

PRE-REPAIR INSPECTION REQUEST – GBE4304Y vs SLU1483E (OI) on D.O.A....

From: Teo, Ericweihong

To: admin-a@lkkauto.com, assignments@lkkauto.com

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Sent: 17/04/2020 4:37:46 pm

Attachments:  [GBE 4304 Y - GIA.pdf](#)  [receipt-20200417-151951.pdf](#)  [GBE 4304 Y - GIA.pdf](#)  [receipt-20200417-151951.pdf](#)

Hi,

Please refer to the enclosed request from **Motor Claims Department**.

Claim no : 8261482026SG003

Case Owner : CHEE HENG LOH

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Marcus** as Single Joint Expert as requested.*

Thank you.

Regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Claims Dept <claims_rar@bifrostauto.com>

Sent: Friday, April 17, 2020 4:27 PM

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; claims <claims@bifrostauto.com>; Lucas Chow <assessment_ral@bifrostauto.com>

Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLU1483E AND GBE4304Y ON 15/04/2020

This message is from an external sender; be cautious with links and attachments.

Dear Ericweihong,

We wish to nominate Marcus from LKK to conduct the PRS.

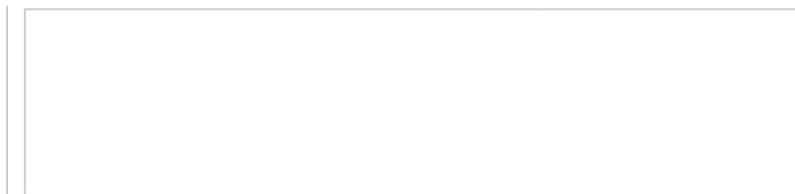
The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Nur'Ikhwan

Motor Claims Department

Tel: 9329 0237

On Fri, 17 Apr 2020 at 16:17, Teo, Ericweihong <Ericweihong.Teo@aig.com> wrote:



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2020-04-24 16:17 +08 to read your message. After that, open the attachment.

[More Info](#)

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From: Ericweihong.Teo@aig.com

To: claims_rar@bifrostauto.com

Cc: Kok-Chong.Lim@aig.com ,NoorMariesa.AbuKassim@aig.com ,Yinrul.Hor@aig.com ,Divyashni.Subramaniam@aig.com

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLU1483E AND GBE4304Y ON 15/04/2020

Date: Fri, 17 Apr 2020 08:16:55 +0000

Without Prejudice

Your Reference: GBE4304Y

Our Reference : 8261482026SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd

Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Claims Dept [mailto:claims_rar@bifrostauto.com]

Sent: Friday, April 17, 2020 3:23 PM

To: AIG SGP, Claims-Survey

Cc: claims; Lucas Chow

Subject: [EXTERNAL] Accident involving GBE 4304 Y & SLU 1483 E on 15/04/2020 (PRE-REPAIR SURVEY REQUEST)

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Singcity Air Conditioning and Engineering , to notify you of the aforesaid accident involving our client's vehicle GBE 4304 Y and your insured's vehicle SLU 1483 E on 15/04/2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SLU 1483 E for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: IKHWAN (93290237)

Contact Email: claims_rar@bifrostauto.com

VEH IN (Date & Time) : 17/04/2020

PRS ARRANGEMENT (Date & Time) : 18/04/2020 (Vehicle In)

PLEASE DO NOT ARRANGE FOR GENESIS AUTO TO CONDUCT THE PRS.

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Nur'Ikhwan
Motor Claims Department
Tel: 9329 0237