

Shirley Hiew (LKK Auto)

From: Rasul (LKKAUTO)
Sent: Friday, 4 September 2020 2:18 pm
To: Bryan Ang (LKKAUTO); Shirley Hiew (LKK Auto)
Cc: SUR
Subject: RE: Evaluation Report of Vehicle SBY 885H

Hi Bryan,

I agreed with the comments below , kindly proceed with the necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Bryan Ang (LKKAUTO)
Sent: Thursday, 3 September, 2020 6:00 PM
To: Shirley Hiew (LKK Auto); Rasul (LKKAUTO)
Cc: SUR
Subject: RE: Evaluation Report of Vehicle SBY 885H

Dear Rasul

I have reviewed the case. My comment, you see can or not. Need to send out tomorrow.

a. Disputed parts

We are instructed that the damage to the following items is entirely consistent with the accident:-

- i. O/s wiper blade; - wiper arm was damaged and given but no photo showing damage to wiper blade. Maintain recommendation in our survey report.
- ii. N/s headlamp; - reviewed after video and re-adjusted to consistent
- iii. Front o/s wheel rim - reviewed after video and re-adjusted to consistent

In this regard, we enclose herein video footage of the accident, showing the impact to the abovementioned parts.

We are further instructed that the following parts were necessary to replace:- Bolts are not a necessary item and can be reused after removal unless there are visible bending of the bolt. No photos showing visible damage of any bolt. Opinion is maintain as per our survey report

- i. Front o/s door upper hinge bolt;
- ii. Front o/s door lower hinge bolt;
- iii. Front o/s fender bolt;
- iv. O/s side mirror bolt;
- v. Front o/s door bolt; and
- vi. Bonnet hinges bolt o/s.

Best Regards,
Bryan Ang
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 3 September 2020 11:25 AM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Evaluation Report of Vehicle SBY 885H

URGENT

Hi Rasul,

Any update?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 2 September 2020 4:27 pm
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: FW: Evaluation Report of Vehicle SBY 885H

URGENT

Hi Rasul,

Stella (AWA) need we revert the below email by tomorrow.

Kindly assist urgently.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shirley Hiew (LKK Auto)
Sent: Monday, 31 August 2020 9:57 am
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: FW: Evaluation Report of Vehicle SBY 885H

Hi Rasul,

Kindly assist the below email from Allied World.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Goh, Stella <stella.goh@awac.com>
Sent: Friday, 28 August 2020 3:57 pm
To: Reports (LKKAuto) <report@lkkauto.com>; Motorsurvey <Motorsurvey@awacgbl.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Evaluation Report of Vehicle SBY 885H

Our Claim Ref: NSV2000087

Dear Elaine,

We refer to the above captioned matter.

Third party has replied that the following parts were damage.

Please see video and kindly advise were these necessary?

a. Disputed parts

We are instructed that the damage to the following items is entirely consistent with the accident:-

- i. O/s wiper blade;
- ii. N/s headlamp; and
- iii. Front o/s wheel rim.

In this regard, we enclose herein video footage of the accident, showing the impact to the abovementioned parts.

We are further instructed that the following parts were necessary to replace:-

- i. Front o/s door upper hinge bolt;
- ii. Front o/s door lower hinge bolt;
- iii. Front o/s fender bolt;
- iv. O/s side mirror bolt;
- v. Front o/s door bolt; and
- vi. Bonnet hinges bolt o/s.

Thank you.

Regards
Stella Goh
Claims Analyst
Claims Group
Global Markets

Allied World Assurance Company, Ltd
60 Anson Road #08-01 Mapletree Anson Singapore 079914
T: +65 423 0857
F: +65 423 0864
E: stella.goh@awac.com
W: www.awac.com

From: Elaine (LKK Auto) <report@lkkauto.com>
Sent: Tuesday, 28 April 2020 5:17 PM
To: Motorsurvey <Motorsurvey@awac.com>
Cc: 'SUR' <sur@lkkauto.com>
Subject: Evaluation Report of Vehicle SBY 885H

CAUTION: External Email

Dear Sir / Madam,

Enclose Evaluation Report of SBY 885H.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email.

Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Elaine | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

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