

## Hsiao Tong (LKKAUTO)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Wednesday, 10 February 2021 10:53 AM  
**To:** Hsiao Tong (LKKAUTO); Admin A  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM20D201780/C02/SMH887L/LEWLC - Accident Involving SMH887L (OI : CTI - TBA) and SJD5760S (TP : LKK REF - CC6/CTI20005243/ka3) on 15/04/2020

Dear Hsiao Tong,

Please proceed as follows:

	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,477.50 (\$3,250.00 + 7%GST)
2. Loss of Use (7days x \$60.00)	\$ 420.00 (7days x \$60.00)
4. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 3,899.50</b>

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Thursday, 28 January 2021 5:00 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [SEEK MANDATE] - SNM20D201780/SMH887L/ELIZABETH - Accident Involving SMH887L (OI : CTI - TBA) and SJD5760S (TP : LKK REF - CC6/CTI20005243/ka3) on 15/04/2020

Your ref: **SNM20D201780/SMH887L**  
LKK ref : CC6/CTI20005243/Qpa3s2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SMH887L(CHINA TAIPIING) AND SJD5760S(TP) ON 15/04/2020**

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our insured driver's favour. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer "**AUTOMOTIVE REPAIR CENTRE PTE LTD**" at **\$3,899.50(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,088.75	\$ 3,477.50 (\$3,250.00 + 7%GST)
2. Loss of Use (7days x \$60.00)	\$ 420.00	\$ 420.00 (7days x \$60.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 7,510.75</b>	<b><u>\$ 3,899.50</u></b>

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** 16 April 2020 11:09 PM

**To:** Elizabeth Chew <[elizabeth.chew@sg.cntaiping.com](mailto:elizabeth.chew@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D201780/SMH887L/ELIZABETH - Accident Involving SMH887L (OI : CTI - TBA) and SJD5760S (TP : LKK REF - CC6/CTI20005243/ka3) on 15/04/2020

Dear Elizabeth,

Please revert LKK.

Note : officer in charge – Elizabeth 63896172

\*\*\* Kindly quote our reference number when replying.

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Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, April 16, 2020 4:11 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMH887L (OI : CTI - TBA) and SJD5760S (TP : LKK REF - CC6/CTI20005243/ka3) on 15/04/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

**To check availability of the case handler, you may contact the undersigned.**

**"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."**

Thank you.

Best Regards,

**Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)