

## Su Li (LKK Auto)

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**From:** Su Li (LKK Auto)  
**Sent:** Monday, 27 April 2020 9:46 AM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: CLAIM AGAINST YOUR INSURED - SMF1562C AND OUR INSURED - FBN2818T  
DOA:3 APR 2020 Our Ref: 19/20/20/VP05/023288 [External Confidential]

Dear Sir / Madam,

We refer to the above matter.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197

*To check availability of the case handler, you may contact the undersigned.*

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6261 5037 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Monday, 20 April 2020 2:38 PM  
**To:** ONG LI LI; assignments; SUR; Admin A  
**Cc:** MT\_Claim\_SG  
**Subject:** Re: CLAIM AGAINST YOUR INSURED - SMF1562C AND OUR INSURED - FBN2818T DOA:3 APR 2020 Our Ref: 19/20/20/VP05/023288 [External Confidential]

Dear Sir/Madam,

Thank you fro the assignment.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Sent:** Monday, 20 April 2020 12:46 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: CLAIM AGAINST YOUR INSURED - SMF1562C AND OUR INSURED - FBN2818T DOA:3 APR 2020 Our Ref: 19/20/20/VP05/023288 [External Confidential]

## **Lonpac External - Confidential**

Dear Summer

Please note that our Insured is keen to know the TP claim amount. Please ask the claims handler to update him/us when this information is received.

Regards,

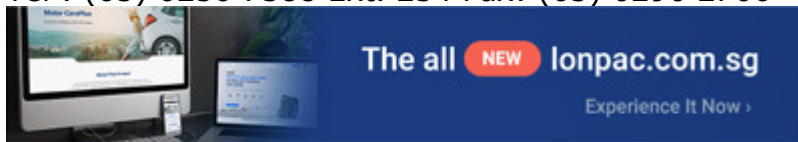
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Monday, 20 April 2020 10:38 AM

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: CLAIM AGAINST YOUR INSURED - SMF1562C AND OUR INSURED - FBN2818T DOA:3 APR 2020 Our Ref: 19/20/20/VP05/023288 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

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**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Monday, 20 April 2020 9:06 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: CLAIM AGAINST YOUR INSURED - SMF1562C AND OUR INSURED - FBN2818T DOA:3 APR 2020 Our Ref: 19/20/20/VP05/023288 [External Confidential]

**Lonpac External - Confidential**

Dear Nivitha

Please see below and arrange TP survey.

Regards,

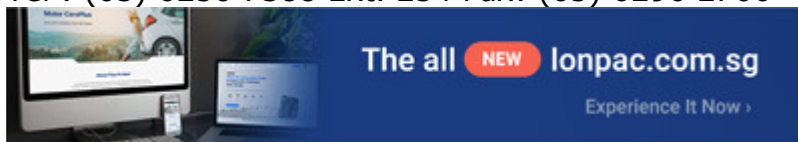
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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Sent from my iPhone

> On 17 Apr 2020, at 5:46 PM, Sbk E <[sbk5643e@yahoo.com](mailto:sbk5643e@yahoo.com)> wrote:

>

> Dear Sir,

>

> Please kindly help to link up your claims department as we will like to arrange a SJE for this matter for pre-repair inspection. Please contact us via email or 87891911. Thank you.

>

> Regards,

>

> Kwan S. H.

> Director

> Bike Production Pte Ltd

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