

Our Ref: CC3/AIG20005328/Kga3

29 MAY 2020

**WONG MENG TECK**

Dear Sir/Madam,

**ACCIDENT INVOLVING SDV 5785Y & SHD 5470C ON 18/04/2020**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHD 5470C**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 28 May 2021 5:10 PM  
**To:** Loh, Chee-Heng  
**Subject:** RE: 2926518990SG

Dear Chee Heng,

Has send a 10days notice email to TP on 20/05/2021.

If by 30/05/2021, still no response, will proceed to close the case on 31/05/2021.

Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>  
**Sent:** Friday, 28 May 2021 1:48 PM  
**To:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Subject:** RE: 2926518990SG

Hi Cecilia,

Kindly let us have an update on the case. If there is no activity from TP, you may proceed to close case.

Thank you.

**Loh Chee Heng**

Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1881  
[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 20 May 2021 9:57 AM  
**To:** Wai Yin Ng  
**Cc:** Jasmine Tan; Claims  
**Subject:** RE: TCS REF: AAD2004-067 -- Accident involving SDV5785Y & SHD5470C on 18/04/2020 \*\*\* LKK REF : CC3/AIG20005328/Kga3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Your ref: SHD5470C  
Our Ref: CC3/AIG20005328/Kga3

Dear Sir/Madam,

### **ACCIDENT INVOLVING SDV5785Y & SHD5470C on 18/04/2020**

We refer to the above matter.

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s AIG ASIA PACIFIC INSURANCE PTE LTD.

Please respond within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 26 April 2021 4:49 PM  
**To:** 'Wai Yin Ng' <waiyin.ng@transcab.com.sg>  
**Cc:** 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'Claims' <claims@transcab.com.sg>  
**Subject:** RE: TCS REF: AAD2004-067 -- Accident involving SDV5785Y & SHD5470C on 18/04/2020 \*\*\* LKK REF : CC3/AIG20005328/Kga3

## **FINAL REMINDER**

WITHOUT PREJUDICE

Dear Wai Yin,

Our principal maintained offer w/o LOR.

As is not applicable as during this period all taxi rental are waived.

We are pleased to offer G/S \$4900.00 (all-in).  
Please confirm acceptance.

Thanks

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 21 April 2021 5:00 PM  
**To:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** Jasmine Tan <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** RE: TCS REF: AAD2004-067 -- Accident involving SDV5785Y & SHD5470C on 18/04/2020 \*\*\* LKK REF : CC3/AIG20005328/Kga3

## **3RD REMINDER**

WITHOUT PREJUDICE

Dear Wai Yin,

Our principal maintained offer w/o LOR.

As is not applicable as during this period all taxi rental are waived.

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Please confirm acceptance.

Thanks

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Best Regards,

Cecilia Chong | Case Handler

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Monday, 28 December 2020 10:08 AM

**To:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Cc:** Jasmine Tan <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** RE: TCS REF: AAD2004-067 -- Accident involving SDV5785Y & SHD5470C on 18/04/2020 \*\*\* LKK REF : CC3/AIG20005328/Kga3

## **2<sup>ND</sup> REMINDER**

WITHOUT PREJUDICE

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Our principal maintained offer w/o LOR.

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Please confirm acceptance.

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*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,

Cecilia Chong | Case Handler

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---

**From:** Cecilia Chong (LKK Auto)

**Sent:** Monday, 9 November 2020 5:51 PM

**To:** 'Wai Yin Ng' <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Cc:** Jasmine Tan <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** RE: TCS REF: AAD2004-067 -- Accident involving SDV5785Y & SHD5470C on 18/04/2020 \*\*\* LKK REF : CC3/AIG20005328/Kga3

WITHOUT PREJUDICE

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Best Regards,

Cecilia Chong | Case Handler

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