

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : GBE 4304 Y
Your Ref : SLU 1483 E

13/08/2020
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 15/04/2020 along Telok Blangah Way Twds Lower Delta Rd involving vehicles GBE 4304 Y and SLU 1483 E

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost (with GST)	\$ 4,654.50
2. Loss of Rental for 20 Days x \$100/- per day	\$ 2,000.00
3. LTA/GIA Search fee	\$ 36.45
TOTAL	\$ 6,690.95

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.



NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is chargeable if applicable

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 15/04/2020 along TELOK BLANGAH WAY TOWNS LOWER DELTA RD
Involving vehicles GBC 4304Y & SW1483E

In consideration of Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower
Singapore 199589, repairing my/our motor vehicle no GBC 4304Y at my request,
I/We, SINGCITY AIR CONDITIONING & ENGINEERING ("the claimant") of

53098870D (address) bearing NRIC No
53098870D the owner of motor vehicle no GBC 4304Y, hereby
authorize them to demand claim, settle and receive whatever amount settle payable by the
insurance company or third party or commence legal proceeding for cost of repairs, loss of
use and etc to any of their appointed solicitors to act for me/us in respect of the said
accident/claim and all the amount claimed or settled shall belong and make payable to them
absolutely by the insurance company of the third party. I/We further authorized them to give
an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other
documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to
prosecute the claims maintained by Bifrost Auto Pte Ltd.

I/We further agree and undertake to indemnify them against my/our claim for costs which
arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to Bifrost Auto Pte Ltd
the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give
my/our instructions to clear the said cheque on my/our behalf by presenting the same for
payment directly into Bifrost Auto Pte Ltd account. Upon clearance of the said cheque, I/we
further authorize Bifrost Auto Pte Ltd and/or their appointed law firm to utilize the monies to
pay their charges without further reference to me. I confirm that the payment to Bifrost Auto
Pte Ltd shall amount to a good discharge of Bifrost Auto Pte Ltd and/or their appointed law
firm's obligation to me in respect of the settlement monies.

Dated this 15 day of 04 (month) 20 20 (year)

Signed by "the claimant"
SINGCITY AIR CONDITIONING
Name: & ENGINEERING

NRIC No: _____

Signed by Bifrost Auto Pte Ltd
Name: _____

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **BIFROST AUTO PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,490.00** (Global Sum) for vehicle no. **GBE 4304Y** that was damaged pursuant to the accident which occurred on **17/04/2020** (date) along **TELOK BLANGAH WAY TWDS LOWER DELTA ROAD** involving vehicle no/s **SLU 1483E**.

This is pursuant to the inspection conducted on **20/04/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SINGCITY AIR CONDITIONING & ENGINEERING** (“the third party claimant”) of vehicle no. **GBE 4304Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBE 4304Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 01 (day) of DEC (month) 2020 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Inv. No. : BA.RA.2011012
Inv. Date : 30-11-2020
Ref : 15/04/2020
Terms : 30 Days
Veh. No. : GBE 4304 Y
Make & Model : Toyota Hiace

#	Description	Qty	Rate	Total	Tax
1	Repair Costs	1.0	\$4,350.00	\$4,350.00	\$304.50

Subtotal for invoice : S\$4,350.00
GST (7.0%) : S\$304.50
Total : S\$4,654.50



On behalf of BIFROST AUTO PTE. LTD.

A handwritten signature in blue ink, consisting of several fluid, connected strokes.

(Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to 6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589 or direct bank transfer to DBS Bank Current Account 070-902-886-1.



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-065602
Date of Request: 26/05/2020

Your Ref No: BY MAIL

BIFROST AUTO PTE LTD
6001 BEACH ROAD, #22-01 GOLDEN MILE TOWER
SINGAPORE 199589

Dear Sir/Madam,

Date of Accident: 15/04/2020
Vehicle No: GBE4304Y
Place of Accident: TELOK BLANGAH WAY TWDS LOWER DELTA ROAD
Involving Vehicle No: SLU1483E

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SLU1483E	TELOK BLANGAH WAY TWDS LOWER DELTA ROAD	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-065601
Date of Request: 26/05/2020

Your Ref No: BY MAIL

BIFROST AUTO PTE LTD
6001 BEACH ROAD, #22-01 GOLDEN MILE TOWER
SINGAPORE 199589

Dear Sir/Madam,

Your Vehicle No: GBE4304Y
Date of Accident: 15/04/2020
Place of Accident: TELOK BLANGAH WAY
Involving Vehicle No: SLU1483E

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 17 Apr 2020 / 15:19:51

Receipt Date/Time : 17 Apr 2020 / 15:19:45

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200417-001808

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLU1483E As at 15 Apr 2020/12:20:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLU1483E Enquiry Fee 20200417151907194939	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	421808XXXXXX0399 eNETS Credit Card			7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING SLU 1483E AND GBE 4304Y ON 17/04/2020

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Thu 4/30/2020 2:01 PM

To: LEOLU@LIVE.COM.SG <LEOLU@LIVE.COM.SG>

Our Ref: CC4/AIG20005274/Eea3

30 APRIL 2020

LEO LU

Dear Sir/Madam,

ACCIDENT INVOLVING SLU 1483E AND GBE 4304Y ON 17/04/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

DID: 6841 6051

FAX: 6741 4108

Email: Ashersng@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Print Received Message

This mail is associated with :

***GBE4304Y (8261482026SG)**
[SLU1483E]

TP
SINGCITY AIR CONDITIONING & ENGINEERING
Apr 15 2020 12:00PM
[Leo Lu]
Bifrost Auto Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 23/11/2020 13:51 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5490.95) - GBE4304Y - Claim Handler: Loh, Chee-Heng

Approved:5490.95:* LOR subject to supporting documents