

## Diana (LKK Auto)

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Thursday, 16 April 2020 8:42 AM

**To:** Peh Eng Hock (Auto Svcs/ARC/ARC/Taxis) <[PehEngHock@smrt.com.sg](mailto:PehEngHock@smrt.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv) <[TeyChorKeng@smrt.com.sg](mailto:TeyChorKeng@smrt.com.sg)>; Gerald Tan Chwee Hock (Auto Svcs/ARC/ARC/Buses) <[tanchweehock@smrt.com.sg](mailto:tanchweehock@smrt.com.sg)>; Sundari Nagarajan - III <[sundari@iii.com.sg](mailto:sundari@iii.com.sg)>

**Subject:** RE: PC4293P Survey Required DOA: 26.03.20

Dear Sir / Mdm,

Please conduct a survey on TP vehicle **PC4293P** and let us have your report urgently.

This claim will be handled by **Ms Sundari**.

\*Kindly upload this survey request email to merimen.

**\*We started using audatex since 1<sup>st</sup> dec 2019. Please do adjustments through Audatex and upload the report onto Merimen.**

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Peh Eng Hock (Auto Svcs/ARC/ARC/Taxis) <[PehEngHock@smrt.com.sg](mailto:PehEngHock@smrt.com.sg)>

**Sent:** Wednesday, 15 April 2020 5:49 pm

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv) <[TeyChorKeng@smrt.com.sg](mailto:TeyChorKeng@smrt.com.sg)>; Gerald Tan Chwee Hock (Auto Svcs/ARC/ARC/Buses) <[tanchweehock@smrt.com.sg](mailto:tanchweehock@smrt.com.sg)>

**Subject:** Re: PC4293P Survey Required DOA: 26.03.20

*Hi Motor Claim,*

*We SMRT PREFER LKK Auto Consultants Pte Ltd.*

*Thank you*

Regards  
Peh Eng Hock

SMRT Automotive Services Pte Ltd ( ARC )

Direct : +65 68662673

Mobile : +65 88583566

E-mail : [PehEngHock@smrt.com](mailto:PehEngHock@smrt.com)

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Wednesday, April 15, 2020 5:25 PM  
**To:** Peh Eng Hock (Auto Svcs/ARC/ARC/Taxis) <[PehEngHock@smrt.com.sg](mailto:PehEngHock@smrt.com.sg)>  
**Cc:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv) <[TeyChorKeng@smrt.com.sg](mailto:TeyChorKeng@smrt.com.sg)>; Gerald Tan Chwee Hock (Auto Svcs/ARC/ARC/Buses) <[tanchweehock@smrt.com.sg](mailto:tanchweehock@smrt.com.sg)>  
**Subject:** RE: PC4293P Survey Required DOA: 26.03.20

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1<sup>st</sup> dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

Best Regards,  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Peh Eng Hock (Auto Svcs/ARC/ARC/Taxis) <[PehEngHock@smrt.com.sg](mailto:PehEngHock@smrt.com.sg)>  
**Sent:** Wednesday, 15 April 2020 3:52 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv) <[TeyChorKeng@smrt.com.sg](mailto:TeyChorKeng@smrt.com.sg)>; Gerald Tan Chwee Hock (Auto Svcs/ARC/ARC/Buses) <[tanchweehock@smrt.com.sg](mailto:tanchweehock@smrt.com.sg)>  
**Subject:** Re: PC4293P Survey Required

*Hi Attention Motor Claim Dept,*

*Your Ref : SHC8613T  
Our Ref : PC4293P    MSR120037769  
D.O.A : 30.03.2020*

*Re: 3rd Party Claims Against Your Insured's Vehicle : SHC8613T*

*MOUNT ALVENIA HOSPITAL SHUTTLE BUS PICK UP POINT*

*Attached is our client's SAS report for our client's vehicle PC4293P for your perusal.*

*Kindly arrange to survey to conduct the PRI as the vehicle is currently with owner please let us know in advance so that we can make arrangement with the vehicle owner*

*Vehicle to be survey : PC4293P  
Date of Accident : 30.03.2020  
Date of survey please call me at Tel No: 68662673 ( 88583566 ) or 65555556 ( Esther ) to confirm the date & time .  
Workshop : SMRT Automotive Services Pte Ltd ( ARC )  
60, Woodlands Industrial Park E4  
Singapore 757705 P I C : Peh Eng Hock*

*We thank you in advance for your assistance in this matter.*

*Thank you*

*Regards  
Peh Eng Hock*

*SMRT Automotive Services Pte Ltd ( ARC )*

*Direct : +65 68662673*

*Mobile : +65 88583566*

*E-mail : [PehEngHock@smrt.com](mailto:PehEngHock@smrt.com)*