

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 21 April, 2020 4:36 PM
To: raymond@bhh.com.sg
Cc: hasrianah@bhh.com.sg; Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)
Subject: RE: Accident involving FBK3722z and GBD1495D on 13/03/2020 *** LKK REF: CC6/AIG20005239/Uha3

Without Prejudice

Dear Raymond,

We refer to your below email and the contents were noted.

Please be informed that we are currently seeking instructions from our principal.

We will follow up and will get back to you for an update.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: raymond@bhh.com.sg [mailto:raymond@bhh.com.sg]
Sent: Tuesday, 21 April, 2020 4:34 PM
To: Mei Kwan (LKKAUTO); Vic (LKKAUTO)
Cc: hasrianah@bhh.com.sg; Admin A
Subject: RE: Accident involving FBK3722z and GBD1495D on 13/03/2020 *** LKK REF: CC6/AIG20005239/Uha3

Dear Vic,

As requested by our customer, appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,
Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Friday, 17 April 2020 4:59 PM

To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>

Cc: 'hasrianah@bhh.com.sg' <hasrianah@bhh.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Accident involving FBK3722z and GBD1495D on 13/03/2020 *** LKK REF: CC6/AIG20005239/Uha3

Dear Mei Kwan,

Thanks.

Dear Vic,

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 17 April 2020 4:52 PM

To: raymond@bhh.com.sg; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: hasrianah@bhh.com.sg; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving FBK3722z and GBD1495D on 13/03/2020 *** LKK REF: CC6/AIG20005239/Uha3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: raymond@bhh.com.sg [<mailto:raymond@bhh.com.sg>]

Sent: Friday, 17 April 2020 1:48 PM

To: Mei Kwan (LKKAuto)

Cc: hasrianah@bhh.com.sg; Admin A

Subject: RE: Accident involving FBK3722z and GBD1495D on 13/03/2020

Dear Mei Kwan,

Mr. Marcus has surveyed the above mention bike at our workshop yesterday,

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 15 April 2020 5:11 PM

To: hasrianah@bhh.com.sg; SUR <sur@lkkauto.com>

Cc: raymond@bhh.com.sg

Subject: Re: Accident involving FBK3722z and GBD1495D on 13/03/2020

Dear Hasrianah,

What insurance for the survey vehicle?

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: hasrianah@bhh.com.sg <hasrianah@bhh.com.sg>

Sent: Wednesday, 15 April 2020 5:04 PM

To: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: raymond@bhh.com.sg <raymond@bhh.com.sg>

Subject: Accident involving FBK3722z and GBD1495D on 13/03/2020

Dear Sir / Madam

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for Marcus to attend to the pre-repair survey.

Thank you.

Best Regards,
Hasrianah

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830

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