

NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPL205 - 0060 / SLD864K
Your Ref : GBG9884X
Date : 06th May 2020

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00
Springleaf Tower
Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

RE: ACCIDENT INVOLVING SLD864K & GBG9884X AT CHOA CHU KANG BLK 678 LOADING / UNLOADING BAY ON 15.04.2020, 12:30HRS

We are instructed by **LIM POH CHAI** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SLD864K** was damaged by vehicle **GBG9884X** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 5,671.00
2) Loss of Rental for 04 days	\$ 560.00
3) LTA Search Fees	\$ 2.00
	<u>\$ 6,233.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act
- 4) Vehicle Rental Agreement (Invoice)

Please let us have your cheque for the sum **\$ 6,233.00** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,



NEW HOCK TECK MOTOR PTE LTD

ACCIDENT INVOLVING GBG 9884X AND SLD 864K ON 15/04/2020

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Fri 5/8/2020 11:01 AM

To: SALES@SONOMA.COM.SG <SALES@SONOMA.COM.SG>

Our Ref: CC6/CTI20005247/Aea3

08 MAY 2020

SONOMA ENTERPRISE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 9884X AND SLD 864K ON 15/04/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

LETTER OF AUTHORISATION

New Hock Teck Motor Pte Ltd

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on

15-04-20 @ 1230hrs

Involving Vehicles

SLD864K & GB69884X

Along

Choa Chu Kang blk 67B loading / unloading bay

I/We, the registered owner/driver of vehicle registration no: SLD864K
have involved in the above accident.

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature

(Company's stamp if applicable)

Name:

Lim Poh Chai

NRIC No.:

S6928231H

Date:

15-04-2020

WITHOUT PREJUDICE to:
(a) Insurance Subrogated Claim and/or
(b) Any Personal Injury Claims
[Note: This Notice supersedes any inconsistencies
found in this Discharge Voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3077091901 Claim No : SNM20D201796

Claimant : LIM POH CHAI

Amount : S\$6,073.00
DOLLARS SIX THOUSAND AND SEVENTY THREE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLD 864K
Insured Vehicle No. : GBG 9884X

Date of Loss : 15/04/2020
Place of Accident : CHOA CHU KANG BLK 678 LOADING/UNLOADING BAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SONOMA ENTERPRISE PTE LTD
Driver Name : LI CHUNBO

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,671.00
(3) Loss of Use /Rental/ Earning	S\$	400.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	6,073.00
		=====

Claimant Name : LIM POH CHAI

NRIC No : SXXXX231H

Signature : 

Date : 15.07.2020



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K GST Reg No.: 201718370K

TAX INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: LIM POH CHAI

Invoice No : NPL205-0060

Date : 6-May-20

Date of Accident : 15-Apr-20

Vehicle No. : SLD864K

Model Type : TOYOTA ALTIS

Descriptions		Amount
Lump Sum Repair Cost		5,300.00
GST 7%		371.00
Total		5,671.00

SIN DOLLARS: FIVE THOUSAND SIX HUNDRED AND SEVENTY ONE ONLY





EZ-SWIFT CAR RENTAL & LEASING PTE LTD

1 Kaki Bukit Avenue 6 Blk C #01-41 Autobay@Kaki Bukit Singapore 417883
Tel: 6509 5545 HP: 9234 5563 (Lester)

SLD 864k NPL

UEN: 201724540N

VEHICLE RENTAL AGREEMENT

Invoice: _____

HIRER'S PARTICULARS

Name: Lim Chee Keong / Lim Poh Chai
NRIC/Passport No: S7529924J
Address: Blk 485 Segar Road #13-564
Singapore 670485
Driving Licence No: _____
Date of Birth: 13.10.1975
Tel: _____ Mobile: 9791-4988

Vehicle No: SME4597M Honda Shuttle
Non-Waiver Excess: \$4,000
Duration: _____
Date & Time OUT: 16.4.20 @ 1130hrs
Date & Time IN: 20/04/20 @ 1250

Chargeable Rates				Amount
04	Days	@	\$ 140	560
	Weeks	@	\$	
	Months	@	\$	
Deposit:				SGD\$
Subtotal:				SGD\$

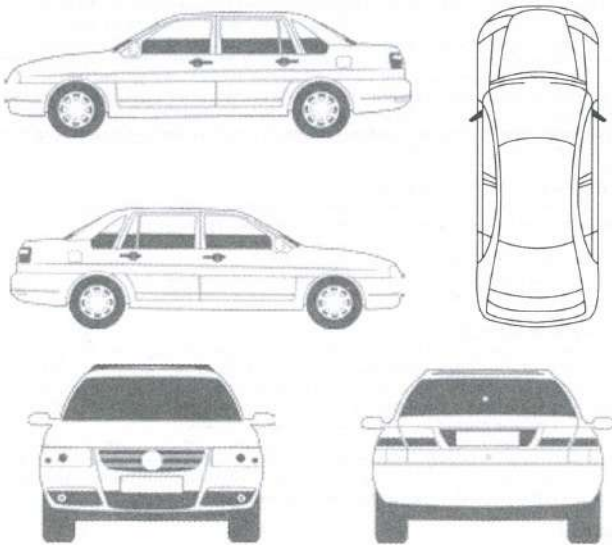
Total Charge(SGD\$):

560/=

Additional Remarks:

*claims

Vehicle Checklist



Legend: D - Dents S - Scratches M - Missing C - Cracks

PETROL LEVEL (*Rates does not include Petrol)

OUT	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F
IN	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F

Mileage Out: _____

Mileage In: _____

Payment Records:

Cash / Nets / Credit Cards

Reference: _____

Staff: _____

Hirer's Signature: _____

I have read and agree to the terms and condition on both sides of this rental agreement.

NOTE:

HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC VIOLATIONS.

AN ADMINISTRATIVE CHARGE WILL BE LEVIED UPON ANY TRAFFIC VIOLATIONS REDIRECTED.

VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT DRIVE OUT OF SINGAPORE.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-057874

Date of Request: 16/04/2020

Your Ref No:

Online Purchase

Chew Motor Pte Ltd
No 1 Kaki Bukit Ave 6, #01-11/41
Autobay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 16/04/2020
Enquiry By Chong Siok Ling
TP Vehicle No. GBG9884X
Accident Date 15/04/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBG9884X	China Taiping Insurance (Singapore) Pte. Ltd.	27/12/2019-26/12/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-057874

Date of Request: 16/04/2020

Your Ref No:

Online Purchase

Chew Motor Pte Ltd
No 1 Kaki Bukit Ave 6, #01-11/41
Autobay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 16/04/2020
Enquiry By Chong Siok Ling
TP Vehicle No. GBG9884X
Accident Date 15/04/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

RE: [MANDATE REQUEST] Re: SNM20D201796/GBG9884X /BEN - Accident Involving GBG9884X (OI : CTI - TBA) AND SLD864K (TP : LKK REF - CC6/CTI20005247/Aea3) on 15/04/2020

Alfred Toh <alfred.toh@sg.cntaiping.com>

Thu 7/2/2020 5:21 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Ben Tang <Ben.Tang@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

LKK REF - CC6/CTI20005247/Aea3)

CTPIS REF- SNM20D201796C02/4(ben)

Dear Sirs

We refer to the above matter.

Please proceed to resolve the property damage claim at \$6,073.00.

We await your payment advice to enable our Ben Tang to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, June 26, 2020 3:16 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] Re: SNM20D201796/GBG9884X /BEN - Accident Involving GBG9884X (OI : CTI - TBA) AND SLD864K (TP : LKK REF - CC6/CTI20005247/Aea3) on 15/04/2020

Your ref : SNM20D201796

Our ref : CC6/CTI20005247/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed and hit third party parked vehicle vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **NEW HOCK TECK MOTOR PTE LTD**" at **\$6,073.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 16,289.04	\$ 5,671.00
2. Loss of Rental (4days x \$140)	\$ 560.00	\$ 400.00 (4days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total		\$ 6,073.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, April 30, 2020 1:43 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D201796/GBG9884X /BEN - Accident Involving GBG9884X (OI : CTI - TBA) AND SLD864K (TP : LKK REF - CC6/CTI20005247/Aea3) on 15/04/2020

Dear,

Please find enclosed the GIA report.

Kindly note that officer in charge – Ben Tang.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Thursday, April 30, 2020 1:28 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D201796/GBG9884X /BEN - Accident Involving GBG9884X (OI : CTI - TBA) AND SLD864K (TP : LKK REF - CC6/CTI20005247/Aea3) on 15/04/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Monday, 20 April 2020 5:07 PM

To: Mei Kwan (LKKAUTO); Asher Sng (LKKAUTO); Ben Tang

Cc: Claims Dept of CTI

Subject: O/R: SNM20D201796/GBG9884X /BEN - Accident Involving GBG9884X (OI : CTI - TBA) AND SLD864K (TP : LKK REF - CC6/CTI20005247/Aea3) on 15/04/2020

Dear Ben,

Please revert LKK.

Note : officer in charge – Ben Tang 63896175

*** Kindly quote our reference number when replying.

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Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Sunday, April 19, 2020 4:31 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG9884X (OI : CTI - TBA) AND SLD864K (TP : LKK REF - CC6/CTI20005247/Aea3) on 15/04/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLD 864K at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)