

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 30 April 2020 9:44 AM
To: 'Ivy Yong'; Admin-D (LKKAUTO); Admin A; Mei Kwan (LKKAUTO); Reports (LKKAUTO)
Subject: RE: Claims ref no. (P) CDMCG20000603 OUR REF: PA9248Z YOUR REF: YN5515D PRE-REPAIR INSPECTION FOR PA9248Z

Dear Ivy,

Report submitted in merimen.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 28 April 2020 4:38 PM
To: Ivy Yong <ivy.yong@ergo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Reports (LKKAUTO) <report@lkkauto.com>
Subject: RE: Claims ref no. (P) CDMCG20000603 OUR REF: PA9248Z YOUR REF: YN5515D PRE-REPAIR INSPECTION FOR PA9248Z

Dear Ivy,

Thank you for the email.

Dear Reports Dept,

Kindly expedite survey report.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Yong [<mailto:ivy.yong@ergo.com.sg>]

Sent: Tuesday, 28 April 2020 4:28 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Claims ref no. (P) CDMCG20000603 OUR REF: PA9248Z YOUR REF: YN5515D PRE-REPAIR INSPECTION FOR YN9248Z

Hi All,

Please let us have your SR & Invoice in merimen, LOD received.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197

ivy.yong@ergo.com.sg | www.ergo.com.sg

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From: ERGO Insurance Pte. Ltd. (Claims Department)

Sent: Friday, 17 April 2020 8:56 am

To: admin@mycar.sg; Admin-D (LKKAuto) <admin-d@lkkauto.com> <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com> <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> <Meikwan@lkkauto.com>

Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: Claims ref no. (P) CDMCG20000603 OUR REF: PA9248Z YOUR REF: YN5515D PRE-REPAIR INSPECTION FOR YN9248Z

Date Classification : Confidential, C3

**** NOTE:** Please create case, input our Claim ref no. and upload ALL survey related documents into Merimen. Payment invoices shall be ignored for cases that are not submitted via Merimen.

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: My Car Consultant <admin@mycar.sg>

Sent: Thursday, 16 April 2020 5:38 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Jacelyn Foo <jacelyn.foo@ergo.com.sg>

Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: Re: FW: OUR REF: PA9248Z YOUR REF: YN5515D PRE-REPAIR INSPECTION FOR YN9248Z

WITHOUT PREJUDICE

Dear Pauline,

Please appoint LKK for survey

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd

- ☐ [+65 88668832](tel:+6588668832)
- ☐ Admin@mycar.sg
- ☐ Mycar.sg
- ☐ 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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From: "ERGO Insurance Pte. Ltd. (Claims Department)" <claims@ergo.com.sg>
Sent: 4/16/20 4:49 PM
To: "admin@mycar.sg" <admin@mycar.sg>, Jacelyn Foo <jacelyn.foo@ergo.com.sg>
Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: FW: OUR REF: PA9248Z YOUR REF: YN5515D PRE-REPAIR INSPECTION FOR YN9248Z

Date Classification : Confidential, C3

Dear Huiqin

Please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	AA	Appraisal Associate

Hi Jacelyn

Please register and upload this email, thanks.

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: My Car Consultant <admin@mycar.sg>
Sent: Thursday, 16 April 2020 4:17 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: OUR REF: PA9248Z YOUR REF: YN5515D PRE-REPAIR INSPECTION FOR YN9248Z

WITHOUT PREJUDICE

OUR REF: PA9248Z
YOUR REF: YN5515D

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR PA9248Z
ACCIDENT INVOLVING PA9248Z AND YN5515D

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction - Amendment No. 1 of 2016 of 2016 of Pre-repair Inspection for your attention

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd

- ☐ [+65 88668832](tel:+6588668832)
- ☐ Admin@mycar.sg
- ☐ Mycar.sg
- ☐ 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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