

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 27 April, 2020 9:15 AM  
**To:** Claims  
**Cc:** Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)  
**Subject:** RE: ACCIDENT BETWEEN SML 8929 B AND YOUR INSURED SLG 578 X ON 3/4/2020  
\*\*\* LKK REF: CC3/AIG20005303/Aha3  
**Attachments:** STATEMENT.jpg

Without Prejudice

Dear Terrence,

We refer to your below email.

Please be informed that we are in the midst of clearing our Insured as there was a dispute on the damages (please refer to the attached accident report).

If your client managed to take scene photos at the material time, kindly furnish us a copy for our further action.

We will follow up with our Insured and will get back to you for an update.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Claims [mailto:claims@premiumauto.com.sg]  
**Sent:** Monday, 27 April, 2020 8:52 AM  
**To:** Mei Kwan (LKKAUTO); Vic (LKKAUTO)  
**Cc:** Admin A; 'Claims'

**Subject:** RE: ACCIDENT BETWEEN SML 8929 B AND YOUR INSURED SLG 578 X ON 3/4/2020 \*\*\* LKK REF: CC3/AIG20005303/Aha3

Dear Vic,

Kindly advise on liability status.

Thank you.

**Best Regards,  
Terrence Tan  
Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Thursday, 23 April 2020 1:24 PM

**To:** 'Mei Kwan (LKKAUTO)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: ACCIDENT BETWEEN SML 8929 B AND YOUR INSURED SLG 578 X ON 3/4/2020 \*\*\* LKK REF: CC3/AIG20005303/Aha3

Dear Vic,

Kindly update on liability clearance.

Thank you.

**Best Regards,  
Terrence Tan  
Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 21 April 2020 3:27 PM

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT BETWEEN SML 8929 B AND YOUR INSURED SLG 578 X ON 3/4/2020 \*\*\* LKK REF: CC3/AIG20005303/Aha3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

*Hi Vic,*

*Kindly assist.*

*To check availability of the case handler, you may contact the undersigned.*

**"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Tuesday, 21 April 2020 2:23 PM

**To:** Mei Kwan (LKKAUTO)

**Cc:** Admin A

**Subject:** RE: ACCIDENT BETWEEN SML 8929 B AND YOUR INSURED SLG 578 X ON 3/4/2020

Dear Mei Kwan,

Attached is the addendum form.

Thank you.

**Best Regards,  
Terrence Tan  
Claims Advisor**

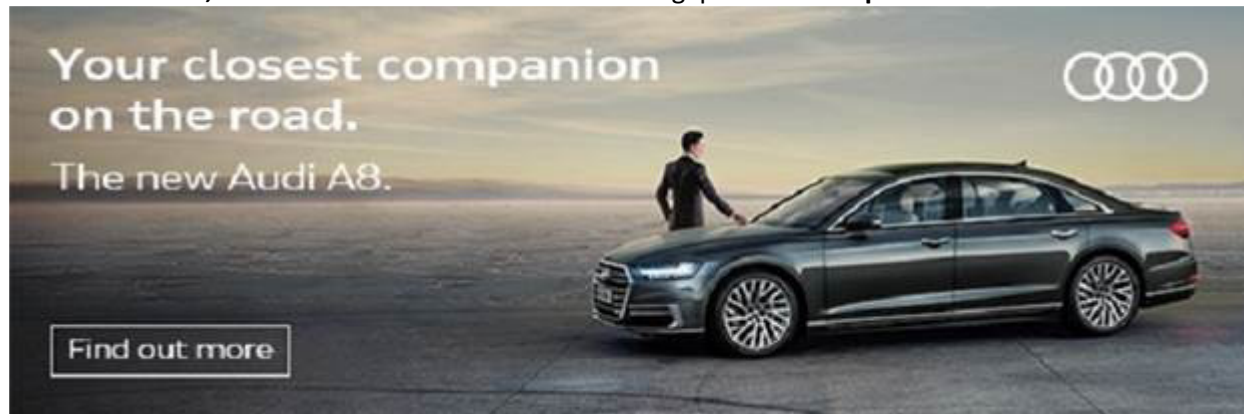
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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 20 April 2020 8:21 PM

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT BETWEEN SML 8929 B AND YOUR INSURED SLG 578 X ON 3/4/2020

Dear Sir / Madam,

Please submit addendum GIA if your client would like to claim TP.

**"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Monday, 20 April 2020 4:25 PM

**To:** Admin A

**Cc:** 'Claims'

**Subject:** ACCIDENT BETWEEN SML 8929 B AND YOUR INSURED SLG 578 X ON 3/4/2020

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$60/100 per day.

Survey has been done.

Attached is the GIA report, marked estimate and paint coating invoice for your reference.

Do take note that vehicle have paint coating.

Thank you.

**Best Regards,  
Terrence Tan  
Claims Advisor**

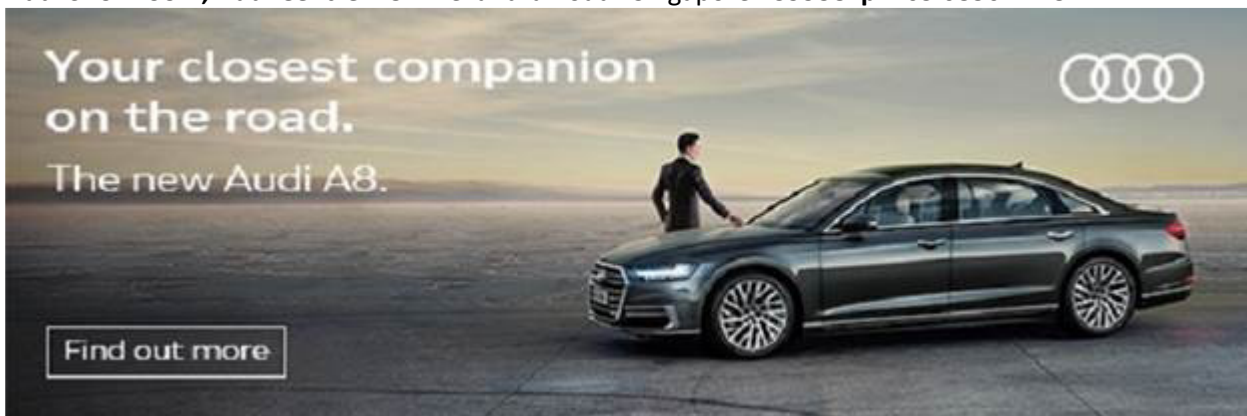
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