

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 26 February 2021 3:18 PM
To: 'shujuan@automotiverepaircentre.com.sg'
Cc: raymond@automotiverepaircentre.com.sg
Subject: RE: SJD5760S - TP Claim against SMH887L // LKK Ref: CC6/CTI20005243/Qpa3s2
Attachments: DV_SJD5760S.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **DV** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: shujuan@automotiverepaircentre.com.sg <shujuan@automotiverepaircentre.com.sg>
Sent: Thursday, 25 February 2021 10:28 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: raymond@automotiverepaircentre.com.sg
Subject: RE: SJD5760S - TP Claim against SMH887L // LKK Ref: CC6/CTI20005243/Qpa3s2

Dear Hsiao Tong,

We accept the settlement sum of \$3,850.00 (all in).

Please send us your DV, if applicable.

Thank you.

Regards,

Lin Shu Juan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1
#05-18 Singapore 757700
Tel: +65 6468 8834 Fax: +65 6462 2278

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 11 February 2021 8:13 am
To: shujuan@automotiverepaircentre.com.sg
Cc: raymond@automotiverepaircentre.com.sg; kenguan@automotiverepaircentre.com.sg
Subject: RE: SJD5760S - TP Claim against SMH887L // LKK Ref: CC6/CTI20005243/Qpa3s2

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$3,850.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: shujuan@automotiverepaircentre.com.sg <shujuan@automotiverepaircentre.com.sg>
Sent: Friday, 4 September 2020 10:39 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; raymond@automotiverepaircentre.com.sg; kenguan@automotiverepaircentre.com.sg
Subject: FW: SJD5760S - TP Claim against SMH887L

Dear Khanchna / Team of LKK,

Above case still pending for offer / DV.

May we have your kind attention on this?

Thank you.

Regards,

Lin Shu Juan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1

#05-18 Singapore 757700

Tel: +65 6468 8834 Fax: +65 6462 2278

From: shujuan@automotiverepaircentre.com.sg <shujuan@automotiverepaircentre.com.sg>

Sent: Monday, 1 June 2020 12:51 pm

To: 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>

Cc: 'CS A Team' <cs-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'raymond@automotiverepaircentre.com.sg' <raymond@automotiverepaircentre.com.sg>; 'kenguan@automotiverepaircentre.com.sg' <kenguan@automotiverepaircentre.com.sg>

Subject: RE: SJD5760S - TP Claim against SMH887L

Dear Khanchna,

Please find enclosed - LOD and supporting documents for above vehicle claim.

Await your offer and DV (if applicable).

Thank you.

Regards,

Lin Shu Juan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1

#05-18

Singapore 757700

Tel: +65 6468 8834

Fax: +65 6462 2278

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Monday, 18 May 2020 10:07 am

To: shujuan@automotiverepaircentre.com.sg

Cc: CS A Team <cs-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; raymond@automotiverepaircentre.com.sg; kenguan@automotiverepaircentre.com.sg

Subject: RE: SJD5760S - TP Claim against SMH887L

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: shujuan@automotiverepaircentre.com.sg <shujuan@automotiverepaircentre.com.sg>

Sent: Monday, May 18, 2020 10:03 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; raymond@automotiverepaircentre.com.sg; kenguan@automotiverepaircentre.com.sg

Subject: RE: SJD5760S - TP Claim against SMH887L

Dear all,

We have yet to receive any liability details from your end.

Please revert soonest possible,.

Thank you.

Regards,

Lin Shu Juan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1

#05-18

Singapore 757700

Tel: +65 6468 8834

Fax: +65 6462 2278

From: Lin Shu Juan <shujuan@automotiverepaircentre.com.sg>
Sent: Thursday, 23 April 2020 11:06 am
To: 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>
Cc: 'CS A Team' <cs-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'raymond@automotiverepaircentre.com.sg' <raymond@automotiverepaircentre.com.sg>; 'kenguan@automotiverepaircentre.com.sg' <kenguan@automotiverepaircentre.com.sg>
Subject: RE: SJD5760S - TP Claim against SMH887L

Dear Khanchna and team,

Refer to our email correspondence below.

In regards to Mei Kwan's earlier reply dated 21.04.2020, it is of our understanding that your principle has yet to release the OI GIA report.

May we once again seek your kind assistance to advise us on the liability / settlement of our client's claim. Whether the GIA report been release for your attention.

Looking forward to your revert soon.
Thank you.

Regards,
Lin Shu Juan

Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18
Singapore 757700
Tel: +65 6468 8834
Fax: +65 6462 2278

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, 21 April 2020 3:56 PM
To: Lin Shu Juan <shujuan@automotiverepaircentre.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: raymond@automotiverepaircentre.com.sg; kenguan@automotiverepaircentre.com.sg
Subject: Re: SJD5760S - TP Claim against SMH887L

Dear Shu Juan,

Thank you for the email.

Dear Khanchna,

Kindly assist.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lin Shu Juan <shujuan@automotiverepaircentre.com.sg>

Sent: Tuesday, 21 April 2020 3:38 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>;

kenguan@automotiverepaircentre.com.sg <kenguan@automotiverepaircentre.com.sg>

Subject: RE: SJD5760S - TP Claim against SMH887L

Dear Summer and team,

Above vehicle completed survey this morning by your surveyor, Sun Pin.

Appreciate your kind assistance to revert soonest possible the Claim officer in-charge for liability / settlement of our client's claim.

Thank you.

Regards,

Lin Shu Juan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1

#05-18

Singapore 757700

Tel: +65 6468 8834

Fax: +65 6462 2278

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Monday, 20 April 2020 2:10 PM

To: raymond@automotiverepaircentre.com.sg; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: kenguan@automotiverepaircentre.com.sg; 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>

Subject: Re: SJD5760S - TP Claim against SMH887L

Dear Raymond,

Noted with thanks.

Tomorrow Tuesday 21 Feb 2020 10am will survey 2 vehicle SJS5760S and SKZ 2568Z in your workshop.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>

Sent: Monday, 20 April 2020 2:05 PM

To: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: kenguan@automotiverepaircentre.com.sg <kenguan@automotiverepaircentre.com.sg>; 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>

Subject: RE: SJD5760S - TP Claim against SMH887L

Dear Claim Handler in charge,

May we have the liability detail of our client's claim?

(Based on my client SJD5760S communication with insured SMH887L have reported the accident to his insurer)

Please arrange survey for tomorrow Tuesday 21 Feb 2020 10am.

Thank you.

Best Regards,

Raymond Tan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1

#05-18, Singapore 757700

Tel: +65 64688834

Fax: +65 64622278

From: Lin Shu Juan <shujuan@automotiverepaircentre.com.sg>

Sent: Thursday, 16 April 2020 3:17 PM

To: assignments@lkkauto.com; 'admin' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: raymond@automotiverepaircentre.com.sg; kenguan@automotiverepaircentre.com.sg

Subject: FW: SJD5760S - TP Claim against SMH887L

Dear Person in charge,

Refer to our email below.

We have yet to receive any update.

Appreciate if you may revert soonest possible the Claim officer in-charge for liability / settlement of our client's claim.
Thank you.

Regards,
Lin Shu Juan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1
#05-18
Singapore 757700
Tel: +65 6468 8834
Fax: +65 6462 2278

From: Lin Shu Juan [<mailto:shujuan@automotiverepaircentre.com.sg>]
Sent: Wednesday, 15 April 2020 5:20 PM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'admin' <admin-d@lkkauto.com>
Cc: raymond@automotiverepaircentre.com.sg; 'kenguan@automotiverepaircentre.com.sg' <kenguan@automotiverepaircentre.com.sg>
Subject: SJD5760S - TP Claim against SMH887L

Dear Person in charge,

Our client's vehicle **SJD5760S** wants to make a third party claim against **SMH887L** which is insured by **China Taiping Insurance Pte. Ltd.**

Let us know the Claim officer in-charge for liability / settlement of our client's claim.

E.g. your principle's advice on the validity of the policy holder.

***Vehicle SJD5760S is currently NOT at our workshop, survey to arrange upon liability confirmation.**

Thank you.

Regards,
Lin Shu Juan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1
#05-18
Singapore 757700
Tel: +65 6468 8834
Fax: +65 6462 2278