005332/Kba3

WITHOUT PREJUDICE

Dear Sir/Mdm,

Kindly advise if your client has any evidences to this matter i.e. Police Investigation Results, video footage.

Thanks

Best Regards,
Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Monday, 4 May 2020 2:12 PM
To: shirley.lee@mbmwheelpower.com.sg; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: FW: FW: GBE3181R & GBG6272G DOA 17.04.2020 - SURVEY *** LKK REF: CC4/AIG20005332/Kha3

Without Prejudice

Dear Shirley,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will continue to follow up on the matter.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: shirley.lee@mbmwheelpower.com.sg [<mailto:shirley.lee@mbmwheelpower.com.sg>]

Sent: Monday, 4 May, 2020 12:10 PM

To: Mei Kwan (LKKAuto); Vic (LKKAuto)

Cc: Admin A; Jasper Chua (LKK Auto)

Subject: RE: FW: FW: GBE3181R & GBG6272G DOA 17.04.2020 - SURVEY *** LKK REF: CC4/AIG20005332/Kha3

Dear Mei Kwan,

Any feedback on the liability?? Cos the parts need to indent have to wait 3-5 weeks so kindly let us know the liability issue asap.

Thank you.

Best Regards,

Lee Shirley | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: eric.woo@mbmwheelpower.com.sg

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Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 30 April 2020 12:54 PM

To: shirley.lee@mbmwheelpower.com.sg; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: FW: FW: GBE3181R & GBG6272G DOA 17.04.2020 - SURVEY *** LKK REF: CC4/AIG20005332/Kha3

Dear Sir / Madam,

Thank you for your email.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: shirley.lee@mbmwheelpower.com.sg [<mailto:shirley.lee@mbmwheelpower.com.sg>]

Sent: Thursday, 30 April 2020 8:44 AM

To: Mei Kwan (LKKAuto)

Subject: RE: FW: FW: GBE3181R & GBG6272G DOA 17.04.2020 - SURVEY *** LKK REF: CC4/AIG20005332/Kha3

Dear Mei Kwan,

Kindly refer to the GIA Report my client was not at the scene of the accident but as per police report my client have a witness.

Thank you.

Best Regards,

Lee Shirley | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: eric.woo@mbmwheelpower.com.sg
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160 Sin Ming Drive • #06-02
Sin Ming Autocity • Singapore 575722
www.mbmwheelpower.com.sg

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 29 April 2020 8:12 PM
To: shirley.lee@mbmwheelpower.com.sg
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: FW: FW: GBE3181R & GBG6272G DOA 17.04.2020 - SURVEY *** LKK REF: CC4/AIG20005332/Kha3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

Please provide us the following.

- **evidence i.e. video and scene photo**
- **PIR result**

Please take note that the case handler in-charge is Vic.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>
Sent: Tuesday, April 28, 2020 4:31 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Cc: Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Subject: RE: FW: FW: GBE3181R & GBG6272G DOA 17.04.2020 - SURVEY

Dear Eric,

Would appreciate if you can advise on the liability for this case as customer has keep asking.

Thank you.

Best Regards,

Lee Shirley | Claims Advisor

T 6262 8888 | **F** 6250 9015 | **M** 8686 5188

Email: eric.woo@mbmwheelpower.com.sg

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www.mbmwheelpower.com.sg

From: Teo, Ericweihong

Sent: Mon, 27 Apr 2020 03:55:32 +0000

To: shirley.lee@mbmwheelpower.com.sg

Cc: Hor, Yinrul, Subramaniam, Divyashni, Abu Kassim, Noor Mariesa

Subject: FW: FW: GBE3181R & GBG6272G DOA 17.04.2020 - SURVEY

Dear Shirley,

I believed that the PRI for vehicle GBE3181R had been carried out by your agreed surveyor from LKK on 22/4/2020.

In this case, kindly confirm whether you wish to reconduct the PRI?

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,
Singapore— Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: shirley.lee@mbmwheelpower.com.sg [<mailto:shirley.lee@mbmwheelpower.com.sg>]
Sent: Monday, April 27, 2020 11:05 AM
To: AIG SGP, Claims-Survey
Cc: 'Danny Ong '; gary.wong@mbmwheelpower.com.sg; eryx.tan@mbmwheelpower.com.sg
Subject: [EXTERNAL] FW: GBE3181R & GBG6272G DOA 17.04.2020 - SURVEY

This message is from an external sender; be cautious with links and attachments.

Dear All

Appreciate if you can advise us on the liability status first for the below loss and please arrange for a survey.

Kindly refer to the attached GIA report & estimate.

Our Client's Vehicle Number:	GBE3181R
AIG Vehicle Number:	GBG6272G
Date/Time of Loss:	17/04/2020 14:20hrs

Please contact Shirley 8686 5188 for the survey arrangement

Thank you.

Best Regards,

Lee Shirley | Claims Advisor

T 6262 8888 | **F** 6250 9015 | **M** 8686 5188

Email: eric.woo@mbmwheelpower.com.sg

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QUAPE SPAM Protection, and is believed to be clean.