## **Shirley Hiew (LKK Auto)**

Dear Guan Yu,

From: Shirley Hiew (LKK Auto) Sent: Wednesday, 22 April 2020 10:28 am To: Rhino Repairs Subject: RE: GW 4063M DOA - 06/05/2019 Hi Guan Yu, The labour description in estimate incomplete, can provide me the complete estimate? Thank you. Best Regards, Shirley Hiew | Case Handler LKK Auto Consultants Pte Ltd Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted. From: Rhino Repairs <rhinorepairssg@gmail.com> Sent: Wednesday, 22 April 2020 10:20 am To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com> **Subject:** Re: GW 4063M DOA - 06/05/2019 Hi Shirley May I know what you are referring to? Best Regards, Tan Guan Yu

On Wed, 22 Apr 2020, 9:44 am Shirley Hiew (LKK Auto), < <a href="mailto:ShirleyHiew@lkkauto.com">ShirleyHiew@lkkauto.com</a>> wrote:

Any update?
Thank you.
Best Regards,
Shirley Hiew   Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561   email: <u>Sur@lkkauto.com</u>   fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)
Note: We are on work from home arrangement. All correspondence should be made via email. Submission
of claim related documents will be in softcopy. Any inconvenience caused is much regretted.
From: Shirley Hiew (LKK Auto) Sent: Monday, 20 April 2020 2:16 pm To: Rhino Repairs < rhinorepairss@@gmail.com>

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**Subject:** RE: GW 4063M DOA - 06/05/2019

Dear Guan Yu,
Noted of the finalize confirmation.
Kindly assists to provide me the complete labour description since my report team need to type the report.
Thank you.
Best Regards,
Shirley Hiew   Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561   email: <u>Sur@lkkauto.com</u>   fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)
Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

**From:** Rhino Repairs < <a href="mailto:rhinorepairssg@gmail.com">rhinorepairssg@gmail.com</a>>

**Sent:** Monday, 20 April 2020 2:03 pm

**To:** Shirley Hiew (LKK Auto) < <a href="mailto:ShirleyHiew@lkkauto.com">ShirleyHiew@lkkauto.com</a>>

**Subject:** Re: GW 4063M DOA - 06/05/2019

Hi Shirley,
Alright noted, confirm acceptance of final fig excluding LOU
Best Regards,  Tan Guan Yu
** The state of th
On Mon, 20 Apr 2020 at 13:52, Shirley Hiew (LKK Auto) < <a href="mailto:ShirleyHiew@lkkauto.com">ShirleyHiew@lkkauto.com</a> > wrote:
Dear Guan Yu,
LOU is excluded.
Thank you.
Best Regards,
Shirley Hiew   Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561   email: <u>Sur@lkkauto.com</u>   fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)

Note: We are on work from home arrangement. All		_
email. Submission of claim related documents will be	be in softcopy. Any inconvenience caused is mu	cł
regretted.		
From: Rhino Repairs < <a href="mailto:rhinorepairssg@gmail.com">rhinorepairssg@gmail.com</a> Sent: Monday, 20 April 2020 12:17 pm  To: Shirley Hiew (LKK Auto) < <a href="mailto:shirleyHiew@lkkauto.com">shirleyHiew@lkkauto.com</a> Subject: Re: GW 4063M DOA - 06/05/2019		
Hi Shirley,		
Does that amount include loss of use?		
Post Possed		
Best Regards,  Tan Guan Yu		
Tuli Gudii Tu		

On Fri, 17 Apr 2020 at 14:46, Shirley Hiew (LKK Auto) < <a href="mailto:ShirleyHiew@lkkauto.com">ShirleyHiew@lkkauto.com</a>> wrote:

Dear Guan Yu,
Please confirm final fig \$ 645.00 (part by part) @ 3 days of repairs.
Thank you.
Best Regards,
Shirley Hiew   Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561   email: <u>Sur@lkkauto.com</u>   fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)
Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.  From: Rhino Repairs <rhinorepairssg@gmail.com></rhinorepairssg@gmail.com>

**Sent:** Friday, 17 April 2020 11:53 am

**To:** Shirley Hiew (LKK Auto) < <a href="mailto:ShirleyHiew@lkkauto.com">ShirleyHiew@lkkauto.com</a>>

Cc: Ruby <<u>ruby@htapartners.com.sg</u>>
Subject: Re: GW 4063M DOA - 06/05/2019

Hi Shirley,
GIA report as attached for your attention. Thanks
Best Regards,  Tan Guan Yu
On Fri, 17 Apr 2020 at 11:41, Shirley Hiew (LKK Auto) < <a href="mailto:ShirleyHiew@lkkauto.com">ShirleyHiew@lkkauto.com</a> > wrote:
Dear All,
Kindly provide us the complete GIA report of the said vehicle.
Thank you.
Best Regards,
Shirley Hiew   Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561   email: <u>Sur@lkkauto.com</u>   fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)

regretted.			