

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 26 February 2021 3:19 PM
To: Jenny Lew
Cc: Claims Dept of CTI; Admin A
Subject: RE: SNM20D201780/C02/SMH887L/LEWLC - Accident Involving SMH887L (OI : CTI - TBA) and SJD5760S (TP : LKK REF - CC6/CTI20005243/ka3) on 15/04/2020

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$3,850.00(all-in) with third party repairer.

We are currently pending for signed DV from third party and will proceed to close file once DV received.
Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 10 February 2021 10:53 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D201780/C02/SMH887L/LEWLC - Accident Involving SMH887L (OI : CTI - TBA) and SJD5760S (TP : LKK REF - CC6/CTI20005243/ka3) on 15/04/2020

Dear Hsiao Tong,

Please proceed as follows:

	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,477.50 (\$3,250.00 + 7%GST)
2. Loss of Use (7days x \$60.00)	\$ 420.00 (7days x \$60.00)
4. LTA/GIA Search Fee	\$ 2.00
Total	\$ 3,899.50

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 28 January 2021 5:00 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - SNM20D201780/SMH887L/ELIZABETH - Accident Involving SMH887L (OI : CTI - TBA) and SJD5760S (TP : LKK REF - CC6/CTI20005243/ka3) on 15/04/2020

Your ref: **SNM20D201780/SMH887L**

LKK ref : CC6/CTI20005243/Qpa3s2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMH887L(CHINA TAIPING) AND SJD5760S(TP) ON 15/04/2020

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our insured driver's favour. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer "**AUTOMOTIVE REPAIR CENTRE PTE LTD**" at **\$3,899.50(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,088.75	\$ 3,477.50 (\$3,250.00 + 7%GST)
2. Loss of Use (7days x \$60.00)	\$ 420.00	\$ 420.00 (7days x \$60.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,510.75	<u>\$ 3,899.50</u>

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: 16 April 2020 11:09 PM

To: Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D201780/SMH887L/ELIZABETH - Accident Involving SMH887L (OI : CTI - TBA) and SJD5760S (TP : LKK REF - CC6/CTI20005243/ka3) on 15/04/2020

Dear Elizabeth,

Please revert LKK.

Note : officer in charge – Elizabeth 63896172

*** Kindly quote our reference number when replying.

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, April 16, 2020 4:11 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMH887L (OI : CTI - TBA) and SJD5760S (TP : LKK REF - CC6/CTI20005243/ka3) on 15/04/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)