

Fw: FW: SNM20D201772/GBD7222K/ELIZABETH - REQUEST FOR PRI SURVEY SLZ1077T

Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Tue 21/4/2020 9:30 AM

To: assignments <assignments@lkkauto.com>

From: Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>

Sent: Friday, 17 April 2020 4:29 PM

To: Carmen Lim <carmen@esteemperf.com.sg>

Cc: serence@esteemperf.com.sg <serence@esteemperf.com.sg>; jenny@esteemperf.com.sg

<jenny@esteemperf.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: FW: SNM20D201772/GBD7222K/ELIZABETH - REQUEST FOR PRI SURVEY SLZ1077T

Without Prejudice

Dear Carmen,

Noted with thanks.

Dear LKK,

Please conduct a pre-repair inspection of third party's vehicle SLZ1077T. We will forward insured's and third party GIA reports to you shortly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Elizabeth Chew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | F: (65) 6222 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Friday, April 17, 2020 9:24 AM
To: Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>
Cc: serence@esteemperf.com.sg; jenny@esteemperf.com.sg
Subject: Re: FW: SNM20D201772/GBD7222K/ELIZABETH - REQUEST FOR PRI SURVEY SLZ1077T

Dear Elizabeth,

We prefer Kenneth Kong to survey the car.

Thank you

Happy New Year

Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259](#)

(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Thu, Apr 16, 2020 at 3:26 PM Elizabeth Chew <elizabeth.chew@sg.cntaiping.com> wrote:

Without Prejudice

Dear Carmen,

We refer to your email of 15/04/2020.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / LBS / STA

Adrian Ling
Kelvin Ang
See Chew Seng
Mohd Fadhilah Bin Osman
Xing Quo Qiang
Kenneth Kong

Simon Ho
Chua Weijie
Marcus Chua
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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From: Claims Dept of CTI

Sent: Wednesday, April 15, 2020 4:24 PM

To: Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: O/R: SNM20D201772/GBD7222K/ELIZABETH - REQUEST FOR PRI SURVEY SLZ1077T

Dear Elizabeth,

Please conduct PRS for SKH8770K.

Note : officer in charge - Elizabeth 63896172

*** Kindly quote our reference number when replying.

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claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Wednesday, April 15, 2020 12:34 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>

Subject: REQUEST FOR PRI SURVEY SLZ1077T

Dear Sir / Madam,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Goldbell Car Rental Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLZ 1077 T

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 Sin Ming Drive (Inside Vicom) S 575718

Tel : 8799 0066

Fax : 6451 0394

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

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