

RE: Claims ref no. (P) CDMPG20000602 OUR REF: SGF3438L YOUR REF: SLD6433G PRE-REPAIR INSPECTION FOR SGF3438L

ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Fri 17/4/2020 1:20 PM

To: admin@mycar.sg <admin@mycar.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; **Admin A** <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>**Cc:** Ivy Yong <ivy.yong@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Date Classification : Confidential, C3

**** NOTE:** Please create case, input our Claim ref no. and upload ALL survey related documents into Merimen. Payment invoices shall be ignored for cases that are not submitted via Merimen.

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg**ERGO**

A Munich Re company

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: My Car Consultant <admin@mycar.sg>
Sent: Thursday, 16 April 2020 5:38 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: Re: Claims ref no. (P) CDMPG20000602 OUR REF: SGF3438L YOUR REF: SLD6433G PRE-REPAIR INSPECTION FOR SGF3438L

WITHOUT PREJUDICE

Dear Pauline,

Please appoint LKK for survey

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd

- [+65 88668832](tel:+6588668832)
- Admin@mycar.sg
- Mycar.sg
- 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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From: "ERGO Insurance Pte. Ltd. (Claims Department)" <claims@ergo.com.sg>
Sent: 4/16/20 4:51 PM
To: "admin@mycar.sg" <admin@mycar.sg>
Cc: Ivy Yong <ivy.yong@ergo.com.sg>, Zheng Hanyang <hanyang.zheng@ergo.com.sg>, Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: Claims ref no. (P) CDMPG20000602 OUR REF: SGF3438L YOUR REF: SLD6433G PRE-REPAIR INSPECTION FOR SGF3438L

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Dear Huiqin,

Please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd

3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	AA	Appraisal Associate

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: My Car Consultant <admin@mycar.sg>
Sent: Thursday, 16 April 2020 4:22 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: OUR REF: SGF3438L YOUR REF: SLD6433G PRE-REPAIR INSPECTION FOR SGF3438L

WITHOUT PREJUDICE

OUR REF: SGF3438L
YOUR REF: SLD6433G

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SGF3438L
ACCIDENT INVOLVING SGF3438L AND SLD6433G

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair

inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction - Amendment No. 1 of 2016 of 2016 of Pre-repair Inspection for your attention

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd



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Admin@mycar.sg



Mycar.sg



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