

RE: RE: O/R: SNM20D201778/C02 - PRI Arrangement for SKE 9111 Y

Cecilia Low <cecilia.low@sg.cntaiping.com>

Mon 20/4/2020 11:18 AM

To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Rico 60 <claims@rico60.com>

Dear Sirs

Please attend to PRI request.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Rico 60 [mailto:claims@rico60.com]

Sent: Monday, 20 April 2020 10:38 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: RE: O/R: SNM20D201778/PA7159K/CECILIA - PRI Arrangement for SKE 9111 Y

Dear all,

Please have Marcus Chua conduct the survey.

Thank you.

Best Regards,

John Ong

cid:image001.jpg@01D3FF0D.E198C6A0

RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Cecilia Low](#)

Sent: Monday, 20 April 2020 10:25 AM

To: [Rico 60 Claims](#); [Claims Dept of CTI](#)

Subject: RE: O/R: SNM20D201778/PA7159K/CECILIA - PRI Arrangement for SKE 9111 Y

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / LBS

Adrian Ling
Kelvin Ang
See Chew Seng
Mohd Fadhilah Bin Osman
Xing Quo Qiang
Kenneth Kong
Simon Ho
Chua Weijie
Marcus Chua
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Rico 60 Claims [<mailto:claims@rico60.com>]
Sent: Saturday, 18 April 2020 4:42 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>
Subject: Re: O/R: SNM20D201778/PA7159K/CECILIA - PRI Arrangement for SKE 9111 Y

Dear all,

We have not received any response since our request.

Do conduct PRI by Monday.

Br,
John Ong

On Fri, 17 Apr 2020, 09:18 Rico 60, <claims@rico60.com> wrote:

Dear all,

Any updates? This is day 3 of PRI sent.

Thank you.

Best Regards,
John Ong

cid:image001.jpg@01D3FF0D.E198C6A0

RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Claims Dept of CTI](#)

Sent: Thursday, 16 April 2020 10:35 AM

To: [Cecilia Low](#); [Enquiry](#)

Cc: [Claims Dept of CTI](#)

Subject: O/R: SNM20D201778/PA7159K/CECILIA - PRI Arrangement for SKE 9111 Y

Dear Cecilia,

Please conduct PRS for SKE9111Y.

Note : officer in charge – Cecilia 63896530.

*** Kindly quote our reference number when replying.

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Thank you
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
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W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Enquiry <claims@rico60.com>
Sent: Wednesday, April 15, 2020 4:48 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI Arrangement for SKE 9111 Y

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SKE 9111 Y
Your Insured – PA 7159 K
DOA – 15/04/2020

Thank you.

Best Regards,
Shanelle Lim

RICO 60 AUTO SERVICES PTE. LTD.

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8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
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