Fw: Claims ref no. (P) CDMCG20000603 OUR REF: PA9248Z YOUR REF: YN5515D PRE-REPAIR INSPECTION FOR YN9248Z

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Fri 17/4/2020 10:33 AM

To: SUR <sur@lkkauto.com>

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Friday, 17 April 2020 8:56 AM

To: admin@mycar.sg <admin@mycar.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-

a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie

<phoebe.xie@ergo.com.sg>

Subject: Claims ref no. (P) CDMCG20000603 OUR REF: PA9248Z YOUR REF: YN5515D PRE-REPAIR INSPECTION FOR

YN9248Z

Date Classification: Confidential, C3

** NOTE: Please create case, input our Claim ref no. and upload <u>ALL</u> survey related documents into Merimen. Payment invoices shall be ignored for cases that are not submitted via Merimen.

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.





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From: My Car Consultant <admin@mycar.sg>

Sent: Thursday, 16 April 2020 5:38 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>; Jacelyn Foo

<jacelyn.foo@ergo.com.sg>

Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: Re: FW: OUR REF: PA9248Z YOUR REF: YN5515D PRE-REPAIR INSPECTION FOR YN9248Z

WITHOUT PREJUDICE

Dear Pauline,

Please appoint LKK for survey

Best Regards,

Huigin

Claims | My Car Consultant Pte Ltd

<u>+65 88668832</u>
Admin@mycar.sg
<u>Mycar.sg</u>
53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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From: "ERGO Insurance Pte. Ltd. (Claims Department)" <claims@ergo.com.sg>

Sent: 4/16/20 4:49 PM

To: "admin@mycar.sg" <admin@mycar.sg>, Jacelyn Foo <jacelyn.foo@ergo.com.sg>

Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: FW: OUR REF: PA9248Z YOUR REF: YN5515D PRE-REPAIR INSPECTION FOR YN9248Z

Date Classification: Confidential, C3

Dear Huigin

Please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	AA	Appraisal Associate

Hi Jacelyn

Please register and upload this email, thanks.

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: My Car Consultant <admin@mycar.sg>

Sent: Thursday, 16 April 2020 4:17 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: OUR REF: PA9248Z YOUR REF: YN5515D PRE-REPAIR INSPECTION FOR YN9248Z

WITHOUT PREJUDICE

OUR REF: PA9248Z YOUR REF: YN5515D

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR PA9248Z
ACCIDENT INVOLVING PA9248Z AND YN5515D

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction - Amendment No. 1 of 2016 of Pre-repair Inspection for your attention

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd

+65 88668832
Admin@mycar.sg
<u>Mycar.sg</u>
53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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