

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 22 April 2020 11:55 AM
To: Elizabeth Chew
Cc: Khanchna (LKK Auto); Admin A
Subject: RE: SNM20D201780/SMH887L/ELIZABETH - Accident Involving SMH887L (OI : CTI - TBA) and SJD5760S (TP : LKK REF - CC6/CTI20005243/Qka3) on 15/04/2020
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF

YOUR REF: SNM20D201780
LKK REF: CC6/CTI20005243/Qka3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elizabeth Chew [mailto:elizabeth.chew@sg.cntaiping.com]
Sent: Wednesday, 22 April 2020 9:18 AM
To: Mei Kwan (LKKAuto)
Cc: Khanchna (LKK Auto); Admin A
Subject: RE: SNM20D201780/SMH887L/ELIZABETH - Accident Involving SMH887L (OI : CTI - TBA) and SJD5760S (TP : LKK REF - CC6/CTI20005243/ka3) on 15/04/2020

Dear Mei Kwan

As requested, we attached insured's GIA report for your kind attention.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Elizabeth Chew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 I F: (65) 6222 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, April 21, 2020 3:45 PM
To: Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>
Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D201780/SMH887L/ELIZABETH - Accident Involving SMH887L (OI : CTI - TBA) and SJD5760S (TP : LKK REF - CC6/CTI20005243/ka3) on 15/04/2020

Dear Sirs/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Thursday, 16 April 2020 11:09 PM
To: Elizabeth Chew; Mei Kwan (LKKAuto); Khanchna (LKK Auto)
Cc: Chee So Chow; Claims Dept of CTI
Subject: O/R: SNM20D201780/SMH887L/ELIZABETH - Accident Involving SMH887L (OI : CTI - TBA) and SJD5760S (TP : LKK REF - CC6/CTI20005243/ka3) on 15/04/2020

Dear Elizabeth,

Please revert LKK.

Note : officer in charge – Elizabeth 63896172

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, April 16, 2020 4:11 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMH887L (OI : CTI - TBA) and SJD5760S (TP : LKK REF - CC6/CTI20005243/ka3) on 15/04/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)